Public Document Pack



Licensing Sub Committee Hearing Panel

Date: Tuesday, 4 May 2021

Time: 10.00 am

Venue: Dial: 033 3113 3058 PIN: 2991 # Room number: 37978770 #

Everyone is welcome to attend this Sub-Committee meeting.

The Local Authorities and Police and Crime Panels (Coronavirus) (Flexibility of Local Authority and Police and Crime Panel Meetings) (England and Wales) Regulations 2020

Under the provisions of these regulations the location where a meeting is held can include reference to more than one place including electronic, digital or virtual locations such as internet locations, web addresses or conference call telephone numbers. This meeting is by way of a telephone conference. You can listen to the call as it takes place, the number of people able to listen to the live call is limited to 90.

Membership of the Licensing Sub Committee Hearing Panel

Councillors - Ludford (Chair), Andrews and Hassan

Agenda

1. Urgent Business

To consider any items which the Chair has agreed to have submitted as urgent.

2. Appeals

To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.

3. Interests

To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.

4.	Premises Licence Variation - YOURS (formerly Kai Izgara), International House, 82-84 Deansgate, Manchester, M3 4HF - determination The determination papers are enclosed.	5 - 8
5.	Premises Licence Variation - Bar Pop, 10 Canal Street, Manchester, M1 3EZ - determination The determination papers are enclosed.	9 - 12
6.	New Premises Licence - Projekts MCR, 97 London Road, Manchester, M1 2PG - determination The determination papers are enclosed.	13 - 14
7.	New Premises Licence - Lower Turks Head, 34-36 Shudehill, Manchester, M4 1EZ - determination The determination papers are enclosed.	15 - 16
8.	New Premises Licence - Purezza, Jewel House, 75-77 High Street, Manchester, M4 1FS - determination The determination papers are enclosed.	17 - 20
9.	Premises Licence Variation - El Diablo Tequila and Taco Bar, Arch 11 & 12, Deansgate Locks, Whitworth Street West, Manchester, M1 5LH The report of the Director of Planning, Building Control and Licensing is enclosed.	21 - 94

 10. Premises Licence Variation - Boujee, Car Park next to
 95 - 162

 Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ
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 The report of the Director of Planning, Building Control and
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 Licensing is enclosed.
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11. Review of a Premises Licence - Britannia Hotel, 35 Portland 163 - 472 Street, Manchester, M1 3LA The report of the Head of Planning, Building Control and Licensing is enclosed.

Information about the Committee

The Licensing Sub-Committee Hearing Panel fulfills the functions of the Licensing Authority in relation to the licensing of premises.

A procedure has been agreed which governs how the Panel will consider such applications.

Decisions made by the Panel will be under delegated authority and will not require to be referred to the Council for approval. Meetings are controlled by the Chair, who is responsible for seeing that the business on the agenda is dealt with properly.

Copies of the agenda are published on the Council's website. Some additional copies are available at the meeting from the Governance Support Officer.

The Council is concerned to ensure that its meetings are as open as possible and confidential business is kept to the strict minimum. When confidential items are involved these are considered at the end of the meeting at which point members of the public are asked to leave.

Smoking is not allowed in Council buildings.

Joanne Roney OBE Chief Executive Level 3, Town Hall Extension, Albert Square, Manchester, M60 2LA

Further Information

For help, advice and information about this meeting please contact the Committee Officer:

Ian Hinton-Smith Tel: 0161 234 3043 Email: ian.hinton-smith@manchester.gov.uk

This agenda was issued on **Friday, 23 April 2021** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Lloyd Street Elevation), Manchester M60 2LA



Licensing Act 2003 (Hearings) Regulations 2005

Reference:	256212
Name:	YOURS
Address:	International House, 82-84 Deansgate, Manchester, M3 4HF
Ward:	Deansgate
Application Type:	Premises Licence variation
Name of Applicant:	Black Rose Spirits Ltd
Date of application:	8 March 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

Provision of regulated entertainment (live music, recorded music): Proposed hours: Mon to Sun 10am to 3.30am

Provision of late-night refreshment: Current hours: Mon to Sun 11pm to 12midnight (Indoors only) Proposed hours: Mon to Sun 11pm to 3am (both Indoors and Outdoors)

Supply of alcohol for consumption both on and off the premises: Current hours: Mon to Sat 10am to 12midnight Current hours: Sun 10am to 11.30pm Proposed hours: Mon to Sun 10am to 3am

Opening hours: Current hours: Mon to Sat 8am to 12midnight Current hours: Sun 8am to 11.30pm Proposed hours: Mon to Sun 8am to 3.30am

To extend the licensable activities from the start time on New Year's Eve to 3.30am on New Year's Day (currently 2.30am)

Representations received		
Licensing & Out of Hours Compliance	Taking into account factors such as the location of the premises, the hours applied for, the nearby location of residential properties and other potential risks related to the granting of the licence, LOOH and Compliance Team are objecting to the premises on the grounds of public nuisance and public safety. To satisfy their concerns LOOH and Compliance Team are requesting that a range of extra conditions be added to any subsequently granted premises licence	
Local Ward Councillors	Due to the nearby location of residential properties to the premises the Local Ward Councillors are objecting to the application mainly on the grounds of there being a risk of public nuisance occurring at the premises which, they believe, will adversely affect the quality of life for those persons residing in close proximity. As a consequence of their representation the Local ward Councillors are requesting that use of the licensed external seating area at the premises be restricted to the City Centre standard of 11.00pm and that deliveries/waste collections at the premises take place only between 8.00am to 8.00pm on any given day of the week.	

Agreements between parties

Licensing & Out of Hours Compliance:

- 1. The Nitenet radio link shall be operated at all times the premises are open to the public. The radio shall be kept in good working order, operated by a responsible member of staff and used to report incidents of crime and disorder to the CCTV control room and other radio users.
- 2. Open containers of alcohol shall not be removed from the premises, except for consumption in any delineated external area as shown on the plan attached to the licence.
- 3. All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises.
- 4. Patrons permitted to temporarily leave then re-enter the premises (which includes the external area) e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 5. The external area detailed on the premises plan shall not be in use without obtaining table and chairs licence.
- 6. Speakers shall not be located / operated in the entrance lobby or outside the premises.

- 7. The Designated Premises Supervisor shall ensure that tables are cleared of all bottles and glasses on a regular basis during trading hours to avoid an accumulation of glassware.
- 8. The premises shall operate a pre-opening and closing checklist to ensure all appropriate steps have been taken before the premises are open to the public and at the close of business each day. These checks shall be recorded and kept for a minimum of six months and made available for inspection upon request by a responsible authority, police officer or authorised officer.
- 9. The Premises Licence Holder shall ensure that at all times when the public is present there is at least one competent person able to administer first aid, that an adequate and appropriate supply of first aid equipment and materials is available on the premises, and that adequate records are maintained in relation to the supply of any first aid treatment.
- 10. At least one competent person on duty at the premises shall be trained in the Fire Safety and Evacuation procedures for the premises and aware of their individual responsibilities. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.
- 11. Staff training shall include procedures to deal effectively with emergency incidents, including:
 - reporting an emergency to the relevant emergency service;
 - safe evacuation of customers;
 - dealing with terrorist threats or incidents.
- 12. No glassware including bottles shall be moved, removed or placed in outside areas between 23:00 and 07:00 hours Monday to Friday and between 20:00 and 08:00 Saturday to Sunday and Bank Holidays.
- 13. No deliveries or waste collections must be made to/from the premises between 20:00 and 08:00 hours.
- 14. The licence holder shall enter into an agreement with a hackney carriage and/or private hire firm to provide transport for customers, with contact numbers made readily available to customers, who will be encouraged to use such services. A call-back system must be operated, and drivers instructed not to sound their horns when collecting customers.
- 15. Children under the age of 18 shall not be allowed to remain on the premises after 20:00, or 21:00 if children are dining and accompanied by an adult over the age of 18.

Local Ward Councillors:

1. The external area as shown on the plan shall be closed to drinkers/diners at 23:00 daily and after that time only persons wishing to smoke may use the area (smokers using the area after 23:00 shall not be permitted to take any drinks outside).

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements



Licensing Act 2003 (Hearings) Regulations 2005

Reference:	256516
Name:	Bar Pop
Address:	10 Canal Street, Manchester, M1 3EZ
Ward:	Piccadilly
Application Type:	Premises Licence variation
Name of Applicant:	FCG Operating Co Limited
Date of application:	18 March 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted Variation as applied for with amendments made to the opening times on statutory holidays/bank holidays as agreed with Licensing Out of Hours: Vary the layout of the premises in accordance with the plans attached to the licence: • Amend the opening hours so that they commence from 08:00 Monday to Friday and 10:00 Saturday and Sunday (and 10:00 on days specified under non-standard timings); • Remove conditions 4, 5, 7, 9, 13 and 20 of Annex 2 and 9, 19, 22, 24, 27, 28 and 41 of Annex 3; Replace conditions 10-17 of Annex 3 with the following: "The premises shall install and maintain a comprehensive digital colour CCTV system. All public areas of the licensed premises, including all public entry and exit points. The CCTV cameras shall continually record whilst the premises are open to the public and recording shall be kept available and unedited for a minimum of 28 days with the date and time stamping. A staff member who is conversant with the operation of the CCTV system shall be present on the premises at all times when they are open to the public and must be able to produce / download / burn CCTV images upon request by a police officer or an authorised officer of the licensing authority. Any footage must be in a format so it can be played back on a standard personal computer or standard DVD player. Where the recording is on a removable medium (i.e. compact disc, flash card etc.), a secure storage system to store those recording mediums shall be provided."

- Replace condition 26 of Annex 3 with the following: 'The last time of entry for customers will be 02:30 hours on Monday, Tuesday and Wednesday; 03:00 hours on Thursday and Sunday; 04:00 hours on Friday and Saturday; and half an hour before the end of hours for sale of alcohol on Bank Holidays/New Year's Eve. After these times, no customers will be allowed to enter or re-enter the venue for any reason, including those who have left the venue to smoke.'
- Amend condition 34 of Annex 3 to read as follows: 'All windows and doors to be kept closed from 23:00 daily, except for access and egress.'
- Replace condition 40 of Annex 3 with the following: 'On the ground floor and basement floor of the venue after 23:00 hours, there will be no glass in the parts of the venue which customers have access to, unless there is a show/event in which all customers are seated at tables. Management will at all times continually risk assess the need to serve drinks in plastic/polycarbonate vessels.'

These amendments have been discussed and agreed with the Licensing and Out of Hours Team.

Proposed hours and licensable activities:

No changes to licensable activities (opening hours only).

Opening hours:

Current hours: Mon to Wed 11am to 3.30am, Thu & Sun 11am to 4am, Fri to Sat 11am to 5am

New Year's Eve: Start 1100 Finish 0600 New Year's Day August Bank Holiday Weekend: Start Friday 1100, Finish Tuesday 0600 All other statutory holidays/bank holidays: Start 1100, finish 0600 On the day British Summertime commences: one additional hour additional to the terminal hour

Proposed hours: Mon to Wed 8am to 3.30am, Thu 8am to 4am, Fri 8am to 5am, Sat 10am to 5am, Sun 10am to 4am

New Year's Eve: Start 10:00 Finish 06:00 New Year's Day August Bank Holiday Weekend: Start Friday 10:00 Finish Tuesday 06:00 All other statutory holidays/bank holidays: Start 10:00 Finish 06:00 On the day British Summer Time commences: one additional hour to the terminal hour

Representations received	
Licensing & Out of Hours Compliance	Grounds for objection: The risk of public nuisance to local residents caused by the proposed early opening time on bank holidays.

Agreements between parties

Licensing & Out of Hours Compliance:

Amend the opening hours so that they commence from 08:00 Monday to Friday and 10:00 Saturday and Sunday (and 10:00 on days specified under non-standard timings).

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements

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Licensing Act 2003 (Hearings) Regulations 2005

Reference:	256435
Name:	Projekts MCR
Address:	Projekts Skateboard, 97 London Road, Manchester, M1 2PG
Ward:	Ardwick
Application Type:	Premises Licence (new)
Name of Applicant:	Projekts MCR Ltd
Date of application:	19 March 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

Provision of regulated entertainment

Plays and Live Music : Outdoors

Mon to Sun 9am to 11pm

Films and Recorded Music: Both on and off the premises

Monday to Sunday 9am to 11pm

Performance of dance: Both on and off the premises

Monday to Sunday 8am to 11pm

The supply of alcohol for consumption on the premises only:

Mon to Sun 9am to 11pm

Opening hours:

Mon to Sun 8am to 11pm

Representations received	
Licensing & Out of Hours Compliance (LOOH)	LOOH state that the premises is in close proximity to student residential accommodation and a Hotel. The premises have also been issued with a Noise Abatement Notice in 2017. However no further breaches of this have been made. In order to ensure the licensing objectives are upheld, in relation to The Prevention of Public Nuisance, The Licensing and Out of Hours Team recommend an additional condition be added to the operating schedule.

Agreements between parties

Licensing & Out of Hours Compliance:

• No noise shall emanate from the premises, nor vibration be transmitted through the structure of the premises, which gives rise to a public nuisance.

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements



Licensing Act 2003 (Hearings) Regulations 2005

Reference:	256412
Name:	Lower Turks Head
Address:	34-36 Shudehill, Manchester, M4 1EZ
Ward:	Piccadilly
Application Type:	Premises Licence (new)
Name of Applicant:	Joseph Holt Ltd
Date of application:	17 March 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

<u>Provision of regulated entertainment (recorded music):</u> Sun to Thurs 11am to midnight, Fri and Sat 11am to 2am

The supply of alcohol for consumption both on and off the premises: Sun to Thurs 11am to midnight, Fri and Sat 11am to 2am

Opening hours:

Sun to Thurs 11am to half past midnight, Fri and Sat 11am to 2.30am

The application requests seasonal variations as follows:

- From the start of permitted hours on New Year's Eve to the end of permitted hours on New Year's Day.
- Sunday and Monday forming part of a Bank Holiday or public holiday weekend until 2am

Representations received	
Licensing & Out of Hours Compliance	Concerns were raised regarding the potential for public nuisance. A number of conditions were proposed relating to the likely causes of nuisance. The conditions have been agreed and area as below.

Agreements between parties

Licensing & Out of Hours Compliance:

- All sales of alcohol for consumption off the premises shall be in sealed containers only.
- Open containers of alcohol shall not be removed from the premises.
- Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- Staff shall monitor customers smoking outside the premises on a regular basis and ensure patrons do not cause a public nuisance.
- Notices shall be prominently displayed at all exits requesting patrons to leave the area quietly and in an orderly manner
- The requirement for door staff shall be determined in accordance with a risk assessment carried out by the DPS. When employed door staff shall wear hivis armbands.
- When employed, a register of those door staff employed shall be maintained at the premises and shall include:
 - (i) The SIA number of door staff on duty;
 - (ii) the identity of each member of door staff;
 - (iii) the times the door staff are on duty.

The premises and immediate surrounding area shall be kept clean and free from litter at all times the premises are open to the public.

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements



Licensing Act 2003 (Hearings) Regulations 2005

Reference:	256575
Name:	Purezza
Address:	Jewel House, 75-77 High Street, Manchester, M4 1FS
Ward:	Piccadilly
Application Type:	Premises Licence (new)
Name of Applicant:	Purezza Ltd
Date of application:	22 March 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

Provision of regulated entertainment indoors (live music, recorded music): Sun to Wed 9am to 12:30am, Thu to Sat 9am to 1am

New Year: From the start time on New Year's Eve to the terminal hour on New Year's Day.

Provision of late night refreshment (indoors & outdoors): Sun to Wed 11pm to 12:30am, Thu to Sat 11pm to 1:30am

New Year's Eve: Start 23:00 Finish 05:00

The supply of alcohol for consumption both on and off the premises: Sun to Wed 9am to 12:30am, Thu to Sat 9am to 1am

New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.

Opening hours: Sun to Wed 7am to 1am, Thu to Sat 7am to 1:30am New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.

Steps to promote licensing objectives as given by the applicant:

Staff shall be trained in the requirements of the Licensing Act 2003 with regard to the Licensing Objectives.

A) The Prevention of Crime and Disorder

1. A CCTV system shall be maintained and operated at the premises with cameras positioned both internally and externally.

2. Recorded CCTV images will be maintained and stored for a period of twenty-eight days and shall be produced to the Police or Licensing Authority upon request.

3. Notices shall be prominently displayed inside the premises advising patrons that there is a CCTV system in operation.

4. CCTV will be in operation at any time a person is in the premises. Where CCTV is recorded onto a hard drive system, any DVDs subsequently produced will be in a format so it can be played back on a standard PC or DVD player.

5. Any person left in charge of the premises must be trained in the use of any such CCTV equipment, and be able to produce CCTV images to an officer from a responsible authority upon request.

6. SIA registered door staff shall be employed at the premises, in accordance with a risk assessment, to be carried out by the DPS. When employed, door staff will wear high visibility armbands.

When employed, a register of those door staff employed shall be maintained at the premises and shall include:

(i) the number of door staff on duty;

(ii) the identity of each member of door staff;

(iii) the times the door staff are on duty.

B) Public Safety

1. Management shall liaise with the Fire Authority as necessary to ensure compliance with all necessary fire regulations.

2. The premises shall maintain an Incident Log and public liability insurance.

C) The Prevention of Public Nuisance

1. The exterior of the building shall be cleared of litter at regular intervals.

2. Doors and windows, including the two lobbied entrances at the premises are to remain closed after 11pm, save for access and egress.

3. Waste shall not be removed from the premises and put into external waste receptacles between the hours of 22:00 and 07:30.

4. There shall be no refuse collections from the premises between 22:00 and 07:30.

5. When employed, door staff will be instructed to remind customers to be quiet in the vicinity of the premises and ask customers who are congregating outside the premises to leave the area quickly and quietly and use their best endeavours to encourage the same.

6. Notices will be positioned at the exits to the building requesting customers to leave

in a quiet manner.

7. Neither noise nor vibration shall emanate from the premises so as to cause a nuisance to nearby properties.

D) The Protection of Children from Harm

1. A "Challenge 21" Policy shall be implemented in full and appropriate identification sought from any person who appears to be under the age of 21. The only acceptable forms of ID are photographic driving licences, passports, HM forces warrant cards, EU/EEA national ID card or similar document or a form of identification with the "PASS" hologram.

2. Staff training will include the Challenge 21 Policy and its operation. In particular, staff shall be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 where those customers are engaged in the distribution of alcohol to persons under the age of 18. The training must be given to a new member of staff before they commence employment and all staff must receive refresher training every 6 months.

3. Notices advising what forms of ID are acceptable must be displayed.

4. Notices must be displayed in prominent positions indicating that the Challenge 21 policy is in force.

Representations received	
Licensing & Out of Hours Compliance	Officers are not satisfied that the conditions offered are sufficient to uphold the four licensing objectives and, therefore recommend the attachment of further conditions to the Premises Licence (this includes rewritten offered conditions to make them clear and enforceable).

Agreements between parties

Licensing & Out of Hours Compliance:

- 1. An incident log (which may be electronically recorded) shall be kept at the premises for at least six months, and made available on request to the police or an authorised officer of the licensing authority, which will record the following incidents including pertinent details:
 - (a) all crimes reported to the venue, or by the venue to the Police
 - (b) all ejections of patrons
 - (c) any complaints received
 - (d) any incidents of disorder
 - (e) any faults in the CCTV system
 - (f) any refusal of the sale of alcohol

(h) any visit by a relevant authority or emergency service

- 2. Documented records of training completed shall be kept for each member of staff whilst employed by the premises. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.
- 3. All sales of alcohol for consumption off the premises shall be in sealed containers only and shall not be consumed on the premises (For the avoidance of doubt, this shall not prevent consumption in any delineated external area set aside for that purpose and under the control of the premises licence holder).
- 4. Patron's permitted to temporarily leave and then re-enter the premises, (e.g. to smoke) shall not be permitted to take drinks or glass containers with them (but this shall not apply to the taking of drinks and consumption of those drinks in any delineated external area set aside for that purpose and under the control of the premises licence holder).

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements

Manchester City Council Report for Resolution

Report to:	Licensing Sub-Committee Hearing Panel – 4 May 2021
Subject:	El Diablo Tequila and Taco Bar, Arch 11 & 12, Deansgate Locks, Whitworth Street West, Manchester, M1 5LH - App ref: Premises Licence variation 256179
Report of:	Director of Planning, Building Control & Licensing

Summary

Application for the variation of a premises licence which has attracted objections.

Recommendations

That the Committee determine the application.

Wards Affected: Deansgate

Manchester Strategy Outcomes	Summary of the contribution to the strategy
A thriving and sustainable City: supporting a diverse and distinctive economy that creates jobs and opportunities	Licensed premises provide a key role as an employer, in regeneration, and in attracting people to the city. The efficient processing of applications as well as effective decision making in respect of them, plays an essential role in enabling businesses to thrive and maximise contribution to the economy of the region and sub-region.
A highly skilled city: world class and home grown talent sustaining the city's economic success	An effective Licensing Policy and implementation will enable growth in our City by supporting businesses who promote the Licensing Objectives.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	The Licensing process provides for local residents and other interested parties to make representations in relation to licensing applications. Representations have to be directly related to the licensing objectives.
A liveable and low carbon city: a destination of choice to live, visit and work.	An effective licensing system supports and enables growth and employment in our City with neighbourhoods that provide amenities suitable to the surrounding communities.

A connected city: world class infrastructure and connectivity to drive growth

Full details are in the body of the report, along with any implications for:

Equal Opportunities Policy Risk Management Legal Considerations

Financial Consequences – Revenue

None

Financial Consequences – Capital

None

Contact Officers:

Name:	Fraser Swift
Position:	Principal Licensing Officer
Telephone:	0161 234 1176
E-mail:	f.swift@manchester.gov.uk
Name:	Dave Skelly
Position:	Technical Licensing Officer
Telephone:	0161 234 4915
E-mail:	premises.licensing@manchester.gov.uk

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Any further documentary submissions by any party to the hearing

1. Introduction

- 1.1 On 5 March 2021, an application for the variation of an existing Premises Licence under s34 of the Licensing Act 2003 was made in respect of El Diablo Tequila and Taco Bar, Arch 11 & 12, Deansgate Locks, Whitworth Street West, Manchester, M1 5LH in the Deansgate ward of Manchester. A location map of the premises is attached at **Appendix 1**.
- 1.2 A 28-day public consultation exercise was undertaken in accordance with Licensing Act 2003 regulations; requiring the application to be advertised by the displaying of a blue notice at or on the premises, a notice published in a newspaper or similar circulating in the local area, and details of the application published on the Council's website.
- 1.3 Representations may be made for or against an application during the consultation period. To be 'relevant' and, therefore, able to be taken into account in determining the application, they must be about the likely effect of the grant of the premises licence on the promotion of the licensing objectives. Where representations are made by persons who are not a responsible authority, they must not be frivolous or vexatious.
- 1.4 Relevant representations have been received in respect of this application and so it must be determined by a Licensing Hearing Panel in accordance with the Council's Constitution.

2. <u>Current Licence</u>

2.1 The premises licence holder is Mr John Rennie and a copy of the current licence is attached at **Appendix 2.**

3. The Application

- 3.1 A copy of the application is attached at **Appendix 3.**
- 3.2 The variation is to:-

To remove Condition 27 of Annex 2 to allow customers to consume alcohol in the external area until the premises closes.

To amend Condition 5 of Annex 3 so that the external bar can be used until 3am.

There are no changes to any other part of the licence.

To remove Condition 27 Annex 2:-

The use of the external seating and drinking area shall cease at 0100.

To amend Condition 5 Annex 3 from:-

The sale of alcohol from the outdoor portable bar will cease sales at 0:45 hours, the bar will be covered and rendered unusable at that time and the bar must be taken indoors when the premises closes.

To read:-

The sale of alcohol from the outdoor portable bar will cease sales at 3am, the bar will be covered and rendered unusable at that time and the bar must be taken indoors when the premises closes.

Hours and licensable activities:

Provision of regulated entertainment (plays, films, indoor sporting events live music, recorded music, performances of dance and anything of a similar description to live music, recorded music or performances of dance):

Current hours: Mon to Sun 11am to 4am

Provision of late night refreshment:

Current hours: Mon to Sun 11pm to 4.30am

Supply of alcohol for consumption both on and off the premises:

Current hours: Mon to Sun 11am to 4am

Opening hours:

Current hours: Mon to Sun 11am to 4.30am

Steps to promote licensing objectives as given by the applicant

None beyond existing conditions on the licence".

- 3.2.1 In accordance with the Live Music Act 2012 and Deregulation Act 2015, performances of Live Music and Recorded Music between the hours of 0800 and 2300 hours have been deregulated and so should not be regarded as licensable activities for the purposes of this application.
- 3.2.2 Any further details provided relating to any of the individual licensable activities are specified on the application form at **Appendix 3**.

3.3 Activities unsuitable for children

3.3.1 The applicant has not highlighted any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

3.4 Steps to promote the licensing objectives

3.4.1 The applicant proposes to promote the licensing objectives by taking the steps identified in the operating schedule.

3.4.2 These steps must be translated into conditions by the licensing authority to be included in any granted premises licence, unless the conditions are modified by the Panel following consideration of relevant representations. These conditions are set out in the Schedule of Conditions at **Appendix 6**.

3.5 **Further documentation accompanying the application**

- 3.5.1 The applicant has submitted the following documents in support of their application, which are included with the application form at **Appendix 4**:
 - Smoking Policy
 - Dispersal Policy

4. Relevant Representations

4.1 A total of 3 relevant representations were received in respect of the application (**Appendix 5**)plus 2 letters of support to Councillor representation. The personal details of all members of the public have been redacted. Original copies of these representation will be available to the Committee at the hearing.

Responsible Authorities:

- Greater Manchester Police;
- MCC Licensing and Out of Hours Compliance Team;
- Deansgate Ward Councillors;

4.2 Summary of the representations:

Party	Grounds of representation	Recommends
GMP	Public nuisance, noise issues due to opening of large residential building during lockdown period.	Refuse
Licensing and Out of Hours Compliance	Prevention of crime and disorder, Public Safety, The Prevention of public Nuisance and the Protection of Children from harm. LOOH believes that the hours applied for in the outside seating area are excessive and will cause issues with noise and disturbance to local residents. The removal of current conditions would impact on these residents.	Refuse
Deansgate Ward Councillor, plus 2 letters of support from other councillors	Public nuisance, the councillor objects to the removal of the conditions on the grounds of noise issues to local residents.	None

5. Key Policies and Considerations

5.1 Legal Considerations

5.1.1 Hearings under the Licensing Act 2003 operate under the Licensing Act 2003 (Hearings) Regulations 2005.

5.2 **New Information**

5.2.1 In accordance with Regulation 18 of the Licensing Act 2003 (Hearings) Regulations 2005, the authority may take into account documentary or other information produced by a party in support of their application, representations or notice either before the hearing or, with the consent of all parties, at the hearing.

5.3 Hearsay Evidence

5.3.1 The Panel may accept hearsay evidence and it will be a matter for the Panel to attach what weight to it that they consider appropriate. Hearsay evidence is evidence of something that a witness neither saw nor heard, but has heard or read about.

5.4 **The Secretary of State's Guidance to the Licensing Act 2003**

- 5.4.1 The Secretary of State's Guidance to the Licensing Act 2003 is provided for all parties involved in licensing. It is a key medium for promoting best practice, ensuring consistent application of licensing powers across England and Wales and for promoting fairness, equal treatment and proportionality.
- 5.4.2 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under section 182. The Guidance is therefore binding on all licensing authorities to that extent. However, the Guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons.
- 5.4.3 Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.

5.5 Manchester Statement of Licensing Policy

- 5.5.1 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' its statement of licensing policy.
- 5.5.2 The Licensing Policy sets out the vision the licensing authority has for the regulation of licensed premises throughout Manchester and outlines the standards expected in order to ensure the promotion of the licensing objectives in the city. The Panel may depart from the policies should it consider doing so would benefit the promotion of the licensing objectives. Reasons are to be given for any such departure from the Policy.

- 5.5.3 Section 4 of the Policy (Operation of the Policy) sets out how the Licensing Policy is intended to be used in practice for licence applications and licensed premises.
- 5.5.4 Relevant to this application and the grounds of the representations made, the Panel are recommended to have regard to the following sections of the Policy:

Section 6: What we aim to encourage

This section identifies certain types of venues and initiatives the licensing authority aims to encourage in order to promote an inclusive evening and nighttime economy not simply focused on the consumption of alcohol. We aim to encourage:

- Premises that will extend the diversity of entertainment and attract a wider range of participants
- Live music, especially original material, which will provide a range of live performances and styles of music, provided that such entertainment does not undermine the licensing objectives
- National cultural institutions, global sports events and cultural festivals
- Non-drink-led premises, including restaurants, cafes, theatres and cinemas
- Communication and integration with local residents and businesses through licensees consulting with those in the local area prior to an application
- Participation in Pubwatches, off licence forums and other crime-reduction partnerships
- Engagement with the NITENET radio scheme and DISC secure information sharing platform by city centre venues through the Cityco Manchester Business Crime Reduction Partnership
- Designing out crime in the layout of the premises

Section 7: Local factors

This section sets out key issues that applicants are expected to take into account relevant to the individual characteristics of the premises when preparing their operating schedule and address any local factors relevant to their premises.

Having regard to the grounds of the representations made, the Panel are recommended to have regard to the following Factors:

- Evidence of pre-existing problems in the area
- Proximity of takeaways and off-licences to nightlife entertainment areas
- Consistency with relevant Council strategies
- The proximity of the premises to local residents and other local businesses, particularly in relation to the potential for nuisance
- The availability of transport to and from the premises

Section 8: Manchester's standards to promote the licensing objectives

This section identifies the standards that the licensing authority expects of licensed premises in Manchester. It is recognised that not all standards will be appropriate to apply in every situation to every premises, and applicants are not obliged to include all standards in their operating schedule. The degree to

which standards would be appropriate is expected to be proportionate to the risk posed against the promotion of the licensing objectives having regard to the individual circumstances of the premises. The standards are not exhaustive and the licensing authority will have regard to any relevant issues raised in any representation that may fall outside them.

- MS1 Implement effective security measures at the premises
- MS3 Responsible promotion and sale of alcohol
- MS4 Prevent the use of illegal drugs, new psychoactive substances (NPS) and the spiking of drinks at the premises
- MS5 Prevent on-street consumption of alcohol
- MS6 Provide a Duty of Care for intoxicated or vulnerable customers and medical emergencies
- MS7 Maintain a safe capacity
- MS8 Prevent noise nuisance from the premises
- MS9 Effectively manage exterior spaces (e.g. beer gardens, smoking areas, table and chair areas on the highway)
- MS12 Prevent underage sales of alcohol, including proxy sales

Section 9: Alcohol delivery services

This section sets out specific provisions for alcohol delivery services to be considered in conjunction with relevant standards from Section 8 of the Policy

Section 10: Adult entertainment (including striptease, nudity and other entertainment of a sexual nature)

This section sets out specific considerations in respect of applications to provide adult entertainment, including entertainment of a sexual nature e.g. nudity, striptease and lap dancing.

Section 11: The use of tables and chairs on the public highway

This section provides that the operation of any areas on the public highway licensed for tables and chairs should be considered with regard to all relevant Standards set out in Section 8 of the Policy.

Section 12: Premises Licences for large-scale public events

This section sets out particular expectations regarding large scale public events, given the specific associated risks.

6. <u>Conclusion</u>

- 6.1 A licensing authority must carry out its functions under this Act ("licensing functions") with a view to promoting the licensing objectives:
 - the prevention of crime and disorder
 - public safety;
 - the prevention of public nuisance; and
 - the protection of children from harm.
- 6.2 In considering the matter, the Panel should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be. In reaching the decision, regard must also

be had to relevant provisions of the national guidance and the Council's licensing policy statement.

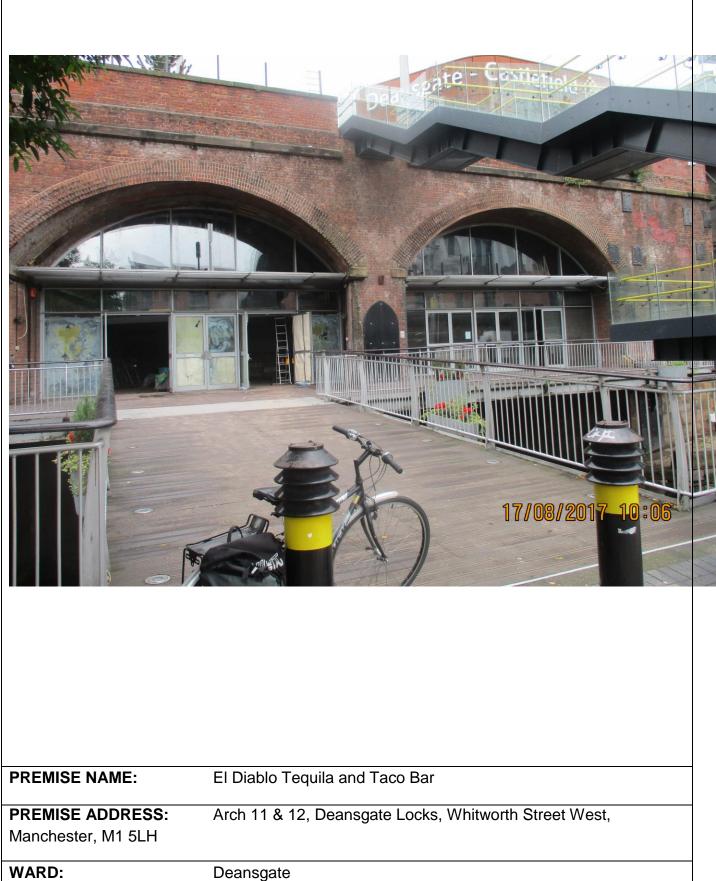
- 6.3 The Panel must take such of the steps set out below that it considers appropriate for the promotion of the licensing objectives:
 - To grant the licence subject to the conditions consistent with the operating schedule accompanying the application, which the Panel may modify to such extent as they consider appropriate;
 - b) To reject the whole or part of the application
- 6.4 The conditions consistent with the operating schedule may be modified to alter or omit any of them or to add any new condition, including restricting the times at which licensable activities authorised by the licence can take place.
- 6.5 However, conditions should not be imposed on a licence which are unrelated to the variation sought.
- 6.6 All licensing determinations should be considered on the individual merits of the application.
- 6.7 The Panel's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve. Findings on any issues of fact should be on the balance of probability.
- 6.8 It is important that a licensing authority should give comprehensive reasons for its decisions in anticipation of any appeals. Failure to give adequate reasons could itself give rise to grounds for an appeal.
- 6.9 **The Panel is asked to determine the application**.

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El Diablo Tequila and Taco Bar Arch 11 & 12, Deansgate Locks, Whitworth Street West, Manchester, M1 5LH

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WARD:

HEARING DATE:

04/05/2021



LICENSING ACT 2003 PREMISES LICENCE

Premises licence number	200606
Granted	12/09/2017
Latest version	Variation 246910 Granted 23/07/2020

Part 1 - Premises details

Name and address of premises	
El Diablo Tequila and Taco Bar	
Arch 11 & 12, Deansgate Locks, Whitworth Street West, Manchester, M1 5LH	
Telephone number	
0161 839 6564	
Licensable activities authorised by the licence	
 The sale by retail of alcohol*. The provision of regulated entertainment, limited to: 	

 The provision of regulated entertainment, limited to: Performance of plays; Exhibition of films; Indoor sporting events; Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance.
 The provision of late night refreshment.

* All references in this licence to "sale of alcohol" are to sale by retail.

The times the licence authorises the carrying out of licensable activities

Sale by retail of alcohol							
Standard ti	mings						
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0400	0400	0400	0400	0400	0400	0400
The sale of alcohol is licensed for consumption both on and off the premises.							
Seasonal variations and Non-standard Timings:							
	From 1000 on N			al hour for Nev	w Year's Day.		

On the day British Summer Time commences: One additional hour following the terminal hour.

Thursday, Sunday and Monday of a Bank Holiday weekend: One additional hour following the terminal hour

Performance of plays; Exhibition of films; Indoor sporting events; Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance

Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0400	0400	0400	0400	0400	0400	0400
Licensed to take place indoors only.							

Seasonal variations and Non-standard Timings:

New Year: From 1000 on New Year's Eve to the terminal hour for New Year's Day.

On the day British Summer Time commences: One additional hour following the terminal hour.

Thursday, Sunday and Monday of a Bank Holiday weekend: One additional hour following the terminal hour

Provision of late night refreshment

Standard	timings	

	minga						
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0430	0430	0430	0430	0430	0430	0430
1.1							

Licensed to take place indoors only.

Seasonal variations and Non-standard Timings:

New Year: From 2300 on New Year's Eve to the terminal hour for New Year's Day.

On the day British Summer Time commences: One additional hour following the terminal hour.

Thursday, Sunday and Monday of a Bank Holiday weekend: One additional hour following the terminal hour

Hours premises are open to the public

Standard tir	nings						
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0430	0430	0430	0430	0430	0430	0430

Seasonal variations and Non-standard Timings:

<u>New Year</u>: From 1000 on New Year's Eve to the terminal hour for New Year's Day.

On the day British Summer Time commences: One additional hour following the terminal hour.

Thursday, Sunday and Monday of a Bank Holiday weekend: One additional hour following the terminal hour

Part 2

Details of premises licence holder			
Name:	Mr John Rennie		
Address:	19 Rudston Avenue, Manchester, M40 5QE		
Registered number:	N/A		

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol				
Name:	Peter Martin			
Address:				
Personal Licence number:				
Issuing Authority:				

Annex 1 – Mandatory conditions

Door Supervisors

1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -

- (a) Unauthorised access or occupation (e.g. through door supervision),
- (b) Outbreaks of disorder, or
- (c) Damage,

unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

Supply of alcohol

- 2. No supply of alcohol may be made under this premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence or,
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 3. Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.
 - (2) For the purposes of the condition set out in (1) above-
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "permitted price" is the price found by applying the formula-

$$\mathsf{P} = \mathsf{D} + (\mathsf{D} \times \mathsf{V})$$

where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "valued added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

- (4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- 6. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to
 - drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 7. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 8. The responsible person must ensure that
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ¹/₂ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold the customer is made aware that these measures are available.

For the purposes of conditions 6, 7 and 8 above, a responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

Exhibition of films

- 9. The admission of children under the age of 18 to film exhibitions permitted under the terms of this certificate shall be restricted in accordance with any recommendations made:
 - (a) by the British Board of Film Classification (BBFC) where the film has been classified by that Board, or
 - (b) by the Licensing Authority where no classification certificate has been granted by the BBFC, or where the licensing authority has notified the club which holds the certificate that section 20 (3) (b) (74 (3)(b) for clubs) of the Licensing Act 2003 applies to the film.

Annex 2 – Conditions consistent with the operating schedule

- 1. Staff shall be trained in the requirements of the Licensing Act 2003 with regard to the Licensing Objectives
- 2. A full CCTV system shall be maintained and operated at the premises with cameras positioned both internally and externally.
- 3. Recorded CCTV images shall be maintained and stored for a period of twenty-eight days and shall be produced to the Police or Licensing Authority upon request.
- 4. CCTV shall be in operation at any time a person is in the premises. Where CCTV is recorded onto a hard drive system, any DVDs subsequently produced shall be in a format so it can be played back on a standard PC or DVD player.
- 5. Any person left in charge of the premises must be trained in the use of any such CCTV equipment, and be able to produce CCTV images to an officer from a responsible authority upon request.
- 6. When the Premises operate beyond midnight, SIA registered door staff shall be employed at the premises at a ratio of 1:100. When employed door staff shall wear high visibility arm bands.
- 7. SIA registered door staff shall be employed at the premises, in accordance with a risk assessment, to be carried out by the DPS. When employed, door staff shall wear high visibility armbands.
- 8. When employed, a register of those door staff employed shall be maintained at the premises and shall include:
 - a) the number of door staff on duty;
 - b) the identity of each member of door staff;
 - c) the times the door staff are on duty.
- 9. Open containers of alcohol shall not be removed from the premises, save for consumption in any delineated external area.
- 10. Staff shall be trained in the laws relating to under age sales, and that training shall be documented and repeated at 6 monthly intervals.
- 11. A refusals book shall be maintained at the premises, and made available to an officer of a responsible authority upon request.
- 12. No persons shall be permitted entry to the premises after 0300 save for smokers.
- 13. A first aid box shall be available at the premises at all times.
- 14. Regular safety checks shall be carried out by staff.
- 15. Management shall liaise with the Fire Authority as necessary to ensure compliance with all necessary fire regulations.
- 16. The premises shall maintain an Incident Log and public liability insurance.
- 17. Noise from amplified music or voices shall not be such as to cause a noise nuisance to occupants of nearby premises.
- 18. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance.

- 19. The exterior of the building shall be cleared of litter at regular intervals.
- 20. Staff members shall advise customers to leave the premises quickly and quietly and in an orderly manner out of consideration to neighbours. Notices shall be displayed to this effect and customers attention shall be drawn to these notices by members of staff.
- 21. The doors to the premises shall be fitted with self-closing devices. Doors shall not be kept open for the purpose of ventilation.
- 22. A Dispersal and Smoking Policy shall be implemented and adhered to (see attached).
- 23. The emptying of bins into skips, and refuse collections shall not take place between 2300 and 0800.
- 24. No external speakers shall be operated from the premises.
- 25. Consideration shall be given to music volume levels, type of music played, coupled with the usage of lighting levels to encourage gradual dispersal of customers during the last part of the evening.
- 26. We shall come to an agreement with a private hire taxi firm whose telephone number shall be available within the premises for customers use on the basis that such company shall operate a ring back system and not sound their horns when collecting fares.
- 27. The use of the external seating and drinking area shall cease at 0100.
- 28. A "Challenge 21" Policy shall be implemented in full and appropriate identification sought from any person who appears to be under the age of 21. The only acceptable photographic driving licences, passports, HM forces cards, or a form of identification with the "PASS" hologram.
- 29. Staff training shall include the Challenge 21 Policy and its operation. In particular, staff shall be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 where those customers are engaged in the distribution of alcohol to persons under the age of 18. The training must be given to a new member of staff before they commence employment and all staff must receive refresher training every 6 months.
- 30. Notices advising what forms of ID are acceptable must be displayed.
- 31. Notices must be displayed in prominent positions indicating that the Challenge 21 policy is in force.
- 32. Customers under the age of 18 shall not be permitted on the premises after 2100 unless accompanied and supervised by a person over the age of 18 and for the purpose of a table meal.

Annex 3 – Conditions attached after hearing by the licensing authority

- 1. A suitable tamper-proof noise limiting device shall be fitted.
- 2. Doors and windows at the premises shall remain closed when regulated entertainment is taking place and always after 2300, save for access and egress.
- 3. The CCTV system that they have in place shall cover the external licensed area fully.
- 4. All other licensable activities shall take place indoors only, except for the sale of alcohol from the portable bar within the external licensable area.
- 5. The sale of alcohol from the outdoor portable bar will cease sales at 0:45 hours, the bar will be covered and rendered unusable at that time and the bar must be taken indoors when the premises closes.
- 6. The designated supervisor shall ensure that tables are cleared of all bottles and glasses on a regular basis during trading hours to avoid accumulation of glassware.
- 7. Alcohol is to be served in polycarbonate, plastic or shatterproof glasses Upon reasonable notice by Greater Manchester Police or Manchester City Council

Annex 4 – Plans

See attached

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

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Application to vary a premises licence under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Mr John Rennie

(Insert name(s) of applicant)

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below

Premises licence number 200606

Part 1 – Premises Details

El Diablo Tequila & Taco Bar Arches 11 & 12 Deansgate Locks						
Whitworth Street West						
Post town Manchester Postcode M1 5LH						

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£101000

Part 2 – Applicant details

Daytime contact telephone number		
E-mail address (optional)		
Current postal address if different from premises address		
Post town	Postcode	

Part 3 - Variation

Please tick as appropriate

Do you want the proposed	l variation to have effect as	soon as possible?
--------------------------	-------------------------------	-------------------

N	

If not, from what date do you want the variation to take effect?

DD	MM	YYYY

Yes

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1) \Box Yes \boxtimes No

Please describe briefly the nature of the proposed variation (Please see guidance note 2)

To remove Condition 27 of Annex 2 to allow customers to consume alcohol in the external area until the premises closes.

To amend Condition 5 of Annex 3 so that the external bar can be used until 3am.

There are no changes to any other part of the licence.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend:

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Pro 3)	vision of regulated entertainment (Please see guidance note	Please tick all that apply	
a)	plays (if ticking yes, fill in box A)		
b)	films (if ticking yes, fill in box B)		
c)	indoor sporting events (if ticking yes, fill in box C)		
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)		
e)	live music (if ticking yes, fill in box E)		
f)	recorded music (if ticking yes, fill in box F)		
g)	performances of dance (if ticking yes, fill in box G)		
h)	anything of a similar description to that falling within (e), (f) or (if ticking yes, fill in box H)	· (g)	

Provision of late night refreshment (if ticking yes, fill in box I)	
Supply of alcohol (if ticking yes, fill in box J)	
In all cases complete boxes K, L and M	

А

Plays Standard days and timings (please read			<u>Will the performance of a play take place</u> <u>indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	
guidan	ce note 8)		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for performing plays guidance note 6)	s (please read	
Thur					
Fri			Non standard timings. Where you intend to use the performance of plays at different times to those list on the left, please list (please read guidance note)	sted in the colu	
Sat					
Sun					

В

Films Standard days and timings (please read			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
guidan	ce note 8)		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for the exhibition of guidance note 6)	<u>films</u> (please n	read
Thur					
Fri			Non standard timings. Where you intend to use the exhibition of films at different times to those listed the left, please list (please read guidance note 7)		
Sat					
Sun					

С

Indoor sporting events Standard days and timings (please read guidance note 8)		nd read	<u>Please give further details</u> (please read guidance note 5)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 6)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 7)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read		nd	<u>Will the boxing or wrestling entertainment take</u> <u>place indoors or outdoors or both – please tick</u> (please read guidance note 4)	Indoors	
U	ce note 8			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	ince note 5)	
Tue					
Wed		 	State any seasonal variations for boxing or wrestling entertainment (please read guidance note 6)		<u>ent</u>
Thur					
Fri			Non standard timings. Where you intend to use the boxing or wrestling entertainment at different time in the column on the left, please list (please read as a standard standa	es to those list	ed
Sat					
Sun					

E

Live music Standard days and timings (please read			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
guidan	ce note 8)		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guidance note 5)		
Tue					
Wed			State any seasonal variations for the performance of live music (please read guidance note 6)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for t performance of live music at different times to those listed in the column on the left, please list (please read guidance note 7)		
Sat					
Sun					

F

Recorded music Standard days and timings (please read		nd	Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
	ce note 8)			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for the playing of recorded music (please read guidance note 6)		
Thur					
Fri			Non standard timings. Where you intend to use the premises for the playing of recorded music at different times to those listed in the column on the left, please list (please read guidance note 7)		
Sat					
Sun					

G

Performances of dance Standard days and			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 4)Indo		
timing	timings (please read guidance note 8)		(prouse read gardaniee note 1)	Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	idance note 5)	
Tue					
Wed			State any seasonal variations for the performance of dance (please read guidance note 6)		
Thur					
Fri			 <u>Non standard timings. Where you intend to use the premises</u> <u>for the performance of dance at different times to those listed in</u> <u>the column on the left, please list</u> (please read guidance note 7) 		
Sat					
Sun					

Η

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 8)			Please give a description of the type of entertainn providing	nent you will b	e	
Day	Start	Finish	Will this entertainment take place indoors or	Indoors		
Mon			outdoors or both – please tick (please read guidance note 4)	Outdoors		
				Both		
Tue			Please give further details here (please read gui	dance note 5)	•	
Wed						
Thur			State any seasonal variations for entertainment description to that falling within (e), (f) or (g) guidance note 6)			
Fri			-			
Sat Non standard timings. Where you intend to use for the entertainment of a similar description to within (e), (f) or (g) at different times to those list column on the left, please list (please read guidance)			to that falling listed in the	<u>28</u>		
Sun						

I

Late night refreshment Standard days and timings (please read guidance note 8)		read	Will the provision of late night refreshment take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 5)	
Tue					
Wed			State any seasonal variations for the provision of late night refreshment (please read guidance note 6)		
Thur					
			Non standard timings. Where you intend to us for the provision of late night refreshment at d those listed in the column on the left, please lis	ifferent times	
Sat			guidance note 7)		
Sun					

J

Supply of alcohol Standard days and timings (please read		nd	Will the supply of alcohol be for consumption – please tick (please read guidance note 9)	On the premises	
guidan	ce note 8))		Off the premises	
Day	Start	Finish		Both	
Mon			State any seasonal variations for the supply of alcohol (plear read guidance note 6)		e
Tue					
Wed					
Thur			Non-standard timings. Where you intend to us for the supply of alcohol at different times to the column on the left, please list (please read guida	nose listed in t	
Fri					
Sat					
Sun					

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 10).

N/a

L

Hours premises are open to the public Standard days and timings (please read guidance note 8)			State any seasonal variations (please read guidance note 6)
Day	Start	Finish	
Mon	11.00	04.30	
Tue	11.00	04.30	
Wed	11.00	04.30	
			Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the
Thur	11.00	04.30	<u>column on the left, please list</u> (please read guidance note 7)
			As per those already contained within the licence.
Fri	11.00	04.30	
Sat	11.00	04.30	
Sun	11.00	04.30	

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

To remove Condition 27 of Annex 2 so that customers may continue to use the external area until the premises closes.

To amend Condition 5 of Annex 3 so that the external bar can be used until 3am.

		Please tick as appropriate
•	I have enclosed the premises licence	\boxtimes
•	I have enclosed the relevant part of the premises licence	

If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of it below

Reasons why I have not enclosed the premises licence or relevant part of premises licence.

M Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 11)

Please refer to those conditions and policies already attached to the licence.

b) The prevention of crime and disorder

Please refer to those conditions and policies already attached to the licence.

c) Public safety

Please refer to those conditions and policies already attached to the licence.

d) The prevention of public nuisance

Please refer to those conditions and policies already attached to the licence.

e) The protection of children from harm

Please refer to those conditions and policies already attached to the licence.

Checklist:

	Please tick to indicate agreer	nent
•	I have made or enclosed payment of the fee; or I have not made or enclosed payment of the fee because this application has been	\boxtimes
	made in relation to the introduction of the late night levy.	\boxtimes
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	\boxtimes
•	I understand that I must now advertise my application.	\boxtimes
•	I have enclosed the premises licence or relevant part of it or explanation.	\boxtimes
•	I understand that if I do not comply with the above requirements my application will be rejected.	\boxtimes

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 5 – Signatures (please read guidance note 12)

Signature of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature	Kuit Steinart Levy LLP
Date	5 March 2021
Capacity	Solicitors and authorised agents

Where the premises licence is jointly held, signature of 2nd applicant (the current premises licence holder) or 2nd applicant's solicitor or other authorised agent (please read guidance note 14). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 15)						
Kuit Steinart Levy LLP 3 St Mary's Parsoange						
Post townManchesterPost codeM3 2RD						
Telephone number (if any)						

If you would prefer us to correspond with you by e-mail, your e-mail address (optional)

Notes for Guidance

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

- 1. You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable for the late night levy
- 2. Describe the premises. For example, the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place of consumption of these off-supplies of alcohol, you must include a description of where the place will be and its proximity to the premises.
- 3. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.

- Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
- 4. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- 5. For example state type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 6. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 7. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 8. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 9. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 10. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
- 11. Please list here steps you will take to promote all four licensing objectives together.

- 12. The application form must be signed.
- 13. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 14. Where there is more than one applicant, each of the applicants or their respective agents must sign the application form.
- 15. This is the address which we shall use to correspond with you about this application.

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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SMOKING POLICY

EL DIABLO TEQUILA & TACO BAR, DEANSGATE LOCKS

- 1. Any outside area used by customers wishing to dine, drink or smoke shall be clearly delineated and covered by the CCTV system which will be installed at the premises.
- 2. The outside area shall be monitored by staff or door staff (when employed) regularly when it is in use.
- 3. The area will be cleaned regularly.
- 4. Suitable receptacles shall be provided for smokers to dispose of cigarette butts.
- 5. Signs will be displayed in the area requesting customers keep noise to a minimum.
- 6. Patrons who disregard signage and verbal instructions regarding noise will be asked to move inside and/or leave the premises.
- 7. Open containers of alcohol shall not be permitted to be taken beyond the boundary of the outside area.

DISPERSAL POLICY

EL DIABLO TEQUILA & TACO BAR, DEANSGATE LOCKS

The purpose of this Dispersal Policy is to ensure, so far as it is possible, that minimum disturbance or nuisance is caused to our neighbours and to ensure that the operation of the premises makes the minimum impact upon the neighbourhood in relation to potential nuisance and anti-social behaviour. This will be achieved by exercising pro-active measures towards and at the end of the evening.

By ensuring that this Dispersal Policy document is brought to the attention of Management and Staff we will seek to encourage the efficient, controlled and safe dispersal of our patrons during our closing period.

- 1. At the end of the evening management and staff will assist with the orderly and gradual dispersal of patrons.
- 2. Staff Members (including door personnel when employed) will advise patrons to leave the premises quickly and quietly out of respect for our neighbours.
- 3. Notices will be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention will be drawn to these notices by members of staff.
- 4. We will ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises (this does not apply in the case of consumption in any delineated external drinking area).
- 5. We will actively discourage our customers from assembling outside the premises at the end of the evening.

GREATER MANCHESTER POLICE -REPRESENTATION

About You	
Name	PC Alan Isherwood
Address including postcode	Manchester Town Hall Extension Lloyd Street Manchester
Contact Email Address	
Contact Telephone Number	

About the Premises	
Application Reference No.	LPV256179
Name of the Premises	El Diablo Tequila and Taco Bar
Address of the premises	Arch 1 & 12 Deansgate Locks, Whitworth Street,
including postcode	Manchester M1 5LH

Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the variation on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the application for a new premises licence in relation to the above premises on the ground of the Prevention of Public Nuisance.

The applicant seeks to allow the operation of their outside bar to be extended until 3am each day and the outside drinking area operation to be extended until the premises closes at 4:30am each day.

Since the premises have been closed due to the national lockdown a very large residential building has been opened next door to the premises and GMP are concerned that the noise created by the operation of these areas until such a late hour will cause an unacceptable level of disturbance to the residents of that building.

Unfortunately when customers have been consuming alcohol their voices and laughter tend to become louder than usual and even when the behaviour is jovial it would still be extremely difficult for staff to stop customers from being loud and causing a disturbance.

Therefore we would ask that this variation is refused.



Licensing & Out of Hours Compliance Team - Representation

Name	Margaret Lewis	
Job Title	Neighbourhood Compliance Officer	
Department	Licensing and Out of Hours Compliance Team	
Address	Level 1, Town Hall Extension, Manchester, M60	
	2LA	
Email Address		
Telephone Number		

Premise Details	
Application Ref No	256179
Name of Premises	El Diablo
Address	Arch 11 & 12, Deansgate Locks, Whitworth Street
	West, Manchester, M1 5LH

Representation

Licensing and out of hours (LOOH), have assessed the likely impact of granting the variation to the licence taking into account a number of factors, including, the nature of the area in which the premises is located, the hours applied for and any potential risk that the granting of this application could undermine the licensing objectives Prevention of crime and disorder, Public Safety, The Prevention of public Nuisance and the Protection of Children from

harm.

The applicant have applied to allow alcohol to be served from an outside bar till 3 am and for customers to remain outside to consume the alcohol until 4.30am when the premises closes.

They aim to achieve this by:

- 1. Removing condition 27 of Annex 2 to allow customers to consume alcohol in the external area until the premises closes at 4.30am every night of the week, Monday to Sunday.
- 2. Amending condition 5 of Annex 3 so that the external bar can be used until 3am.

LOOH have taken into account the changing make up of the area to now include a number of residential properties. One being directly next door to the premises housing approximately 172 residential properties, which have become occupied during the National Lockdown period, when the majority of the licenced premises on Deansgate Locks have remained closed as they operate similar to night clubs which have been not permitted to open for over 12 months.

The applicant, El diablo have a condition on their premises licence that allows the outside seated area to be used till 01:00 hours and last year made an application to vary their licence to include an outdoor portable bar, serving until 0:45, to which LOOH did not have an objection to due to the time requested. LOOH however now feel the hours applied for pertaining to the outside seating area and portable bar are excessive, requesting that the outside seating area now be in use every day of the week, Monday to Sunday till 4:30am. Residents would generally expect to get a good night's sleep without the threat of being disturbed from people noise or noise breakout during the early hours every day of the week, so they are fully rested for the working day ahead and would expect conditions attached to a licence to ensure this, and prevent public nuisance.



Removing these conditions would have a detrimental impact for those living next to the premises (picture above)

Local Factors

The statement of licensing policy looks at local factors **7.29** States that the Authority considers that later hours will typically be more sensitive and higher risk of causing problems. **7.31** Recognises that in spite of the quality the operation of the licensee, the lateness of the operation of the outside area for the premises will have the potential for disturbance. **7.32** States that the authority will be mindful of the density of residential use in proximity to the premises and the level of risk of nuisance arising. The authority expects that terminal hours will normally be earlier to promote the licensing objectives for licensed premises located in areas with a higher density of residential properties.

The area is rapidly expanding and incorporating more mix use business and residential buildings,

LOOH therefore ask that the application be refused.

Recommendation: Refuse Application

From: William Jeavons < Sent: 31 March 2021 10:59</p>
To: Premises Licensing < Premises.Licensing@manchester.gov.uk>
Cc: Joan Davies < Sent: 31 March 2021 10:59</p>
To: Premises Licensing < Premises.Licensing@manchester.gov.uk>
Cc: Joan Davies < Sent: 31 March 2021 10:59</p>
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Cc: Joan Davies < Sent: 31 March 2021 10:59</p>
Sent: 31 March 2021 10:59
Cc: Joan Davies < Sent: 31 March 2021 10:59</p>
Sent: 31 March 2021 10:59
Sent

Hello

I am writing to object to elements of this license applications changes:

3am bar use and sale of alcohol outdoors - this is unacceptable. Noise transfer is very prevalent in the area and there in an increased residential community immediately adjacent to the Deansgate Locks this needs factoring in to any permanent request for changes.

I therefore object to changes to Condition 5 / Annex 3 and Condition 27 / Annes 2.

Regards

William

Councillor William Jeavons Labour Member - Deansgate Ward Manchester

Letters of support for Cllr Jeavons From: Joan Davies <

Sent: 02 April 2021 19:31

Re: Premises Licence variation 256179/DS7: El Diablo Tequila

and Taco Bar, Arch 11 & 12, Deansgate Locks, Whitworth Street West, Manchester, M1 5LH, (Deansgate ward)

I wish to support the objection from Councillor Jeavons. Outside alcohol and service to 3am is not acceptable in the city centre, and certainly not at this location where there are a number of residential properties, and more under construction.

Noise transfer in the area is already a problem, and there is a level of anti-social behaviour that can be difficult to control.

Ideally I would like to see outside use closed by 23.00 hours, as is common in much of the city centre, but it appears that 1.00am has already been granted.

From: Marcus Johns < Sent: 31 March 2021 12:45 Hi all I support Cllr Jeavons' objection Thanks

Marcus

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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Manchester City Council Report for Resolution

Report to:	Licensing Sub-Committee Hearing Panel – 4 May 2021
Subject:	Boujee, Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ - App ref: Premises Licence variation 256300
Report of:	Director of Planning, Building Control & Licensing

Summary

Application for the variation of a premises licence which has attracted objections.

Recommendations

That the Committee determine the application.

Wards Affected: Deansgate

Manchester Strategy Outcomes	Summary of the contribution to the strategy
A thriving and sustainable City: supporting a diverse and distinctive economy that creates jobs and opportunities	Licensed premises provide a key role as an employer, in regeneration, and in attracting people to the city. The efficient processing of applications as well as effective decision making in respect of them, plays an essential role in enabling businesses to thrive and maximise contribution to the economy of the region and sub-region.
A highly skilled city: world class and home grown talent sustaining the city's economic success	An effective Licensing Policy and implementation will enable growth in our City by supporting businesses who promote the Licensing Objectives.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	The Licensing process provides for local residents and other interested parties to make representations in relation to licensing applications. Representations have to be directly related to the licensing objectives.
A liveable and low carbon city: a destination of choice to live, visit and work.	An effective licensing system supports and enables growth and employment in our City with neighbourhoods that provide amenities suitable to the surrounding communities.

A connected city: world class infrastructure and connectivity to drive growth

Full details are in the body of the report, along with any implications for:

Equal Opportunities Policy Risk Management Legal Considerations

Financial Consequences – Revenue

None

Financial Consequences – Capital

None

Contact Officers:

Name:	Fraser Swift
Position:	Principal Licensing Officer
Telephone:	0161 234 1176
E-mail:	f.swift@manchester.gov.uk
Name:	Bryan Johnson
Position:	Technical Licensing Officer
Telephone:	0161 234 1248
E-mail:	premises.licensing@manchester.gov.uk

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Any further documentary submissions by any party to the hearing

1. Introduction

- 1.1 On 10 March 2021, an application for the variation of an existing Premises Licence under s34 of the Licensing Act 2003 was made in respect of Boujee, Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ in the Deansgate ward of Manchester. A location map of the premises is attached at **Appendix 1**.
- 1.2 A 28-day public consultation exercise was undertaken in accordance with Licensing Act 2003 regulations; requiring the application to be advertised by the displaying of a blue notice at or on the premises, a notice published in a newspaper or similar circulating in the local area, and details of the application published on the Council's website.
- 1.3 Representations may be made for or against an application during the consultation period. To be 'relevant' and, therefore, able to be taken into account in determining the application, they must be about the likely effect of the grant of the premises licence on the promotion of the licensing objectives. Where representations are made by persons who are not a responsible authority, they must not be frivolous or vexatious.
- 1.4 Relevant representations have been received in respect of this application and so it must be determined by a Licensing Hearing Panel in accordance with the Council's Constitution.

2. <u>Current Licence</u>

2.1 The premises licence holder is Boujee Restaurant and Bar Limited and a copy of the current licence is attached at **Appendix 2.**

3. The Application

- 3.1 A copy of the application is attached at **Appendix 3**.
- 3.2 The variation is to:
 - Extend the hours for licensable activities to 02:00 daily, plus 30 minutes dispersal.
 - To add the following condition in light of the above: 'On any day the premises will trade beyond 01:00, SIA registered door supervisors shall be employed at the premises at a ratio of 1:100 customers'. Condition 5 of Annex 2 is to be correspondingly amended to commence with 'At all other times..'.
 - To add non-standard timings for BST.
 - To add late night refreshment and recorded music as licensable activities.
- 3.2.1 In accordance with the Live Music Act 2012 and Deregulation Act 2015, performances of Live Music and Recorded Music between the hours of 0800 and 2300 hours have been deregulated and so should not be regarded as licensable activities for the purposes of this application.
- 3.2.2 Any further details provided relating to any of the individual licensable activities are specified on the application form at **Appendix 3**.

3.3 Activities unsuitable for children

3.3.1 The applicant has not highlighted any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children.

3.4 **Steps to promote the licensing objectives**

- 3.4.1 The applicant proposes to promote the licensing objectives by taking the steps identified in the operating schedule.
- 3.4.2 These steps must be translated into conditions by the licensing authority to be included in any granted premises licence, unless the conditions are modified by the Panel following consideration of relevant representations. These conditions are set out in the Schedule of Conditions at **Appendix 6**.

4. **Relevant Representations**

4.1 A total of 2 relevant representations were received in respect of the application (**Appendix 5**). The personal details of all members of the public have been redacted. Original copies of these representation will be available to the Committee at the hearing.

Other Persons:

- Deansgate Ward Councillors;
- Residents (x1).
- 4.2 Summary of the representations:

Party	Grounds of representation	Recommends
Deansgate Ward Councillors	The Local Ward Councillors have objected to the application on the grounds of public nuisance and public safety. It is felt that the applied for extended opening hours are excessive and that the location of the premises to a nearby public thoroughfare and pedestrian crossing point will present potential issues of public safety once the night-time economy returns.	Requesting feedback/assurances from the applicant as to how the premises intends to address and manage the issues highlighted in their representation.
Residents (x1)	The representation submitted by the local resident (who resides in a residential premises located in the Salford Local Authority area across the River Irwell, which is in close proximity to the	No precise outcome specified but complainant has clearly stated that the application to extend the premises'

premises) is objecting to the	operating
application on the grounds of	timings/licensable
public nuisance. The private	activities to
resident already experiences	0200hours (with 30
noise disturbance at antisocial	minutes dispersal)
times of the day from both the	each day of the week
applicants premises (and other	is unacceptable to
licensed premises' in the	them.
locality) and is concerned that	
the applied for extended	
operating hours will only serve	
to add further to the existing	
noise disturbance incidents and	
is therefore objecting to the	
application on the grounds of	
public nuisance.	

4.3 Any conditions proposed by objectors are set out in the Schedule of Conditions at **Appendix 6**.

5. Key Policies and Considerations

5.1 Legal Considerations

5.1.1 Hearings under the Licensing Act 2003 operate under the Licensing Act 2003 (Hearings) Regulations 2005.

5.2 **New Information**

5.2.1 In accordance with Regulation 18 of the Licensing Act 2003 (Hearings) Regulations 2005, the authority may take into account documentary or other information produced by a party in support of their application, representations or notice either before the hearing or, with the consent of all parties, at the hearing.

5.3 Hearsay Evidence

5.3.1 The Panel may accept hearsay evidence and it will be a matter for the Panel to attach what weight to it that they consider appropriate. Hearsay evidence is evidence of something that a witness neither saw nor heard, but has heard or read about.

5.4 **The Secretary of State's Guidance to the Licensing Act 2003**

- 5.4.1 The Secretary of State's Guidance to the Licensing Act 2003 is provided for all parties involved in licensing. It is a key medium for promoting best practice, ensuring consistent application of licensing powers across England and Wales and for promoting fairness, equal treatment and proportionality.
- 5.4.2 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under

section 182. The Guidance is therefore binding on all licensing authorities to that extent. However, the Guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons.

5.4.3 Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.

5.5 Manchester Statement of Licensing Policy

- 5.5.1 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' its statement of licensing policy.
- 5.5.2 The Licensing Policy sets out the vision the licensing authority has for the regulation of licensed premises throughout Manchester and outlines the standards expected in order to ensure the promotion of the licensing objectives in the city. The Panel may depart from the policies should it consider doing so would benefit the promotion of the licensing objectives. Reasons are to be given for any such departure from the Policy.
- 5.5.3 Section 4 of the Policy (Operation of the Policy) sets out how the Licensing Policy is intended to be used in practice for licence applications and licensed premises.
- 5.5.4 Relevant to this application and the grounds of the representations made, the Panel are recommended to have regard to the following sections of the Policy:

Section 6: What we aim to encourage

This section identifies certain types of venues and initiatives the licensing authority aims to encourage in order to promote an inclusive evening and nighttime economy not simply focused on the consumption of alcohol. We aim to encourage:

- Premises that will extend the diversity of entertainment and attract a wider range of participants
- Live music, especially original material, which will provide a range of live performances and styles of music, provided that such entertainment does not undermine the licensing objectives
- National cultural institutions, global sports events and cultural festivals
- Non-drink-led premises, including restaurants, cafes, theatres and cinemas
- Communication and integration with local residents and businesses through licensees consulting with those in the local area prior to an application
- Participation in Pubwatches, off licence forums and other crime-reduction partnerships
- Engagement with the NITENET radio scheme and DISC secure information sharing platform by city centre venues through the Cityco Manchester Business Crime Reduction Partnership
- Designing out crime in the layout of the premises

Section 7: Local factors

This section sets out key issues that applicants are expected to take into account relevant to the individual characteristics of the premises when preparing their operating schedule and address any local factors relevant to their premises.

Having regard to the grounds of the representations made, the Panel are recommended to have regard to the following factors:

- Identified risk factors specific to the licensed premises
- Evidence of pre-existing problems in the area
- Consistency with relevant Council strategies
- The proximity of the premises to local residents and other local businesses, particularly in relation to the potential for nuisance

Section 8: Manchester's standards to promote the licensing objectives

This section identifies the standards that the licensing authority expects of licensed premises in Manchester. It is recognised that not all standards will be appropriate to apply in every situation to every premises, and applicants are not obliged to include all standards in their operating schedule. The degree to which standards would be appropriate is expected to be proportionate to the risk posed against the promotion of the licensing objectives having regard to the individual circumstances of the premises. The standards are not exhaustive and the licensing authority will have regard to any relevant issues raised in any representation that may fall outside them.

- MS2 Effective general management of the premises
- MS3 Responsible promotion and sale of alcohol
- MS5 Prevent on-street consumption of alcohol
- MS8 Prevent noise nuisance from the premises
- MS9 Effectively manage exterior spaces (e.g. beer gardens, smoking areas, table and chair areas on the highway)
- MS10 Operate effective cleansing arrangements, including ensuring the premises and surrounding area are kept clean and free of litter, and adequate arrangements for the secure and responsible storage of refuse

6. <u>Conclusion</u>

- 6.1 A licensing authority must carry out its functions under this Act ("licensing functions") with a view to promoting the licensing objectives:
 - the prevention of crime and disorder
 - public safety;
 - the prevention of public nuisance; and
 - the protection of children from harm.
- 6.2 In considering the matter, the Panel should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be. In reaching the decision, regard must also

be had to relevant provisions of the national guidance and the Council's licensing policy statement.

- 6.3 The Panel must take such of the steps set out below that it considers appropriate for the promotion of the licensing objectives:
 - a) To grant the licence subject to the conditions consistent with the operating schedule accompanying the application, which the Panel may modify to such extent as they consider appropriate;
 - b) To reject the whole or part of the application
- 6.4 The conditions consistent with the operating schedule may be modified to alter or omit any of them or to add any new condition, including restricting the times at which licensable activities authorised by the licence can take place.
- 6.5 However, conditions should not be imposed on a licence which are unrelated to the variation sought.
- 6.6 All licensing determinations should be considered on the individual merits of the application.
- 6.7 The Panel's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve. Findings on any issues of fact should be on the balance of probability.
- 6.8 It is important that a licensing authority should give comprehensive reasons for its decisions in anticipation of any appeals. Failure to give adequate reasons could itself give rise to grounds for an appeal.
- 6.9 **The Panel is asked to determine the application**.



Boujee Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ

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LICENSING ACT 2003 PREMISES LICENCE

Premises licence number	248618
Granted	05/09/2020
Latest version	Transfer 254583 granted 02/01/2021

Part 1 - Premises details

Name and address of premises

Kitchen 202

Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ

Telephone number

To be confirmed

Licensable activities authorised by the licence

1. The sale by retail of alcohol*.

* All references in this licence to "sale of alcohol" are to sale by retail.

The times the licence authorises the carrying out of licensable activities

Sale by retail of alcohol

Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	2300	2300	2300	2300	2300	2300	2300
	The end of the balls Person of the end of the balls of the end of						

The sale of alcohol is licensed for consumption both on and off the premises.

Seasonal variations and Non standard Timings:

New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.

Hours premises are open to the public							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	2330	2330	2330	2330	2330	2330	2330
Seasonal variations and Non standard Timings:							

New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.

Part 2

Details of premises licence holder				
Name:	Boujee Restaurant and Bar Limited			
Address:	Manchester Hall, 36 Bridge Street, Manchester, M3 3BT			
Registered number:	12905642			

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol

Name: Address: Personal Licence number: Issuing Authority: Minesh Parekh

Tameside Metropolitan Borough Council

Annex 1 – Mandatory conditions

Door Supervisors

- 1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -
 - (a) Unauthorised access or occupation (e.g. through door supervision),
 - (b) Outbreaks of disorder, or
 - (c) Damage,

unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

Supply of alcohol

- 2. No supply of alcohol may be made under this premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence or,
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 3. Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.
 - (2) For the purposes of the condition set out in (1) above-
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "permitted price" is the price found by applying the formula-

$\mathsf{P} = \mathsf{D} + (\mathsf{D} \times \mathsf{V})$

where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a

premises licence -

- (i) the holder of the premises licence,
- (ii) the designated premises supervisor (if any) in respect of such a licence, or
- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- 6. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
 - drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 7. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 8. The responsible person must ensure that
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: $\frac{1}{2}$ pint;

- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;
- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold the customer is made aware that these measures are available.

For the purposes of conditions 6, 7 and 8 above, a responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

Annex 2 – Conditions consistent with the operating schedule

- 1. A CCTV system shall be maintained and operated at the premises.
- 2. Recorded CCTV images will be maintained and stored for a period of twenty-eight days and shall be produced to the Police or Licensing Authority upon request.
- CCTV will be in operation at any time a person is in the premises. Where CCTV is recorded onto a hard drive system, any DVDs subsequently produced will be in a format so it can be played back on a standard PC or DVD player.
- 4. Any person left in charge of the premises must be trained in the use of any such CCTV equipment and be able to produce CCTV images to an officer from a responsible authority upon request.
- 5. SIA registered door staff shall be employed at the premises, in accordance with a risk assessment, to be carried out by the DPS. When employed, door staff will wear high visibility armbands.
- 6. When employed, a register of those door staff employed shall be maintained at the premises and shall include:
 - (i) the number of door staff on duty;
 - (ii) the identity of each member of door staff;
 - (iii) the times the door staff are on duty.
- 7. Staff will be trained in the requirements of the Licensing Act 2003 with regard to the licensing objectives, and the laws relating to under-age sales and the sale of alcohol to intoxicated persons, and that training shall be documented and repeated at 6 monthly intervals.
- 8. A refusals book will be maintained at the premises and made available to an officer of a responsible authority upon request.
- 9. A first aid box will be available at the premises at all times.
- 10. Regular safety checks shall be carried out by staff.
- 11. Management shall liaise with the Fire Authority as necessary to ensure compliance with all necessary fire regulations.
- 12. The premises shall maintain an Incident Log and public liability insurance.
- 13. Noise from amplified music or voices shall not be such as to cause a noise nuisance to occupants of nearby premises.
- 14. Notices will be positioned at the exits to the building requesting customers to leave in a quiet manner.
- 15. A dispersal policy will be implemented and adhered to.
- 16. The emptying of bins into skips and refuse collections will not take place between 11pm and 8am.
- 17. A "Challenge 21" Policy shall be implemented in full and appropriate identification sought from any person who appears to be under the age of 21. The only acceptable forms of identification shall be photographic driving licences, passports, HM forces cards, or a form of identification with the "PASS" hologram.

- 18. Staff training will include the Challenge 21 Policy and its operation. In particular, staff shall be trained to take such action as is necessary to prevent the sale of alcohol to persons over the age of 18 where those customers are engaged in the distribution of alcohol to persons under the age of 18. The training must be given to a new member of staff before they commence employment and all staff must receive refresher training every 6 months.
- 19. Notices advising what forms of ID are acceptable must be displayed.
- 20. Notices must be displayed in prominent positions indicating that the Challenge 21 policy is in force.

Annex 3 – Conditions attached after hearing by the licensing authority

Not applicable

Annex 4 – Plans

See attached

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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

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Application to vary a premises licence under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I/We Boujee Restaurant and Bar Limited (Insert name(s) of applicant)being the premises licence holder, apply to vary a premises licence under section 34 of the

being the premises licence holder, apply to vary a premises licence under section 34 of the Licensing Act 2003 for the premises described in Part 1 below

Premises licence number 248618

Part 1 – Premises Details

Postal address of premises or, if none, ordnance survey map reference or description Boujee (formerly Kitchen 202), Car Park, Manchester Hall, 44-48 Bridge Street						
Post townManchesterPostcodeM3 3BZ						

Telephone number at premises (if any)	
Non-domestic rateable value of premises	£Unknown

Part 2 – Applicant details

Daytime contact telephone number		
E-mail address (optional)		
Current postal address if different from premises address		
Post town	Postcode	

Part 3 - Variation

Please tick as appropriate

Do you want the proposed variation to have effect as soon as possible?

If not, from what date do you want the variation to take effect?

DD	DD MM		Л	YYYY			

Yes

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see guidance note 1) Yes No

Please describe briefly the nature of the proposed variation (Please see guidance note 2)

The purpose of this application is to:

- Extend the hours for licensable activities to 02:00 daily, plus 30 minutes dispersal.
- To add the following condition in light of the above: 'On any day the premises will trade beyond 01:00, SIA registered door supervisors shall be employed at the premises at a ratio of 1:100 customers'. Condition 5 of Annex 2 is to be correspondingly amended to commence with 'At all other times..'.
- To add non-standard timings for BST.
- To add late night refreshment and recorded music as licensable activities.

There are to be no other changes to the licence.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend:

Part 4 Operating Schedule

Please complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Pro 3)	vision of regulated entertainment (Please see guidance note	Please tick all that apply	
a)	plays (if ticking yes, fill in box A)		
b)	films (if ticking yes, fill in box B)		
c)	indoor sporting events (if ticking yes, fill in box C)		
d)	boxing or wrestling entertainment (if ticking yes, fill in box D)		
e)	live music (if ticking yes, fill in box E)		
f)	recorded music (if ticking yes, fill in box F)		\square
g)	performances of dance (if ticking yes, fill in box G)		
h)	anything of a similar description to that falling within (e), (f) or (if ticking yes, fill in box H)	(g)	

Provision of late night refreshment (if ticking yes, fill in box I)	\boxtimes
Supply of alcohol (if ticking yes, fill in box J)	\boxtimes
In all cases complete boxes K, L and M	

А

Plays Standard days and timings (please read guidance note 8)		read	Will the performance of a play take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
guidan	ce note 8)		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for performing plays (please read guidance note 6)		
Thur					
Fri			Non standard timings. Where you intend to use the performance of plays at different times to those ling on the left, please list (please read guidance note)	sted in the colu	
Sat					
Sun					

В

Films Standard days and timings (please read			Will the exhibition of films take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
guidan	ce note 8)		Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for the exhibition of guidance note 6)	<u>films</u> (please n	read
Thur					
Fri			Non standard timings. Where you intend to use the exhibition of films at different times to those listed the left, please list (please read guidance note 7)		
Sat					
Sun					

С

Indoor sporting events Standard days and timings (please read guidance note 8)			<u>Please give further details</u> (please read guidance note 5)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 6)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 7)
Fri			
Sat			
Sun			

D

Boxing or wrestling entertainments Standard days and timings (please read guidance note 8)			Will the boxing or wrestling entertainment take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors Outdoors	
Day	Start	Finish		Both	
Mon	 	 	Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for boxing or wrestling entertainmen (please read guidance note 6)		
Thur					
Fri			Non standard timings. Where you intend to use the boxing or wrestling entertainment at different time in the column on the left, please list (please read as	es to those list	ed
Sat					
Sun					

E

Live music Standard days and timings (please read guidance note 8)			Will the performance of live music take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read guida	nce note 5)	
Tue					
Wed			State any seasonal variations for the performance (please read guidance note 6)	of live music	
Thur					
Fri			Non standard timings. Where you intend to use the performance of live music at different times to the column on the left, please list (please read guidantian column of the left, please list (please read guidantian).	ose listed in the	
Sat					
Sun					

F

Recorded music Standard days and timings (please read			Will the playing of recorded music take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
guidan	ce note 8))		Outdoors	
Day	Start	Finish		Both	\square
Mon	11:00	02:00	Please give further details here (please read guida	nce note 5)	
Tue	11:00	02:00			
Wed	11:00	02:00	State any seasonal variations for the playing of recorded music		
			(please read guidance note 6)		
Thur	11:00	02:00			
Fri	11:00	02:00	Non standard timings. Where you intend to use the		
			playing of recorded music at different times to the column on the left, please list (please read guidan		<u>e</u>
Sat	11:00	02:00	From the start time on New Year's Eve to the terr		
			New Year's Day.	innai noui 101	
Sun	11:00	02:00	On the day that British Summer Time commences, one additional hour to disapply its effect.		al

G

Performances of dance Standard days and			Will the performance of dance take place indoors or outdoors or both – please tick (please read guidance note 4)	Indoors	
0	s (please ce note 8			Outdoors	
Day	Start	Finish		Both	
Mon			Please give further details here (please read gui	dance note 5)	
Tue					
Wed			State any seasonal variations for the performa (please read guidance note 6)	nce of dance	
Thur					
Fri			Non standard timings. Where you intend to us for the performance of dance at different times the column on the left, please list (please read g	s to those liste	d in
Sat					
Sun					

Η

Anything of a similar description to that falling within (e), (f) or (g) Standard days and timings (please read guidance note 8)			Please give a description of the type of entertainn providing	nent you will b	e
Day	Start	Finish	Will this entertainment take place indoors or	Indoors	
Mon			outdoors or both – please tick (please read guidance note 4)	Outdoors	
				Both	
Tue			Please give further details here (please read gui	dance note 5)	<u> </u>
Wed			State any seasonal variations for entertainmen		
Fri			description to that falling within (e), (f) or (g) guidance note 6)	(piease read	
Sat			Non standard timings. Where you intend to us for the entertainment of a similar description f within (e), (f) or (g) at different times to those column on the left, please list (please read guida	to that falling listed in the	<u>s</u>
Sun					

I

Late night refreshment Standard days and			Will the provision of late night refreshmenttake place indoors or outdoors or both –please tick(please read guidance note 4)	Indoors	
	s (please i ice note 8			Outdoors	
Day	Start	Finish		Both	\square
Mon	23:00	02:00	Please give further details here (please read gui	dance note 5)	
Tue	23:00	02:00			
Wed	23:00	02:00	State any seasonal variations for the provision of late night refreshment (please read guidance note 6)		
Thur	23:00	02:00			
Fri	23:00	02:00	Non standard timings. Where you intend to us for the provision of late night refreshment at d those listed in the column on the left, please list	ifferent times	
Sat	23:00	02:00	guidance note 7)		
			From the start time on New Year's Eve to the tern New Year's Day.	minal hour for	
Sun	23:00	02:00			
			On the day that British Summer Time commence hour to disapply its effect.	s, one addition	al

J

Supply of alcohol Standard days and timings (please read			Will the supply of alcohol be for consumption – please tick (please read guidance note 9)	On the premises	
guidan	ce note 8))		Off the premises	
Day	Start	Finish		Both	\square
Mon	11:00	02:00	State any seasonal variations for the supply of	alcohol (pleas	e
			read guidance note 6)		
Tue	11:00	02:00			
Wed	ed 11:00 02:00				
Thur	11:00	02:00	Non-standard timings. Where you intend to us		
			for the supply of alcohol at different times to the column on the left, please list (please read guida		<u>the</u>
Fri	11:00	02:00	From the start time on New Year's Eve to the terr	ninal hour for	
			New Year's Day.	innur nour ror	
Sat	11:00	02:00	On the day that British Summer Time commences	s, one addition	al
			hour to disapply its effect.		
Sun	11:00	02:00			
		+			

K

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 10).

n/a

L

Hours premises are open to the public Standard days and timings (please read guidance note 8)			State any seasonal variations (please read guidance note 6)
Day	Start	Finish	
Mon	11:00	02:30	
Tue	11:00	02:30	
Wed	11:00	02:30	
			Non standard timings. Where you intend the premises to be open to the public at different times from those listed in the
Thur	11:00	02:30	<u>column on the left, please list</u> (please read guidance note 7)
			From the start time on New Year's Eve to the terminal hour for
Fri	11:00	02:30	New Year's Day.
			On the day that British Summer Time commences, one additional
Sat	11:00	02:30	hour to disapply its effect.
Sun	11:00	02:30	

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

n/a

		Please tick as appropriate
•	I have enclosed the premises licence	\boxtimes
•	I have enclosed the relevant part of the premises licence	\boxtimes

If you have not ticked one of these boxes, please fill in reasons for not including the licence or part of it below

Reasons why I have not enclosed the premises licence or relevant part of premises licence.

M Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 11)

Please see conditions attached to existing licence and additional condition proposed.

b) The prevention of crime and disorder

Please see conditions attached to existing licence and additional condition proposed.

c) Public safety

Please see conditions attached to existing licence and additional condition proposed.

d) The prevention of public nuisance

Please see conditions attached to existing licence and additional condition proposed.

e) The protection of children from harm

Please see conditions attached to existing licence and additional condition proposed.

Checklist:

	Please tick to indicate agreeme				
•	I have made or enclosed payment of the fee; or I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy.	\boxtimes			
•	I have sent copies of this application and the plan to responsible authorities and others where applicable.	\boxtimes			
•	I understand that I must now advertise my application.	\boxtimes			
•	I have enclosed the premises licence or relevant part of it or explanation.	\boxtimes			
•	I understand that if I do not comply with the above requirements my application will be rejected.	\boxtimes			

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 5 – Signatures (please read guidance note 12)

Signature of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (please read guidance note 13). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	10 March 2021
Capacity	

Where the premises licence is jointly held, signature of 2nd applicant (the current premises licence holder) or 2nd applicant's solicitor or other authorised agent (please read guidance note 14). If signing on behalf of the applicant, please state in what capacity.

Signature	
Date	
Capacity	

Contact name (where not previously given) and address for correspondence associated with this application (please read guidance note 15)									
Post town				Post code					
Telephone number (if any)									

If you would prefer us to correspond with you by e-mail, your e-mail address (optional)

Notes for Guidance

This application cannot be used to vary the licence so as to extend the period for which the licence has effect or to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence, you should make a new premises licence application under section 17 of the Licensing Act 2003.

- 1. You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable for the late night levy
- 2. Describe the premises. For example, the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place of consumption of these off-supplies of alcohol, you must include a description of where the place will be and its proximity to the premises.
- 3. In terms of specific regulated entertainments please note that:
 - Plays: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500.
 - Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
 - Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
 - Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000. Combined fighting sports – defined as a contest, exhibition or display which combines boxing or wrestling with one or more martial arts – are licensable as a boxing or wrestling entertainment rather than an indoor sporting event.
 - Live music: no licence permission is required for:
 - a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
 - a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.

- Recorded Music: no licence permission is required for:
 - any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
 - any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
 - any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.
- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
 - any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
 - any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
 - any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
 - any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.
- 4. Where taking place in a building or other structure please tick as appropriate (indoors may include a tent).
- 5. For example state type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 6. For example (but not exclusively), where the activity will occur on additional days during the summer months.
- 7. For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
- 8. Please give timings in 24 hour clock (e.g. 16.00) and only give details for the days of the week when you intend the premises to be used for the activity.
- 9. If you wish people to be able to consume alcohol on the premises, please tick 'on the premises'. If you wish people to be able to purchase alcohol to consume away from the premises, please tick 'off the premises'. If you wish people to be able to do both, please tick 'both'.
- 10. Please give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups or the presence of gaming machines.
- 11. Please list here steps you will take to promote all four licensing objectives together.

- 12. The application form must be signed.
- 13. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 14. Where there is more than one applicant, each of the applicants or their respective agents must sign the application form.
- 15. This is the address which we shall use to correspond with you about this application.

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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Premises Licence variation 256300/BJ1: Boujee, Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ, (Deansgate ward)

From: Joan Davies
Sent: 07 April 2021 23:54
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: William Jeavons
; Marcus Johns

Subject: Premises Licence variation 256300/BJ1: Boujee, Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ, (Deansgate ward)

In regard to this application I have two points to make:

- 1. The premises is requesting an additional 3 hours of trade. This is a considerable increase
- 2. The premises is located close to a pedestrian crossing which will be extremely busy once the night time economy returns.

I would therefore like some reassurance about the quality of operations management which will be employed to address these issues.

Regards

Joan Davies

Councillor Joan Davies Labour Councillor for Deansgate Ward, Manchester City Centre

Premises licence variation 256300/BJ1

From: Carole Maldonado-Codina
Sent: 17 March 2021 09:54
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Subject: Premises licence variation 256300/BJ1

Dear Sir/Madam,

I am writing in reference to the premises licence variation application for the premises: Boujee, Car Park next to Manchester Hall, 44-48 Bridge Street, Manchester, M3 3BZ.

I live in the apartment block and we are already disturbed by noise and music from the bars and restaurants in this area during the day and night. This is because the music is playing outside in the open and is not confined to an indoor space. We are just across the river and the sound travels very easily to our flats. The noise can be heard even with our windows closed.

I would therefore like to strongly object to the extension of licensable activities to 02.00 in the morning which includes music in the open. This is unacceptable in a residential area.

Best wishes,

Carole Maldonado

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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Schedule of Licence Conditions

Conditions consistent with the operating schedule	Agreed	Proposed by
 On any day the premises will trade beyond 01:00, SIA registered door supervisors shall be employed at the premises at a ratio of 1:100 customers. 	N/A	Applicant
2. At all other times SIA registered door staff shall be employed at the premises, in accordance with a risk assessment, to be carried out by the DPS. When employed, door staff will wear high visibility armbands		

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Manchester City Council Report for Resolution

Report to:	Licensing Sub-Committee Hearing Panel – 4 May 2021
Subject:	Britannia Hotel, Britannia Hotel, 35 Portland Street, Manchester, M1 3LA (Review of Premises Licence, App ref - 255449)
Report of:	Head of Planning, Building Control & Licensing

Summary

Review of the premises licence under s51 of the Licensing Act 2003

Recommendations

That the Panel, having regard to the application and any relevant representations, take what steps are appropriate for the promotion of the licensing objectives.

Wards Affected: Deansgate

Manchester Strategy Outcomes	Summary of the contribution to the strategy
A thriving and sustainable City: supporting a diverse and distinctive economy that creates jobs and opportunities	Licensed premises provide a key role as an employer, in regeneration, and in attracting people to the city. The efficient processing of applications as well as effective decision making in respect of them, plays an essential role in enabling businesses to thrive and maximise contribution to the economy of the region and sub-region.
A highly skilled city: world class and home grown talent sustaining the city's economic success	An effective Licensing regime will enable growth in our City by supporting businesses who promote the Licensing Objectives.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	The Licensing process provides for local residents and other interested parties to make representations in relation to licensing applications. Representations have to be directly related to the licensing objectives.
A liveable and low carbon city: a destination of choice to live, visit and work.	An effective licensing system supports and enables growth and employment in our City with neighbourhoods that provide amenities suitable to the surrounding communities.
A connected city: world class infrastructure and connectivity to	

drive growth

Full details are in the body of the report, along with any implications for:

Equal Opportunities Policy Risk Management Legal Considerations

Financial Consequences – Revenue

None

Financial Consequences – Capital

None

Contact Officers:

Name:	Fraser Swift
Position:	Principal Licensing Officer
Telephone:	0161 234 1176
E-mail:	f.swift@manchester.gov.uk
Name:	Bryan Johnson
Position:	Technical Licensing Officer
Telephone:	0161 234 2748
E-mail:	Premises.licensing@manchester.gov.uk

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2018
- Licensing Act 2003 (Hearings) Regulations 2005
- Any further documentary submissions by any party to the hearing

1. Introduction

- 1.1 On 2 February 2021 an application was made by Greater Manchester Police under s51 of the Licensing Act 2003 for a Review of the Premises Licence for Britannia Hotel, Britannia Hotel, 35 Portland Street, Manchester, M1 3LA in the Piccadilly ward of Manchester. A location map and photograph of the premises is attached at **Appendix 1**.
- 1.2 A 28 day public consultation exercise has been undertaken in accordance with Licensing Act 2003 regulations; requiring the application to be advertised by the displaying of a blue notice at or on the premises and details of the application to be published on the Council's website.
- 1.3 The licensing authority must hold a hearing to consider an application to review a premises licence and any relevant representations.

2. <u>The Application</u>

- 2.1 A copy of the application is attached at **Appendix 2.**
- 2.2 The applicant is PC Alan Isherwood on behalf of Greater Manchester Police.
- 2.3 The application for a review was submitted on the grounds that the licence holder has failed to uphold the licensing objective(s) of the prevention of crime and disorder, public safety, the prevention of public nuisance, the protection of children from harm.
- 2.4 Further details of the grounds for the review are as follows: The premises are the location of numerous incidents or crime, disorder and antisocial behaviour and GMP believe that, as such, they are undermining the Four Licensing Objectives.

3. Current Premises Licence

- 3.1 A copy of the current licence is attached at **Appendix 3**.
- 3.2 The premises licence holder is Britannia Hotels Ltd who has held the licence since 12/08/2005.
- 3.3 The designated premises supervisor is Mr Mahendran Mayan AI S Maniam who has held this position since 27 February 2017.
- 3.4 The licensable activities permitted by the licence are:
 - The sale by retail of alcohol
 - The provision of regulated entertainment, limited to:
 - Live music;
 - Recorded music;
 - Performances of dance;
 - Anything similar to live music, recorded music or the performance of dance.
 - The provision of late-night refreshment.

4. <u>Relevant Representations</u>

- 4.1 Representations may be made for or against a review application during the consultation period. To be 'relevant' and, therefore, able to be taken into account in determining the application, they must relate to one or more of the licensing objectives. Representations may be made by the holder of the premises licence, a responsible authority or any other person. Where representations are made by persons who are not a responsible authority, they must not be frivolous or vexatious.
- 4.2 No relevant representations have been received in respect of this application

5. Additional information

5.1 Additional information has been received from Britannia Hotels Ltd, attached as **Appendix 6**.

6. Key Policies and Considerations

6.1 Legal Considerations

6.1.1 Hearings under the Licensing Act 2003 operate under the Licensing Act 2003 (Hearings) Regulations 2005.

6.2 **New Information**

6.2.1 In accordance with Regulation 18 of the Licensing Act 2003 (Hearings) Regulations 2005, the authority may take into account documentary or other information produced by a party in support of their application, representations or notice either before the hearing or, with the consent of all parties, at the hearing.

6.3 Hearsay Evidence

6.3.1 The Panel may accept hearsay evidence and it will be a matter for the Panel to attach what weight to it that they consider appropriate. Hearsay evidence is evidence of something that a witness neither saw nor heard, but has heard or read about.

6.4 **The Secretary of State's Guidance to the Licensing Act 2003**

6.4.1 The Secretary of State's Guidance to the Licensing Act 2003 is provided to licensing authorities in relation to the carrying out of their functions under the 2003 Act. It also provides information to magistrates' courts hearing appeals against licensing decisions and has been made widely available for the benefit of those who run licensed premises, their legal advisers and the general public. It is a key medium for promoting best practice, ensuring consistent application of licensing powers across England and Wales and for promoting fairness, equal treatment and proportionality.

- 6.4.2 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under section 182. The Guidance is therefore binding on all licensing authorities to that extent. However, the Guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons.
- 6.4.3 Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.

6.5 Manchester Statement of Licensing Policy

- 6.5.1 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' its statement of licensing policy.
- 6.5.2 The Licensing Policy sets out the vision the licensing authority has for the regulation of licensed premises throughout Manchester and outlines the standards expected in order to ensure the promotion of the licensing objectives in the city. The Panel may depart from the policies should it consider doing so would benefit the promotion of the licensing objectives. Reasons are to be given for any such departure from the Policy.
- 6.5.3 There are a number of references in the Policy to the licensing authority's expectations of applicants. The licensing authority will not apply the Policy rigidly, but will always have regard to the merits of the case with a view to promoting the licensing objectives.
- 6.5.4 Relevant to this application, the Panel are recommended to have regard to the following sections of the Policy:

Section 6: What we aim to encourage

This section identifies certain types of venues and initiatives the licensing authority aims to encourage in order to promote an inclusive evening and night-time economy not simply focused on the consumption of alcohol. We aim to encourage:

- Premises that will extend the diversity of entertainment and attract a wider range of participants
- Live music, especially original material, which will provide a range of live performances and styles of music, provided that such entertainment does not undermine the licensing objectives
- National cultural institutions, global sports events and cultural festivals
- Non-drink-led premises, including restaurants, cafes, theatres and cinemas
- Communication and integration with local residents and businesses through licensees consulting with those in the local area prior to an application
- Participation in Pubwatches, off licence forums and other crimereduction partnerships

- Engagement with the NITENET radio scheme and DISC secure information sharing platform by city centre venues through the Cityco Manchester Business Crime Reduction Partnership
- Designing out crime in the layout of the premises

Section 8: Manchester's standards to promote the licensing objectives

This section identifies the standards that the licensing authority expects of licensed premises in Manchester. It is recognised that not all standards will be appropriate to apply in every situation to every premises. The degree to which standards would be appropriate is expected to be proportionate to the risk posed against the promotion of the licensing objectives having regard to the individual circumstances of the premises. The standards are not exhaustive and the licensing authority will have regard to any relevant issues raised in any representation that may fall outside them.

- MS1 Implement effective security measures at the premises
- MS2 Effective general management of the premises
- MS3 Responsible promotion and sale of alcohol
- MS4 Prevent the use of illegal drugs, new psychoactive substances (NPS) and the spiking of drinks at the premises
- MS5 Prevent on-street consumption of alcohol
- MS6 Provide a Duty of Care for intoxicated or vulnerable customers and medical emergencies
- MS8 Prevent noise nuisance from the premises
- MS11 Ensure the wellbeing of children on the premises
- MS12 Prevent underage sales of alcohol, including proxy sales

7. Conclusion

- 7.1 A licensing authority must carry out its functions under this Act ("licensing functions") with a view to promoting the licensing objectives:
 - a) the prevention of crime and disorder
 - b) public safety;
 - c) the prevention of public nuisance; and
 - d) the protection of children from harm.
- 7.2 In considering the matter, the Panel should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the licence holder. In reaching the decision, regard must also be had to relevant provisions of the national guidance and the Council's licensing policy statement.
- 7.3 The authority must take such of the steps below as it considers appropriate for the promotion of the licensing objectives. The steps are
 - a) to modify the conditions of the licence;
 - b) to exclude a licensable activity from the scope of the licence;
 - c) to remove the designated premises supervisor;
 - d) to suspend the licence for a period not exceeding three months;
 - e) to revoke the licence.

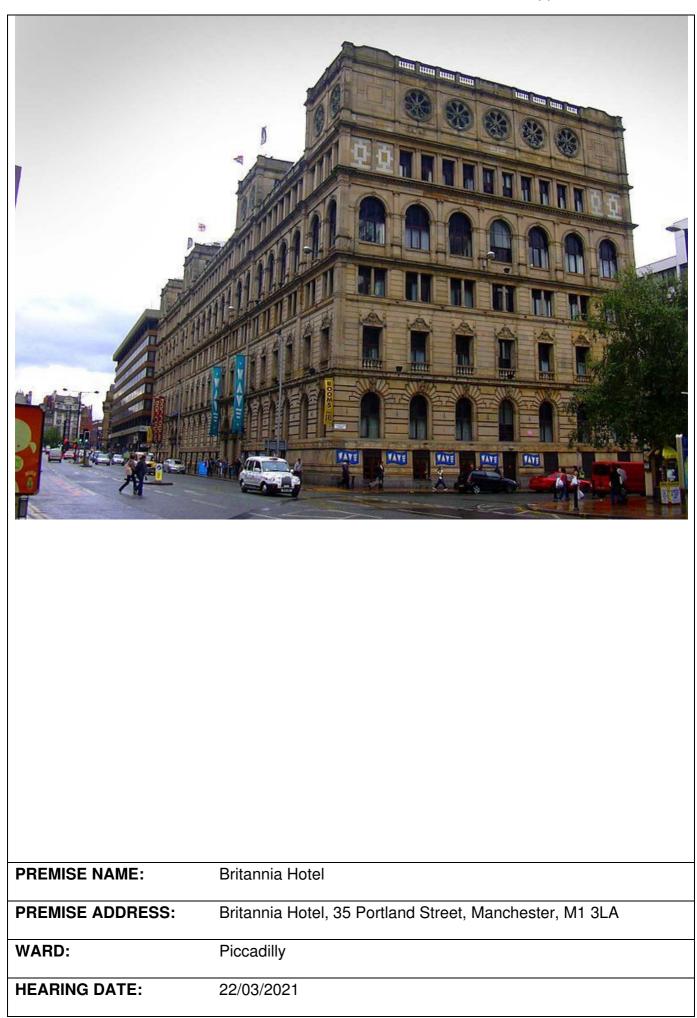
- 7.4 The conditions of the licence are modified if any of them is altered or omitted or any new condition is added.
- 7.5 All licensing determinations should be considered on the individual merits of the application.
- 7.6 The Panel's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve. Findings on any issues of fact should be on the balance of probability.
- 7.7 It is important that a licensing authority should give comprehensive reasons for its decisions in anticipation of any appeals. Failure to give adequate reasons could itself give rise to grounds for an appeal.
- 7.8 The Panel is asked to take such steps, as set out in 7.3 above, as it considers appropriate for the promotion of the licensing objectives.

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Britannia Hotel Britannia Hotel, 35 Portland Street, Manchester, M1 3LA

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Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I PC Alan Isherwood

(Insert name of applicant)

apply for the review of a premises licence under section 51 *Lapply* Constrained and the section of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if description The Britannia Hotel 35 Portland Street	f none, ordnance survey map reference or
Post town Manchester	Post code (if known) M1 3LA

Name of premises licence holder or club holding club premises certificate (if known) Britannia Hotels Ltd

Number of premises licence or club premises certificate (if known 049576

Part 2 - Applicant details

lam

Please tick yes

 \square

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- 1) an interested party (please complete (A) or (B) below)
 - a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)

			Appendix 2, Item 11
3) a member of the below)	e club to which this	application relates (please complete (A)
(A) DETAILS OF I	NDIVIDUAL APPLI	ICANT (fill in as app	licable)
Please tick Mr 🔲 Mrs	Miss	Ms	Other title (for example, Rev)
Surname		First names	3
l am 18 years old	or over	2	Please tick yes
Current postal address if different from premises address			
Post town		Post Co	ode
Daytime contact	telephone number	•	
E-mail address (optional)			

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

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Х

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address
PC 17659 Alan Isherwood
Ist Floor Police Office
Manchester Town Hall
Lloyd Street
Manchester
M2 5DB

Telephone number (if any)

E-mail address (optional)

This application to review relates to th	e following licensing objective(s)
	Please tick one or more boxes

- 1) the prevention of crime and disorder
- 2) public safety
- 3) the prevention of public nuisance
- 4) the protection of children from harm

Please state the ground(s) for review (please read guidance note 1)
The premises are the location of numerous incidents of crime, disorder and anti-
social behaviour and GMP believe that as such they are undermining the 4 Licensing
Objectives.

Please provide as much information as possible to support the application (please read guidance note 2)

The Britannia Hotel is situated at 35 Portland Street in the City Centre of Manchester and the premises licence was issued on 12th August 2005. The Premises Licence Holder is Britannia Hotels Ltd and the Designated Premises Supervisor is Mr Mahendran Mayan AI S Maniam.

Since the government lifted the first lockdown restriction on 4th July 2020 the premises has seen a significant increase in crime, disorder and anti-social behaviour related issues and as such, PC Braithwaite the GMP licensing officer who covers the Piccadilly area, contacted the management of the premises and arranged a meeting with them to discuss these problems.

On 13th July 2020 PC Joanne Shaw contacted the premises to discuss an issue that the premises were having and to raise concerns about the number of incidents that were occurring at the premises. She recommended that the premises employed security for the coming weekend. She went on to say that she was readily available to do some prevention training with the staff at the premises to focus on dealing with aggressive customers and to go through the booking in procedures to reduce vulnerability. PC Isherwood contacted PC Shaw on 2nd December 2020 to enquire to to whether the premises took her up on her offer of free training. PC Shaw replied that they had not. A copy of the original email and follow up emails can be found at pages 15-16 of the bundle and is now submitted as exhibit JS/1

On Friday 31st July 2020 the meeting which PC Braithwaite had arranged took place at the Britannia Hotel and in attendance were PC Braithwaite, the DPS Mr Maniam, David Fleming (the DPS from Bar Rogue and Wave) and the Britannia Hotels area manager Matt Wass.

The meeting was centred around the recent issues at the Britannia Hotel which have occurred since 10th July 2020 and which have resulted in police being called to numerous violent incidents and disturbances. During the meeting PC Braithwaite gave a brief description of 21 incidents, the outcome of each incident, and the time and date they occurred. All the incidents were between 10th July and 30th July, and PC Braithwaite explained how concerned he was with number of calls to police and the violent nature of many of the incidents. The parties discussed why these incidents were occurring and what could be done to reduce the occurrence of them.

The main concerns and improvements discussed in the meeting were:

Increase in door staff – At the time of the meeting the premises had door staff employed from 9pm to 7am every Friday and Saturday night. The incidents and calls to police which had been occurring since 10th July had been at different times of the day and different days of the week and there was clearly a need to increase the door staff numbers. The DPS Mr Maniam confirmed that moving forward there will be a door supervisor employed from 11am through to 7am, 7 days a week, with two door supervisors from 9pm to 5am on Friday and Saturday nights, and at any other peak / high risk times, to be risk assessed by the operators.

Walks in – due to the lower demand since Covid restrictions were introduced, the operators said there had been an increase in the number of customers staying at the hotel who turn up without a booking and pay cash, with prices as low as £31 per night. PC Braithwaite strongly encouraged the operators to closely monitor and if necessary refuse these potential customers, if they gave any cause for potential concern. PC Braithwaite assured the operators that they were within their rights to refuse them.

Challenging people entering the hotel – All parties agreed that as the hotel is so big, people can enter the hotel, and within seconds be out of sight of staff, and able to cause issues such as ASB, theft from rooms, multiple occupancy of rooms etc. PC Braithwaite advised that one of his colleagues had entered the hotel and stayed in reception for several minutes with no staff in sight. He stressed that it is essential that everyone who enters the hotel is spoken to and if necessary challenged by staff. He further pointed out that with the increase in door staff that the operators had committed to moving forward, it should be much more difficult for people to enter unchallenged. Furthermore PC Braithwaite asked the operators to make sure reception staff are aware of the need to be visible to people entering the hotel.

PC Braithwaite went on to explain the enforcement powers available to the Police under The Anti-Social Behaviour and Policing Act 2014 and The Licensing Act 2003 – but also explained that this is not GMP's preferred solution and that we would much rather work with the operators to prevent further issues occurring moving forward.

PC Braithwaite followed up this meeting with an email to the attendees and this can be found at pages 11-12 of the bundle and is now submitted as Exhibit SB/1.

In early November 2020 Greater Manchester was placed into Tier 3 of the Coronavirus restrictions and as such all hospitality venues had to close, with a few legitimate exceptions. Hotels fell under these restrictions and were not allowed to have guests stay overnight at their premises unless they hit certain criteria, such as key workers needing accomodation or people attending medical appointments. Therefore after 3rd November 2020 there is only one recorded incident at the premises but between 10th July 2020 and 3rd November 2020 there were well over 50 incidents recorded at the premises that cause GMP concern, with a further incident on 3rd December 2020, and these are summarised in the document found at pages 17-21 of the bundle. There is also a breakdown of the days and times that the incidents are occurring. This document is now submitted as Exhibit SB/3.

The logs of these incidents and a photograph of injuries sustained by a member of security during one of the incidents can be found between pages 23-136 of the bundle and are now submitted as Exhibits AEI/1 - AEI/57

On 17th November 2020 PC Braithwaite emailed Paul Balderson from Britannia to inform him that despite the meeting which had taken place there was still an unacceptably high number of incidents at the premises and set out a list of conditions that he wanted the premises operators to have attached to their premises licence by way of a minor variation. He went on to say that if we hadn't received the minor variation by 24th November 2020 then we would have to apply for a Review of the licence. A copy of this email is found at pages 13-14 of the bundle and this is now submitted as exhibit SB/2

PC Braithwaite was contacted by Kuits solicitors on 27th November and as a result of this email he arranged a virtual meeting with the operators via ZOOM and this took place on Wednesday 9th December 2020.

Dialled into the meeting were PC Braithwaite, PC Isherwood, Niall Johnson from Manchester City Council Licensing and Out of Hours Team (MCC LOOH), Paul Balderson from Britannia Hotels and Felicity Tulloch from Kuits solicitors.

During this meeting PC Braithwaite referred to the email communications he had sent to the operators regarding the high number of incidents at Britannia Hotel and GMP's suggestion for them to submit a Minor Variation to their Premises Licence to add extra conditions as a way of reducing and preventing the incidents from occurring, The conditions proposed by GMP were as follows: • 1 x SIA registered door supervisor will be employed at the hotel from midday until 06:00 hours, 7 days a week.

• From Thursday to Sunday, from 20:00 to 06:00 hours, 2 x SIA registered door supervisors will be employed.

• Door supervisors employed at the venue will wear a high visibility jacket and will be in radio communication with other staff at the hotel.

• A minimum of one door supervisor will wear a body worn video at all times they are on duty. The footage will be retained for 28 days and will be available to the police on request.

Photograph identification will be obtained for anyone who stays at the hotel.

• All staff who have customer contact will engage in training around CSE (Child Sexual Exploitation) which will be documented and refreshed every 6 months.

The meeting resulted in an understanding that GMP would not take any further action for a week (until 16th December), so Britannia Hotel could consider their position, but that if no contact was made by Britannia Hotel with GMP/MCC, a standard Review would be submitted by GMP/MCC.

On 16th December 2020 an email was received from Kuits solicitors stating that they had discussed the matter and were happy to lodge a minor variation to firm up and enhance the existing door staff condition, but due to a bereavement in Paul's family, he would understandably be unavailable for a few days. The email went on to say that the proposed condition would be sent over to us as soon as possible with a view to lodging the minor variation before the Christmas break.

PC Braithwaite replied to the email on 17th December 2020 stating that under the circumstances there was no issue with taking extra time to lodge the minor variation.

Kuits solicitors replied on the 18th December 2020 stating that, as the premises was under Tier 3 of the restrictions, no licensable activity would be taking place and that they would get the draft application over to us as soon as they could.

On 7th January 2021 Kuits sent an email asking that, as the UK was now in a national lockdown, whether now was the right time to lodge the variation. It went on to state that as the premises may be closed for several months the terms of the condition may age pretty quickly. It asked whether it would be better to finalise the wording of the condition once there was a clearer route out of lockdown in sight. the question was also asked as to whether there had been any further incidents at the premises during the previous 4 week period.

On 11th January 2021 PC Braithwaite replied to Kuits via email and stated that he wasn't aware of any incidents over the last 4 weeks but, with the hotel being effectively closed, that's what we'd expect.

He went on to say that despite not knowing when the lock down is ending, it no doubt will in the relatively near future and that we'd like to be in a position to ensure the hotel's Premises Licence is fit for purpose at that point. He stated that GMP's stance on the need to modify the conditions won't change between now and the end of lockdown, and any new conditions would, of course, not be enforced or enforceable until licensable activity recommenced.

He also stated that GMP still hadn't had sight of the proposed conditions and that our intention was to avoid any more delays and that unless we receive proposed conditions by the end of that week, which are agreeable to us and which have been submitted by way of Minor Variation, we would be submitting a Standard Review.

On the 14th January 2021 Kuits emailed some proposed conditions which were as follows:

On Thursdays, Fridays and Saturdays and when the premises is open for licensable activities beyond midnight on those days, a minimum of 1 SIA-licensed door supervisor shall be on duty at the entrance of the premises between 9pm and 3.30am. At all other times, the need for door supervisors shall be risk assessed by the DPS.

A minimum of 1 SIA-licensed door supervisor shall be on duty at the exit from the premises to ensure the orderly dispersal of customers following the cessation of licensable activities, until the area immediately outside the premises is clear of customers.

When doormen are employed at the premises, at least one shall wear, and use, a bodycam.

All staff engaged in a security capacity outside the entrance to the premises, or supervising or controlling queues, shall wear high-visibility armbands.

All persons entering or re-entering the premises may be subjected to a random search by an SIA-trained member of staff. The search area shall be in an area monitored by the premises' CCTV system. Any customer refusing to be searched shall not be permitted entry to the premises. Notices indicating that random searches are in force at the premises shall be prominently located.

The Nitenet radio link shall be operated between 7pm and 7am daily. The radio shall be kept in good working order, operated by a responsible member of staff and used to report incidents of crime and disorder to the CCTV control room and other radio users.

GMP considered these proposed conditions but our opinion is that they fall short of what we believe is required and PC Braithwaite emailed Kuits on 15th January 2021 to inform them of this.

These conditions proposed by the Premises Licence Holder have since been submitted as a minor variation.

Therefore GMP believe that a Standard Review of their Premises Licence is proportionate and neccesary, as we do not see any other way of addressing our serious concerns regarding the number of incidents occurring at the premises. The Premises Licence Holder has submitted a minor variation for their proposed conditions but in our opinion these do not satsfactorily address the issues and fall short of the more robust conditions which we were asking them to a put on their licence. The breakdown of days and times found on page 21 of the bundle clearly shows that the incidents are happening 7 days a week and at times which are outside of the times of the door staff condition offered by the operator in the recent minor variation. It is clear a more robust door staff condition is required.

Therefore we would ask that committee attach the following conditions to the Premises Licence to make it far less likely that incidents of this nature will continue to take place at the premises:

1 x SIA registered door supervisor will be employed at the hotel from midday until 06:00 hours, 7 days a week.

• From Thursday to Sunday, from 20:00 to 06:00 hours, 2 x SIA registered door supervisors will be employed.

• Door supervisors employed at the venue will wear a high visibility jacket and will be in radio communication with other staff at the hotel.

• A minimum of one door supervisor will wear a body worn video at all times they are on duty. The footage will be retained for 28 days and will be available to the police on request.

• Photograph identification will be obtained for anyone who stays at the hotel.

• All staff who have customer contact will engage in training around CSE (Child Sexual Exploitation) which will be documented and refreshed every 6 months.

Please tick yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day	Мо	nth	Ye	ar	
				•	

If you have made representations before relating to this premises please state what they were and when you made them N/A

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements
 my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

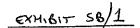
Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature	
Date 2~ February 2021	
Capacity Licensing Constable	
Contact name (where not previously giv correspondence associated with this ap	
Post town	Post Code
Telephone number (if any)	
If you would prefer us to correspond wi mail address (optional)	th you using an e-mail address your e-

Notes for Guidance

- 1. The ground(s) for review must be based on one of the licensing objectives.
- 2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- 4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 5. This is the address which we shall use to correspond with you about this application.



Premises:	Britannia Hotel, Portland Street	Sheet No:
Date of Contact	31/7/2020	

Date of contact.	31,7,2020
Officer(s) Dealing	11680
FWIN if Relevant:	

Details of Contact:

Email to Michael Mayan (Britannia Hotel DPS / Manager), David Flemming (Bar Rogue /Wave DPS) and Matt Wass (Area Manager) - iOPS logs as per my day book.

Matt, Michael, David

Thanks for meeting with me yesterday re recent issues at the Britannia Hotel which have resulted in police being called to numerous violent incidents and disturbances since 10th July. During the meeting I gave a brief description of 21 incidents, the outcome of each incident, and the time/date they occurred- all were between 10th July and 30th July, and I explained how concerned I was with number of calls to police and the violent nature of many of the incidents. We discussed why these incidents were occurring and how we could reduce the occurrences of them.

The main concerns and improvements we discussed were:

- Increase in door staff currently you have door staff employed from 9pm to 7am every Friday and Saturday night. The incidents / calls to police which have been occurring since 10th July have been at different times of day and different days of the week and there is clearly a need to increase the door staff numbers. Moving forward, Michael confirmed there will be a door supervisor employed from 11am through to 7am, 7 days a week, with two door supervisors from 9pm to 5am on Friday and Saturday nights, and at any other peak / high risk times, to be risk assessed by yourselves.
- **'Walks in'** due to the lower demand recently since Covid restrictions, you said there had been an increase in the number of customers staying at the hotel who turn up without a booking and pay cash, with prices as low as £31 per night. With these booking, I'd strongly encourage you to closely monitor and if necessary refuse these potential customers if they give you any cause for potential concern. You're totally within your rights to refuse them.
- Challenging people entering the hotel we agreed that as the hotel is so big, people can enter the hotel and within seconds be out of sight of staff, and able to cause issues such as ASB, theft from rooms, multiple occupancy of rooms etc. I told you that my colleague had entered the hotel and stayed in reception for several minutes with no staff in sight it's essential that everyone who enters the hotel is spoken to and if necessary challenged by staff. With the increase in door staff you'll have moving forward, it should be much more difficult for people to enter unchallenged. Please make sure reception staff etc. are aware of the need to be visible to people entering the hotel.

I also explained the enforcement powers available to the Police under The Anti-Social Behaviour and Policing Act 2014 and The Licensing Act 2003 – but also explained that this is not our preferred solution, I'd much rather work with you to prevent issues occurring moving forward from now on.

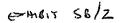
I have copied my colleagues PC Lee Keen in who I know has taken a keen interest in trying to help you, and also PC Stuart Hammersley from the Licensing Team, who will be able to assist you from a Licensing angle whilst I'm on leave until Thursday 14th August.

If you need to speak / email, I'll be on duty until about 10pm on Sunday night.

Thanks

Simon

SignatureSimon..... Date 1/8/2020



Simon Braithwaite

From: Sent: To: Cc: Subject: Simon Braithwaite 17 November 2020 14:15

Britannia Hotel, Manchester

Paul,

Further to previous emails regarding issues at The Britannia Hotel, Portland Street in Manchester City Centre, we are unfortunately still receiving an unacceptable number of reports relating to violence, disorder, drugs and other issues at the hotel. Following the meeting I had with Michael Mayan and Matthew Wass on 31st July this, there is still a high number of incidents at the hotel and we're now forced to look at the next appropriate course of action.

I've discussed the number and nature of incidents at the hotel with Niall Johnson (Manchester City Council) and we're now at a stage where we consider that the Premises Licence needs amending to reflect the risk posed and to uphold the Licensing Objectives. Ideally that will be done by way of a Minor Variation, submitted by yourselves. Obviously that would have to be your decision to do that. If you do not agree to what's proposed we will be submitting a Standard Review of the Premises Licence. The additional conditions that Niall as ourselves agree need to be added to the Premises Licence are as follows:

- 1 x SIA registered door supervisor will be employed at the hotel from midday until 06:00 hours, 7 days a week.
- From Thursday to Sunday, from 20:00 to 06:00 hours, 2 x SIA registered door supervisors will be employed.
- Door supervisors employed at the venue will wear a high visibility jacket and will be in radio communication with other staff at the hotel.
- A minimum of one door supervisor will wear a body worn video at all times they are on duty. The footage
 will be retained for 28 days and will be available to the police on request.
- Photograph identification will be obtained for anyone who stays at the hotel.
- All staff who have customer contact will engage in training around CSE (Child Sexual Exploitation) which will be documented and refreshed every 6 months.

I have attached a breakdown of incidents recorded at the hotel since 10th July 2020 for you to review. There may be further incidents in that time period, I'm currently carrying on work to ensure all incidents are recorded and made available to you, and for our use at a Licensing Hearing.

Please confirm by Friday 20th November if you are willing to submit the Minor Variation. Should you not be, or we haven't had confirmation either way by Tuesday 24th November 2020, a Standard Review of your Premises Licence will be submitted.

If you wish to discuss the matter in person or by phone, don't hesitate to contact me.

Thanks

Simon

PC 11680 Braithwaite Gay Village, Piccadilly & China Town Licensing Officer COM Licensing Team Greater Manchester Police The Town Hall Extension Manchester City Centre

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TwittergmpcitycentreFacebookGMP City Centre

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EXHIBIT JS/1

Simon Braithwaite

From: Sent: To: Subject: Alan Isherwood 02 December 2020 11:08 Simon Braithwaite FW: BRITANNIA HOTEL. MANCHESTER

Interesting

PC 17659 Alan Isherwood Divisional Licensing Officer Greater Manchester Police City of Manchester Division 1st Floor Manchester Town Hall Extension Lloyd Street Manchester M2 5DB

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NOT PROTECTIVELY MARKED

From: Joanne Shaw Sent: 02 December 2020 10:00 To: Alan Isherwood Subject: RE: BRITANNIA HOTEL. MANCHESTER

No allan

Sent from my Samsung Galaxy smartphone.

------ Original message ------From: Alan Isherwood Date: 02/12/2020 09:40 (GMT+00:00) To: Joanne Shaw Subject: RE: BRITANNIA HOTEL. MANCHESTER

Hi Jo,

Did the Britannia ever take you up on the offer of training ?

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PC 17659 Alan Isherwood Divisional Licensing Officer Greater Manchester Police City of Manchester Division 1st Floor Manchester Town Hall Extension Lloyd Street Manchester M2 5DB

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From: Joanne Shaw Sent: 13 July 2020 10:10 To: michael.mayan Subject: BRITANNIA HOTEL. MANCHESTER

Michael,

Following our discussion today about the issue you are having with the male we spoke about , please can you report through BCRP and in the meantime I will contact our ASBAT team about arranging statements etc. for evidential purposes. It would also be beneficial if you can provide a still from the CCTV for the report. If it helps ASBAT I can call tomorrow and take statements to speed things up.

1.A

In relation to last weekend, there were a number of calls about disturbances and other police demand calls from the Britannia and also directly outside, From a police perspective, It is highly recommended that there are security guards in place for next weekend and after this time as we are expecting another busy weekend ahead. This will reduce further incidents / disturbances at the hotel and surrounding area and also give reassurance to staff and also customers in the hotel, which will also be a deterrent for anyone wishing to cause issues for you.

As previously discussed, I am readily available to do some prevention training with your staff on dealing with aggressive customers and also ensuring that reporting is consistent through to BCRP. We could also make this an opportunity to ensure thorough checks on booking in procedures to reduce any vulnerability etc.

Kindest regards Jo

PC A 2547 Joanne Shaw, Business Crime SPOC Town Hall Police Station City of Manchester Division Manchester, M2 5DB,

356/25.7.20	480/23.7.20	2/5//23.7.20		403/19.7.20	500/19.7.20				3530/19.7.20		446/18.7.20			588/18.7.20		690/18.7.20		795/18.7.20	***********	2806/17.7.20	342/14.7.20		326/11.7.20		3101/10.7.20	IOPS log
Saturday	Thursday	Inursuay		Sunday	Sunday				Sunday		Saturday			Saturday	,	Saturday	,	Saturday	 	Friday	Tuesday		Saturday		Friday	Day
01:58	 05:37	21.00	90.11	01:59	02.34				23:29		02:21			03:33		04:21		05:40		19:00	03:49		01:37		22:19	 Time
Disturbance, male and female fighting	Aggressive female claiming to stay in the hotel	threatened to burn the hotel down.	Ill eatering to smash ore been stolen and has	Male and female arguing in room 577, male	Domestic incident in room 624	swearing can be heard.	restrained by security, lots of shouting and	disturbance can be heard in the, male guest	Guests fighting, male restrained,	security re a dispute over a bag	Aggressive male/female threatening	leave	at informant, giving racist abuse, refusing to	Abusive and assault by two customers, spat	male detained him on the floor	Male acting aggressively when checking in,	allow other guests into the room	Guest kicking off after being refused to	the landing	Male refusing to leave and gone to sleep on	Male refusing to leave, swearing at staff	abusing staff, states no security on	Disturbance, 4-5 people kicking off, verbally	punched and kicked.	Disturbance in doorway of hotel. Victim	Incident description
Female arrested for D&D	Female left		Male arrected for Breach of the Peace	Argument on the phone only	Verbal only, no further action				Both parties left, no offences disclosed		Disagreement, no further action			Females left prior to police arrival.	hotel	Male ejected, police took him away from		Males left, no offences disclosed		No offences disclosed	Police attend and remove male from hotel		Police attend and those causing issues leave		Male arrested for assault.	Outcome

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EXHIBIT 58/3

Crime report for Common Assault.	Report of domestic assault	21:35	Saturday	3265/22.8.20
	wear face masks - male threatened to staff to "smash their faces in"			
offences reported.	here who are being abusive and refusing to		-	
Couple left the hotel on police arrival. No	Aggressive guests - there is a couple staying	21:06	Saturdav	3170/22.8.20
Domestic dispute recorded by police	Female under the influence screaming manically	17:13	Thursday	2318/20.8.20
	leave, harassing females, very aggressive. Male previously banned.			
Male moved on	Male is drunk/high on drugs, refusing to	03:04	Thursday	362&364/20.8.20
	Disturbance ongoing.			
	Male racially abused security officer.			
POA and Common Assault. NFA taken.	security, who has allegedly assaulted him.			
Crimes recorded for Racially Aggravated S4	Male has been asked to leave by the	19:42	Saturday	3303/15.8.20
disclosed on police attendance				
Drunk female lawfully ejected, no offences	Female kicking off in reception	05:28	Saturday	955/15.8.20
	aggressive and refusing to leave			
Civil dispute, no offences disclosed	Couple demanding a refund, being	00:32	Wednesday	91/12.8.20
the area	staff.			
Male arrested by police and removed from	Males refusing to leave, being aggressive to	03:29	Monday	275/3.8.20
	reception			
Female went to her room	Female being abusive towards staff in	00:17	Thursday	50/30.7.20
	may have been taken.			
officer.	abusive to staff. Smells like crack cocaine			
Male arrested for deliberately coughing at	Male refusing to vacate room and verbally	16:30	Wednesday	1784/29.7.20
	arm			
further action taken	female by shoving her twice, injuring her			
Security staff actions deemed reasonable, no	Report that security staff have assaulted	15:19	Tuesday	1234/28.7.20
No offences disclosed	Females causing problems with security	04:29	Sunday	787/26.7.20
	being restrained			
Male arrested for D&D	Disturbance, aggressive male and female	23:03	Saturday	3726/25.7.20

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	Locked himself in his room after staff accompanied him to collect his belongings.			
Male left prior to police arrival.	Male refusing to leave, was due to check	14:36	Wednesday	1611/9.9.20
	leave. Verbally attacking other guests.			
ואומופ נמגפוו נט ווסאטונמו	ambulance with arm pain, male refused to	06-UT	monicary	
Male takes to besital	Verbally argressive male has called	03.24	Monday	275/8 9 20
	staff think male is high on drugs			
	shouting at hotel staff and other guests -		, 	
Male left - no further action taken	Aggressive male - guest screaming /	08:35	Monday	625/7.9.20
	scared			
	people in all night, Duty Manager says he is			
n	room, smoking weed, bringing different			
	Manager advises guest has 3 people in			
Male left prior to police attending	Aggressive male refusing to leave. Duty	07:18	Monday	524/7.9.20
	anything was stolen			
untraceable	burst in and searched room, unknown if			
No further action taken, victim was	Burglary - guest opened door, two males	17:19	Sunday	2210/6.9.20
	aggressive to staff.			
Male removed by police.	XXX male returned to hotel and being	01:47	Saturday	306/5.9.20
No further action taken	Aggressive customers threatening staff	02:25	Tuesday	253/1.9.20
Police attend, dealt with by security.	Male screaming and banging on doors,	04:43	Monday	589/31.8.20
	reader found			
laundering. Investigation ongoing	executed, large quantity of drugs/cash/card			
3 people arrested for drug dealing and money	3 detained for PWIT drugs - warrant	19.19	Saturday	2643/29.8.20
hospital, appeared to be high on drugs	powder on nose, potential overdose			
Police/ambulance attend - female taken to	Confused female, walking around naked,	07.15	Saturday	815/29.8.20
	paraphilia present in room			
Crime report for Common Assault DV.	Domestic assault in hotel room, drug	23:41	Friday	3258/28.8.20
	aggressively.			and a second sec
ואומורט זכווי, שמו ומוכו דירומוזוכמ	them to leave, they refused, acting	(
Males left but later returned	Room 303 has 4 neonle in security asked	04:45	Mondav	399 & 445 24.8.20

	other guest			
No offences disclosed	Distressed female and noise complaint from	07:02	Saturday	602/31.10.20
	member to the face causing cuts/bruises			
	on floor, male has punched security staff			
Report of crime for S47 assault	Male kicking off, security have him detained	02:05	Thursday	222&233/22.10.20
male's fingers. Report of crime x 3 for assault.				
has punched female in the face and bitten	injuries			
being racist in the room, when challenged he	seen fighting outside hotel room, both have			
Male has been on 3 dates with male who was	Domestic between two male occupants,	23:41	Monday	3226/19.10.20
	violent towards security			
Male arrested for assault.	Two males detained, being aggressive and	01:30	Sunday	298/18.10.20
Male arrested for Breach of the Peace	Aggressive male guest detained by security.	21:45	Saturday	3201&3196/17.10.10
female arrested for GBH	has a hand injury			
Female assaulted male with glass bottle,	Domestic assault room 234. Female guest	04:15	Saturday	515&602/17.10.20
	staff	10.10	Junay	CTTY/TT:TO:CO
Male left prior to police arrival	Drunk abusive male in recention shouting at	16.78	Sunday	02.01.11/1110 07.07.0/1020
3 females elected from hotel	Male detained for assault on door staff	CC+EC	Saturday	3754/3 10 20
	out of hotel			
Males moved on	Intoxicated males threatened to kill security	05:05	Saturday	526/3.10.20
support police action.				
police arrive. Arrested. Door staff didn't				
Punched door staff in face. Restrained until				
Released,				
floor, resisting and punching door staff				
to the ground, throwing her things on the				
to remove her, became obstructive dropping				
Female fell asleep in bar, door staff attempt	Fighting	20:35	Friday	2813/2.10.20
Male arrested for Breach of the Peace	Male kicking the door to Room 225	21:15	Wednesday	2835/30.9.20
	stolen master key		•	
Crime for burglary.	Burglary of 6 rooms, potentially using a	16:33	Sunday	2162/20.9.20

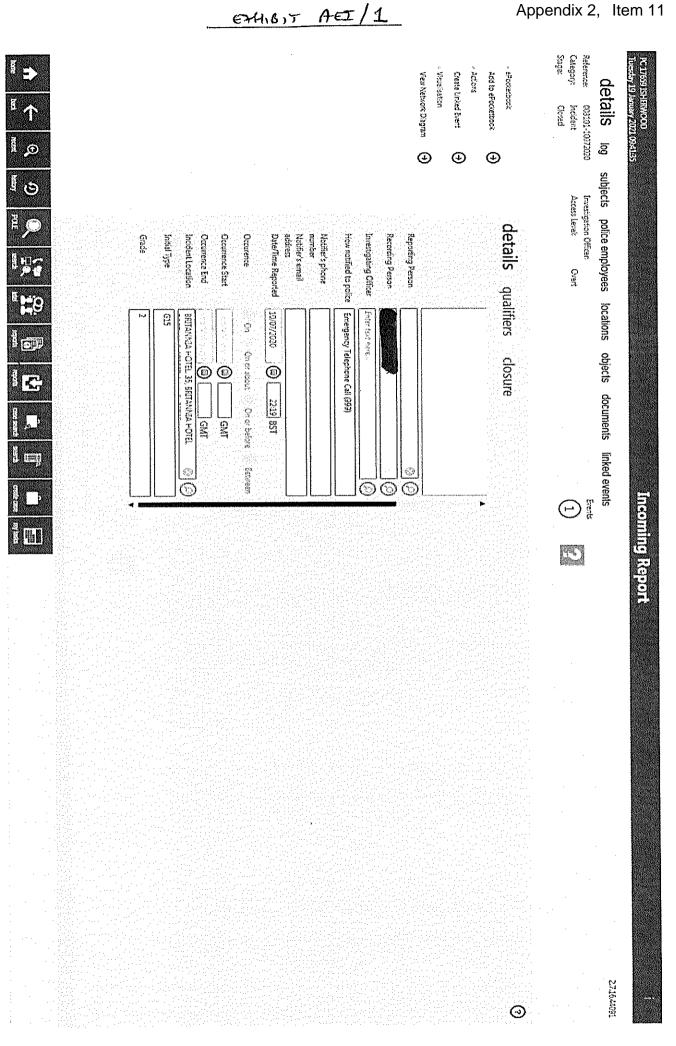
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77 0715 1919 2106 2135 2145				rkiuat
		2219 2341	1000 2035	
	0017 0205 0304 0537 1713 1746 2108	0304 053	0017 0205	THURSDAY
	15	1630 2115	0032 1436	WEDNESDAY
	61	1252 1519	0225 0349	TUESDAY
	0254 0329 0443 0445 0718 0835 2341	0443 044	0254 0329	MONDAY
Police remove drunken male from the note.	Aggressive guest, been acting like this over the last few days. Appears to be high, causing a disturbance with other guests.	17:46	Thursday	2094/3.12.20
offence.	Aggressive customers, swearing and being abusive to staff, saying he would "smash" female staff members	12:52	Tuesday	1191/3.11.20
hannet of crime cubmitted for nublic order	the hotel in possession of a Knire.			,

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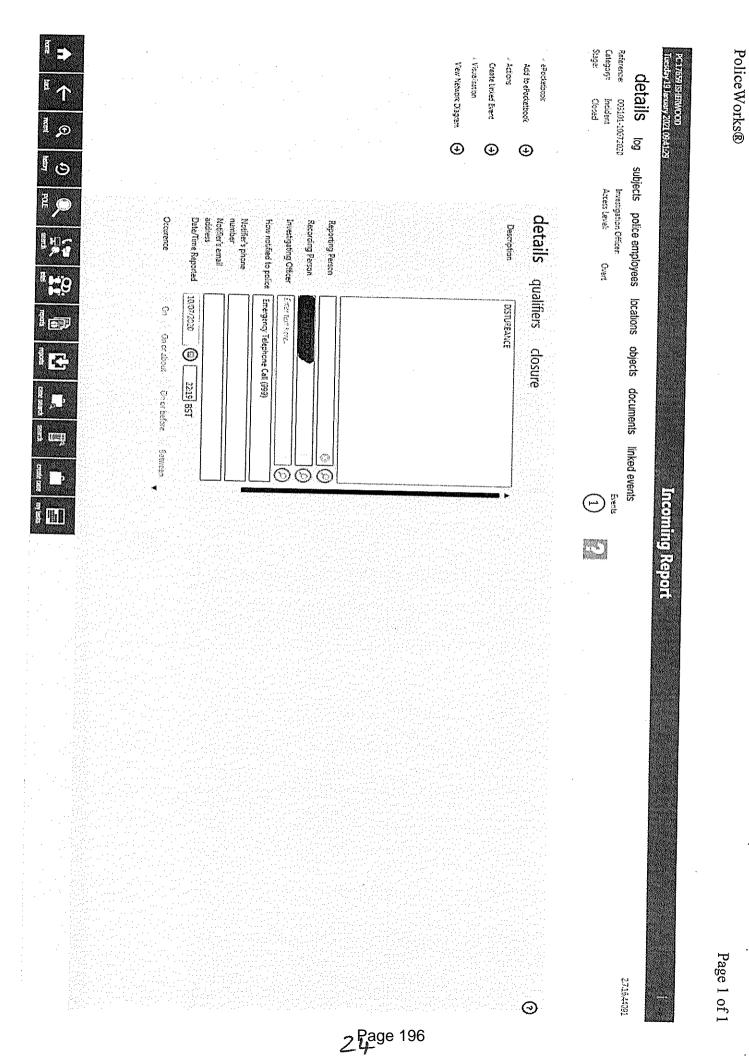
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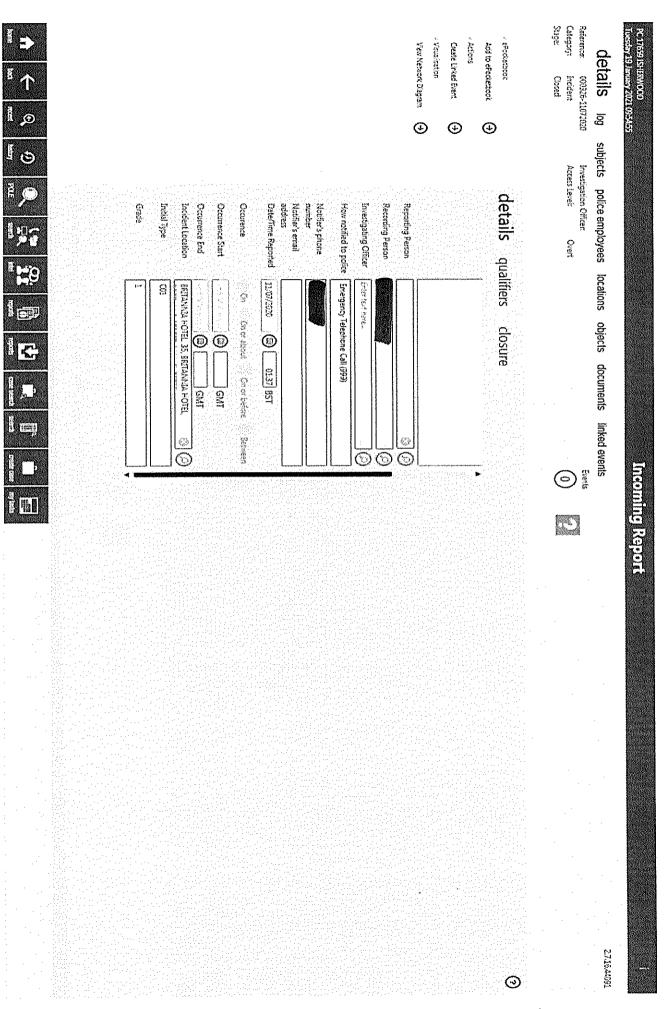


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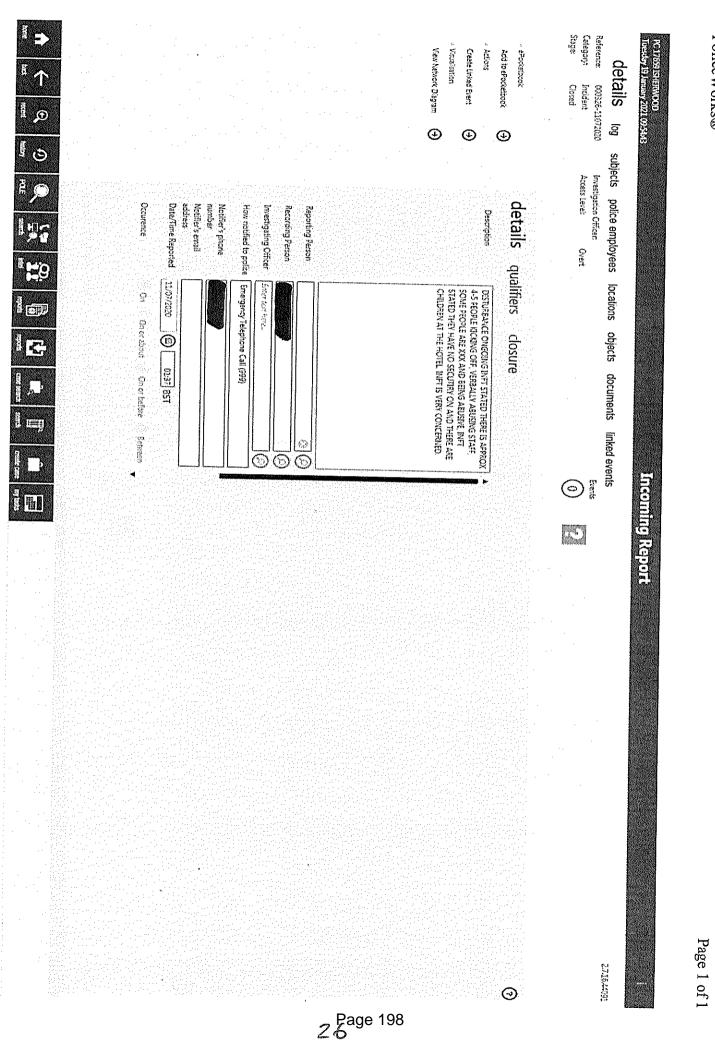
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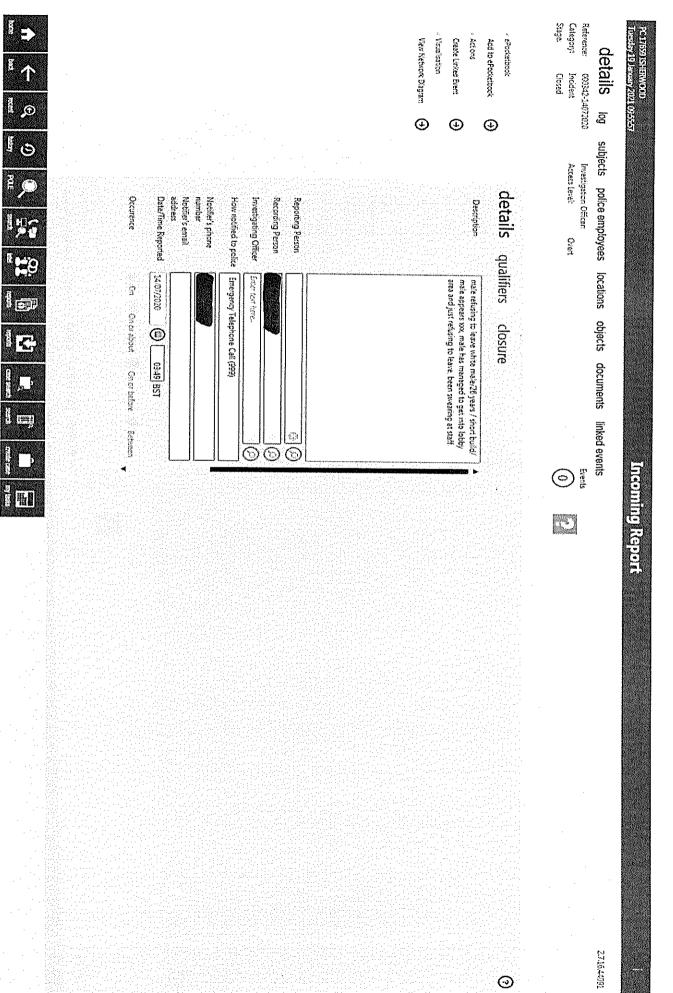
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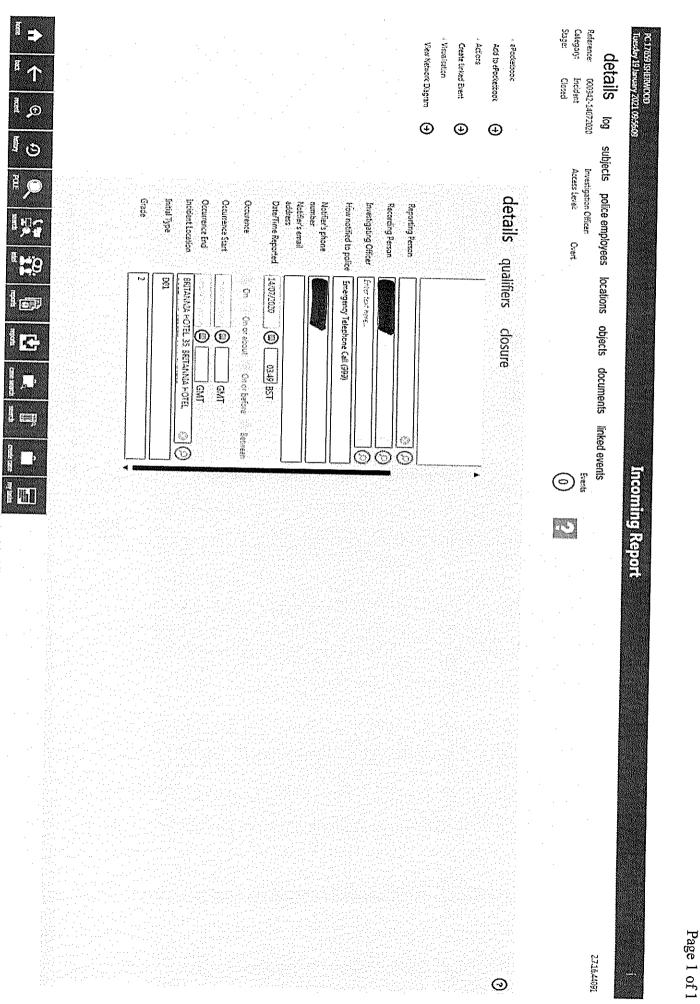
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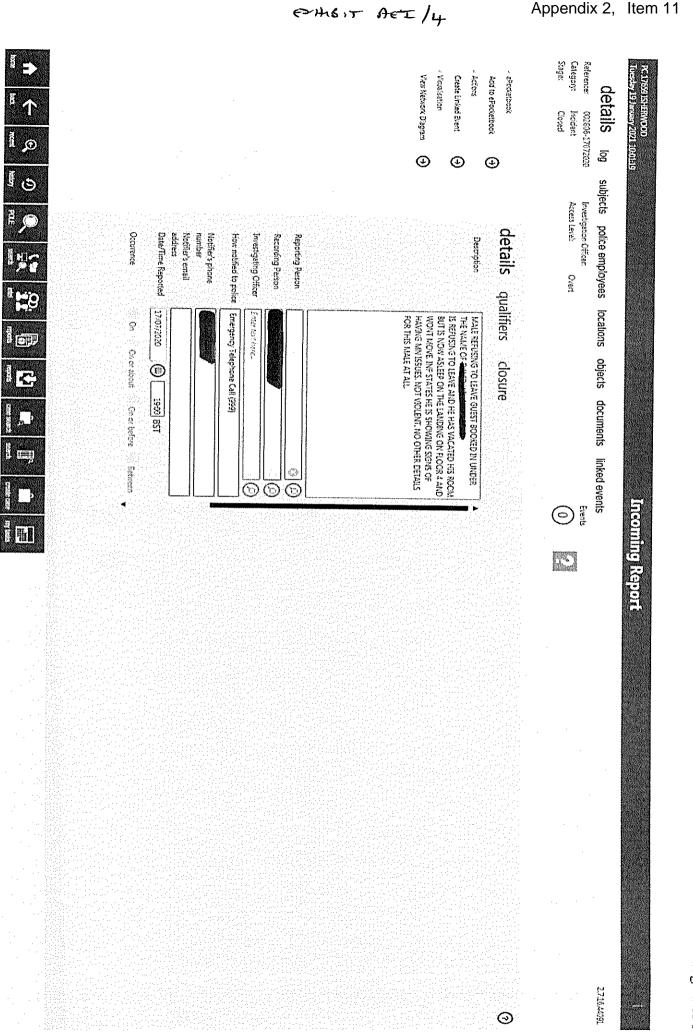
ENHIBIT AET /3

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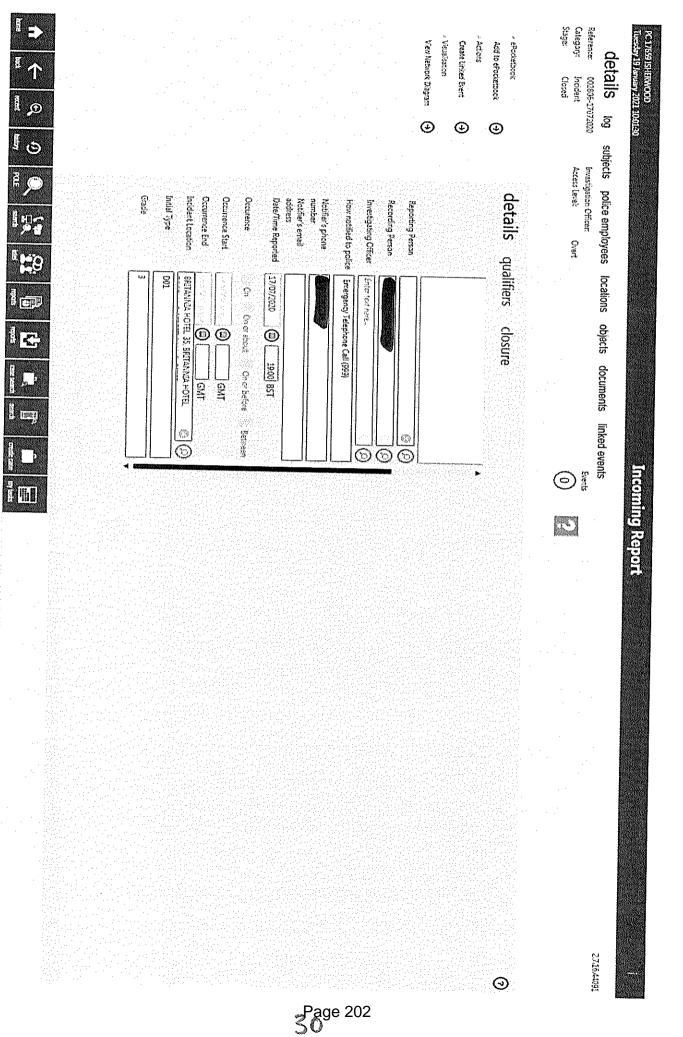


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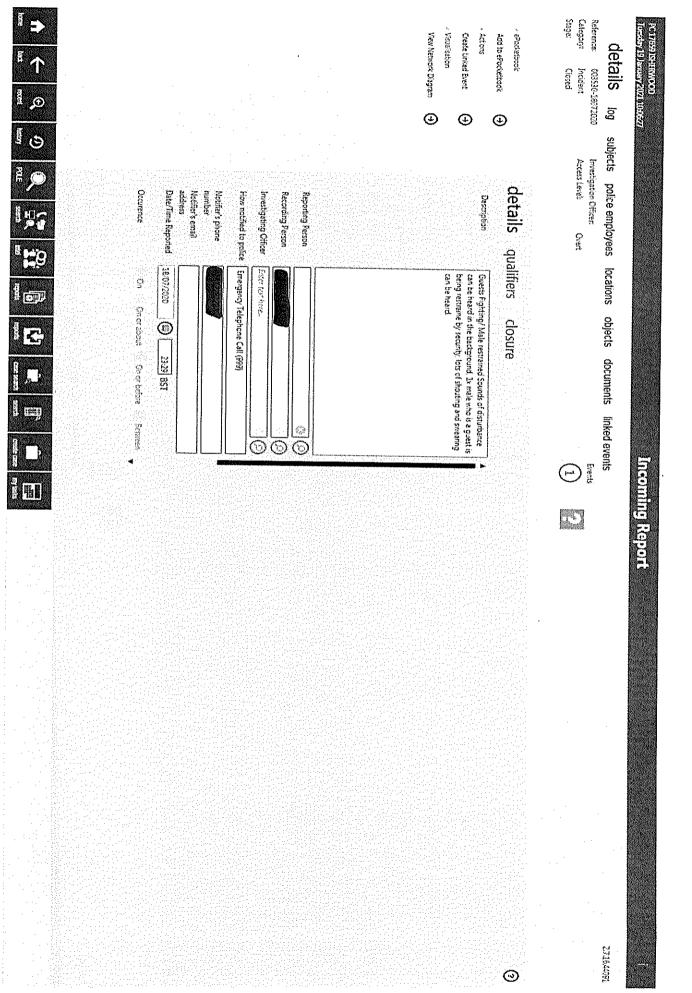
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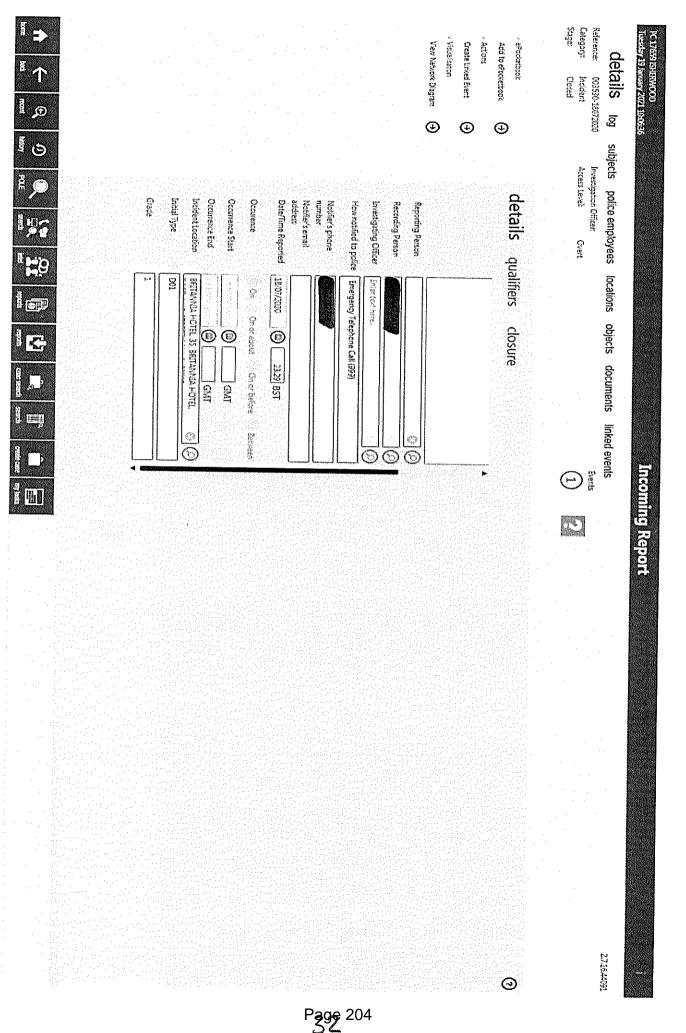
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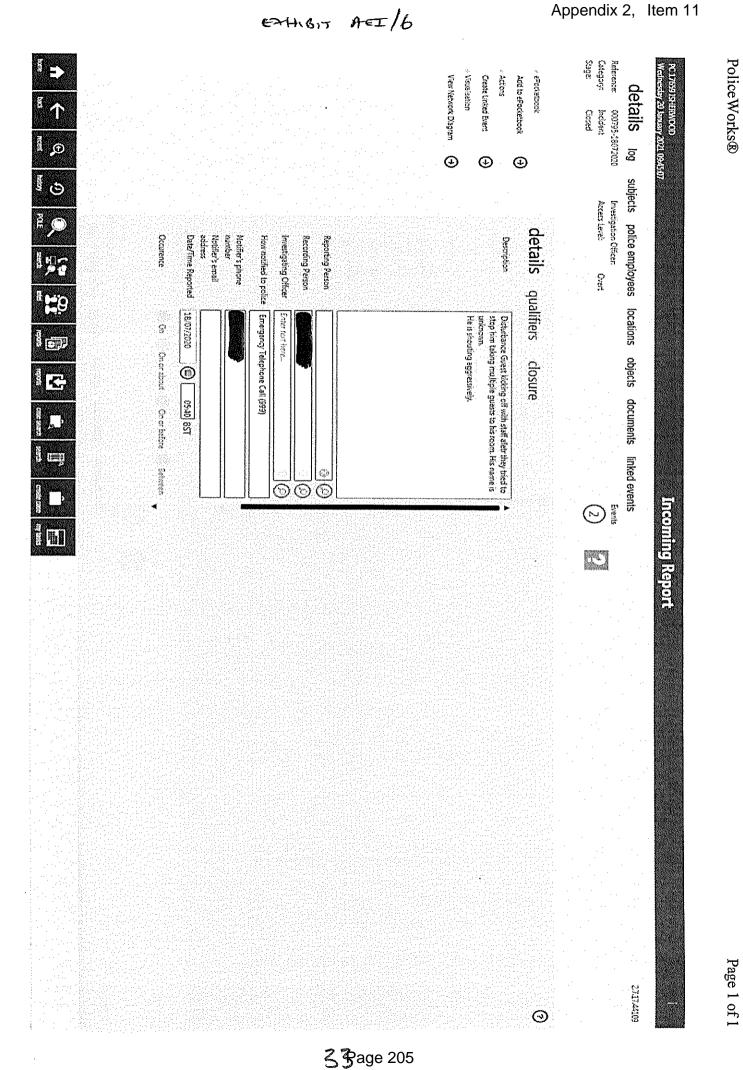
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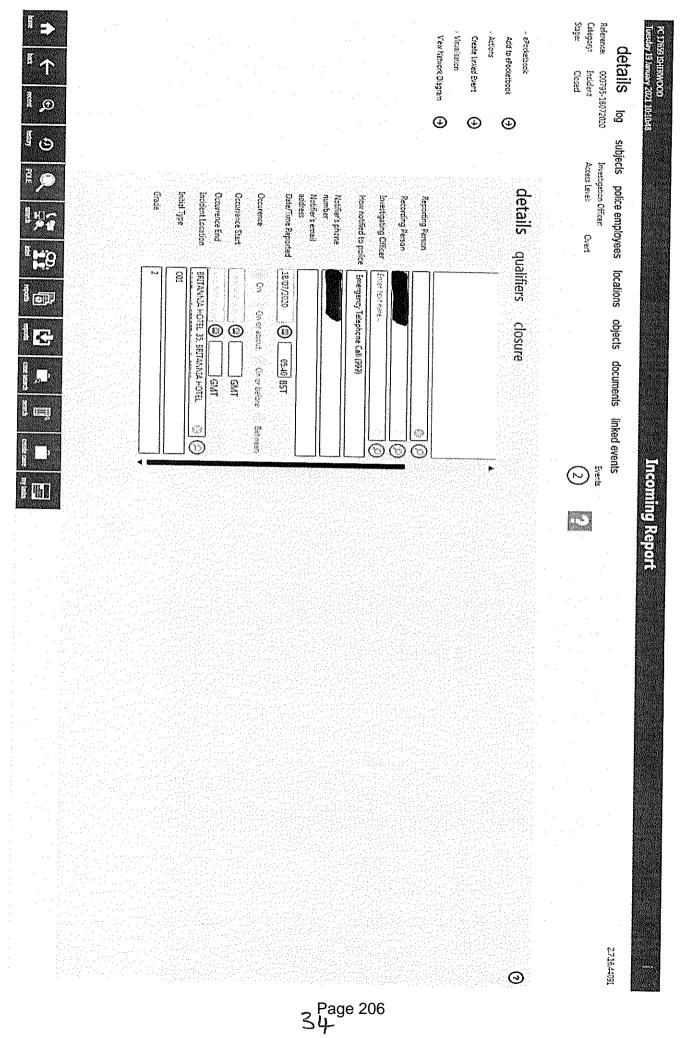
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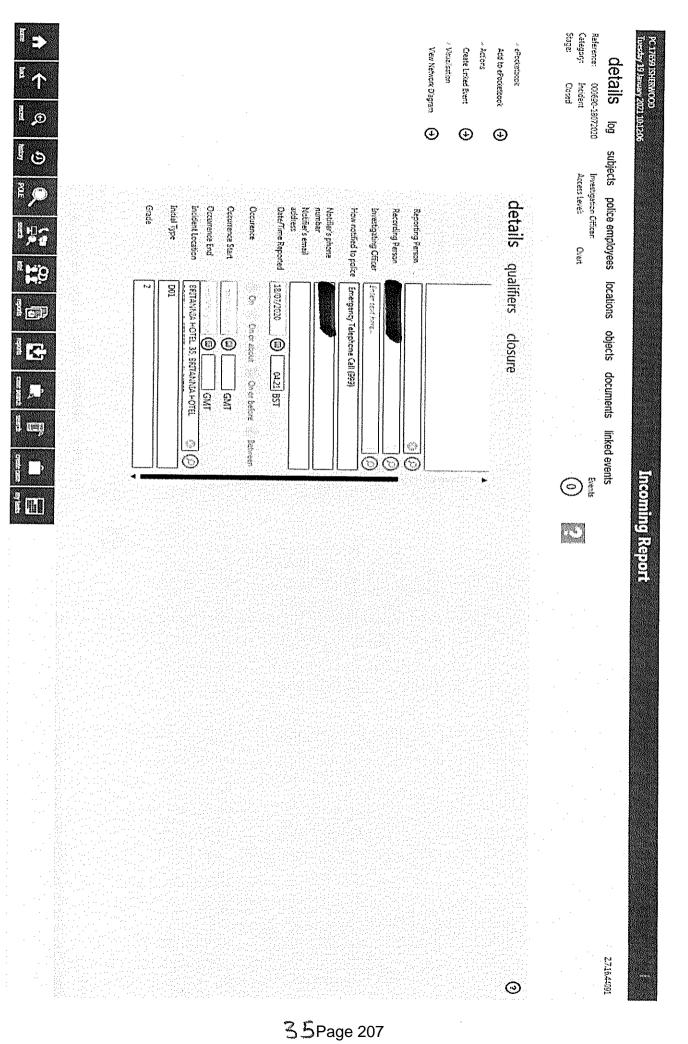




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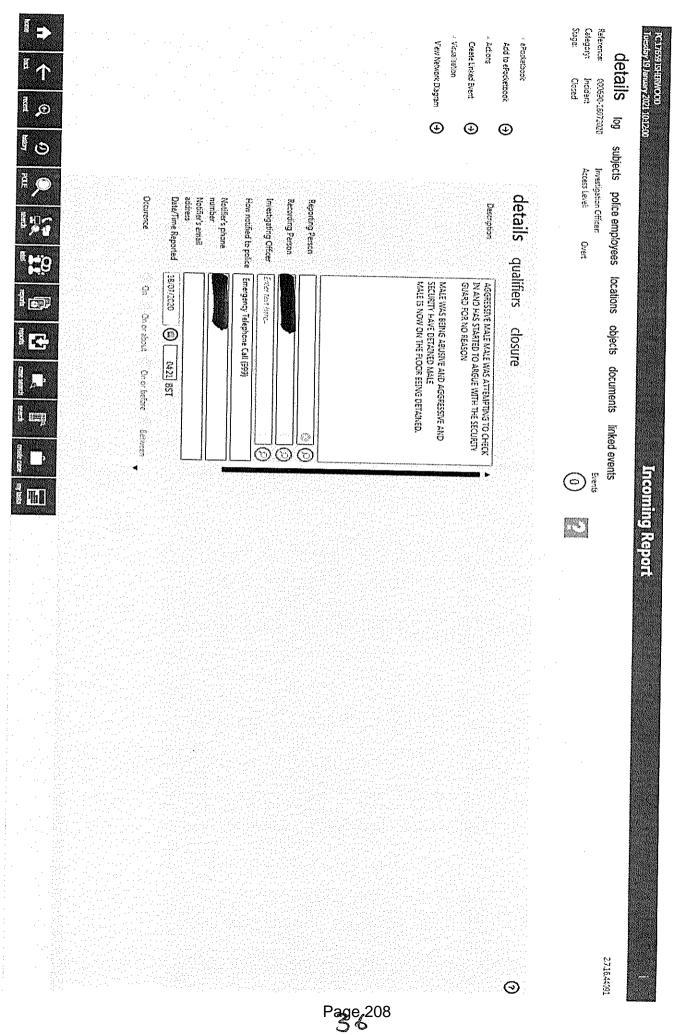


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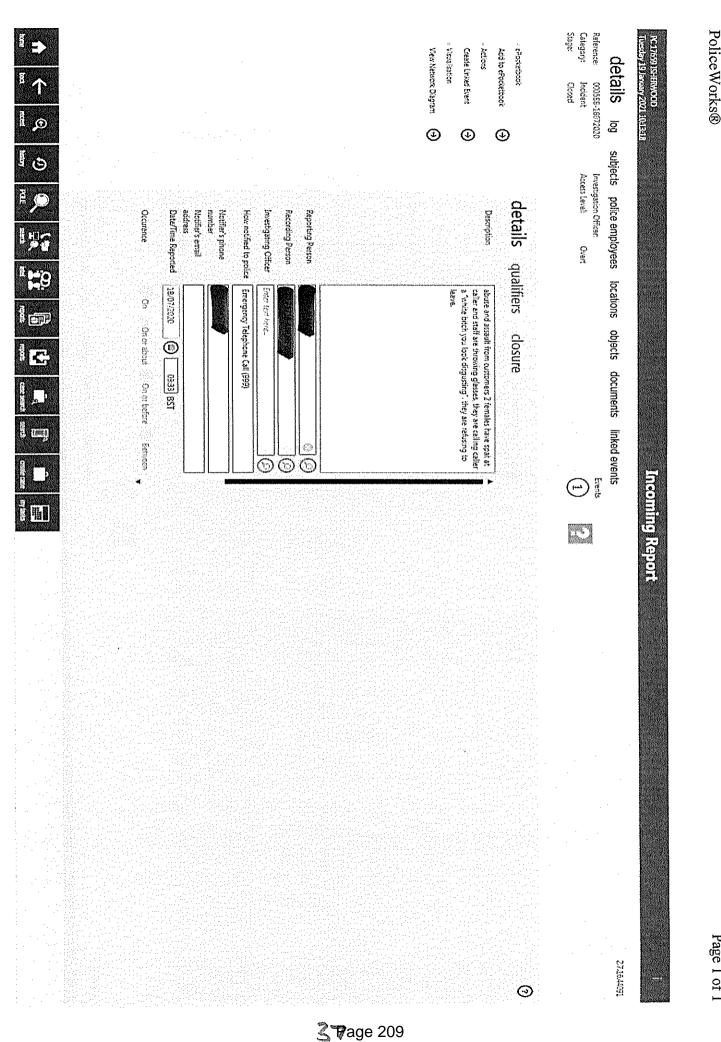


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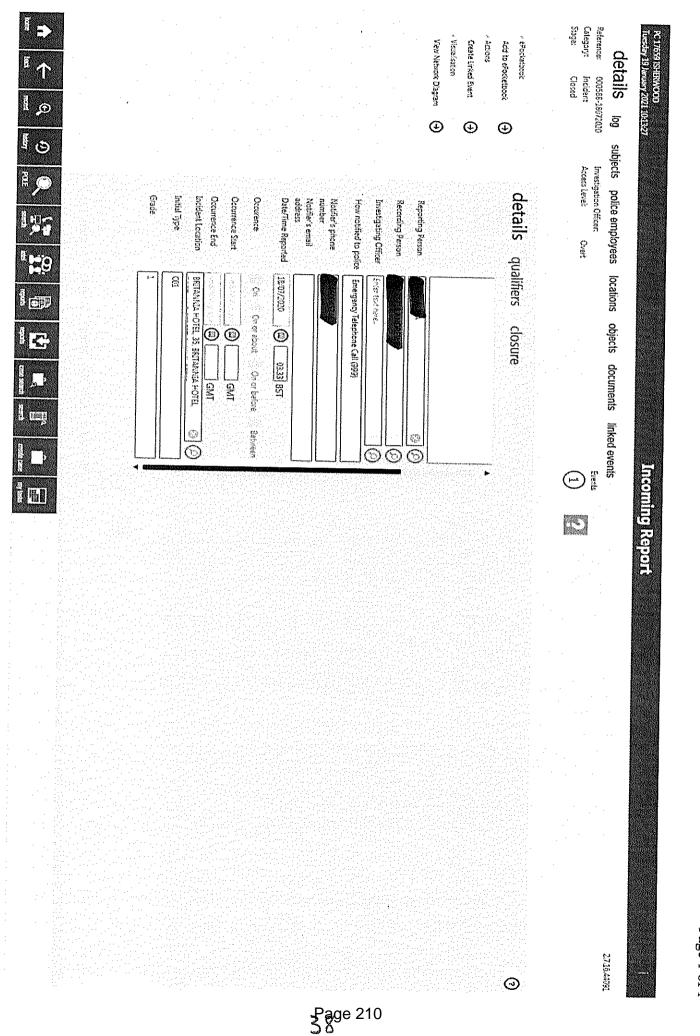
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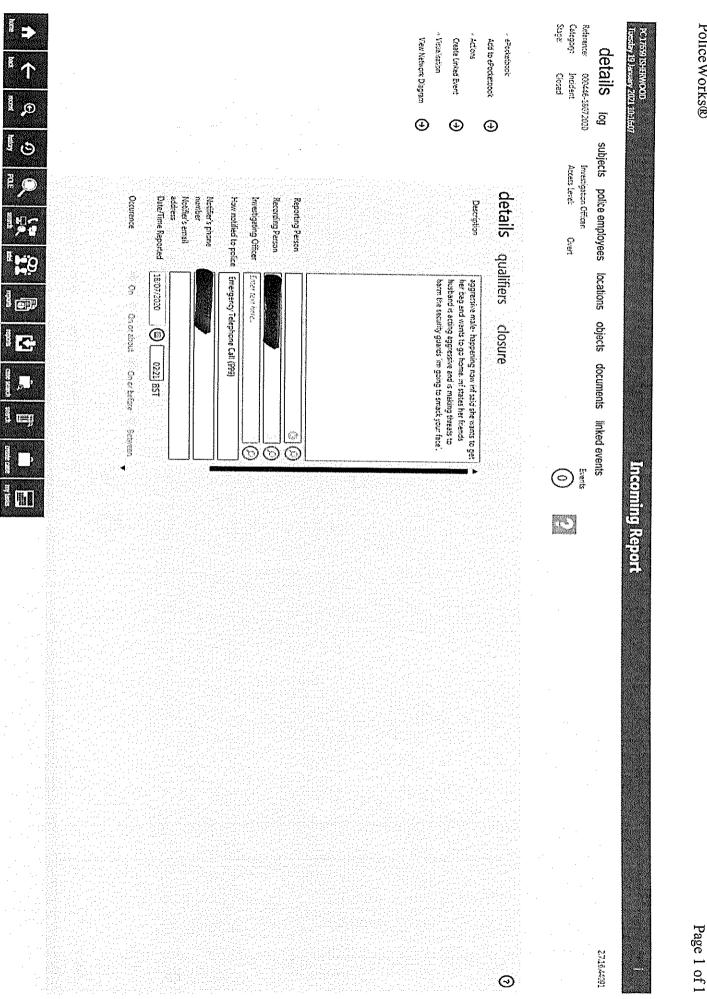


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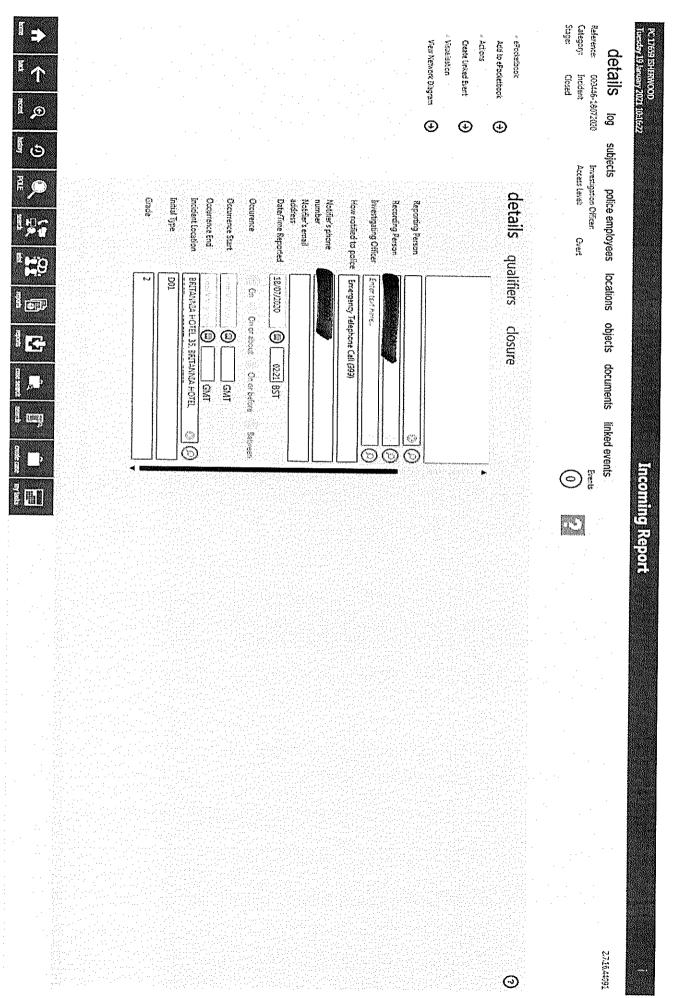
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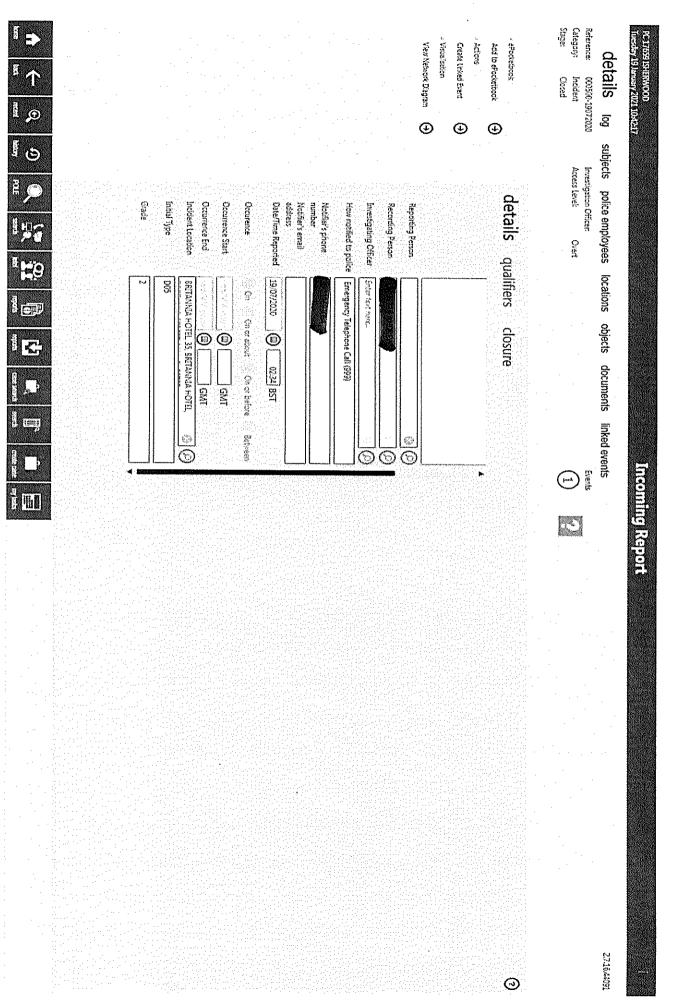
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Calegory: Stage: E PoliceWorks® References C 17659 ISHERWOOD uesday 19 January 2021 104248 - Actions View Network Diagram Visuelisation Create United Event Add to ePocketbook **APRIMERON** details log 003500-19072020 Incident Closed î Ð 1.00 ۲ \odot ٩ ي ا subjects police employees locations objects documents linked events Access Levels Investigation Officen u details qualifiers closure Notifier's phone number Occurence Date/Time Reported Notifier's estall How notified to police Investigating Officer Recording Person Reporting Person Description address Q:E1 ⁸ 129 0202710761 Ernergency Telephone Call (299) Enter tor stere DOMESTIC NOW room 624. Caller states shes been arguing with her girlfnend and she rang the police but now no longer needs them and is refusing details. dcesnt seem to relate to log 403 Ş 1 e)) On or 2004 On or before Statement 1 C 0 0234 BST l 🛒 $\overline{\odot}$ \odot \bigcirc Incoming Report Events Θ Page 1 of 1 27.16.44931 \odot

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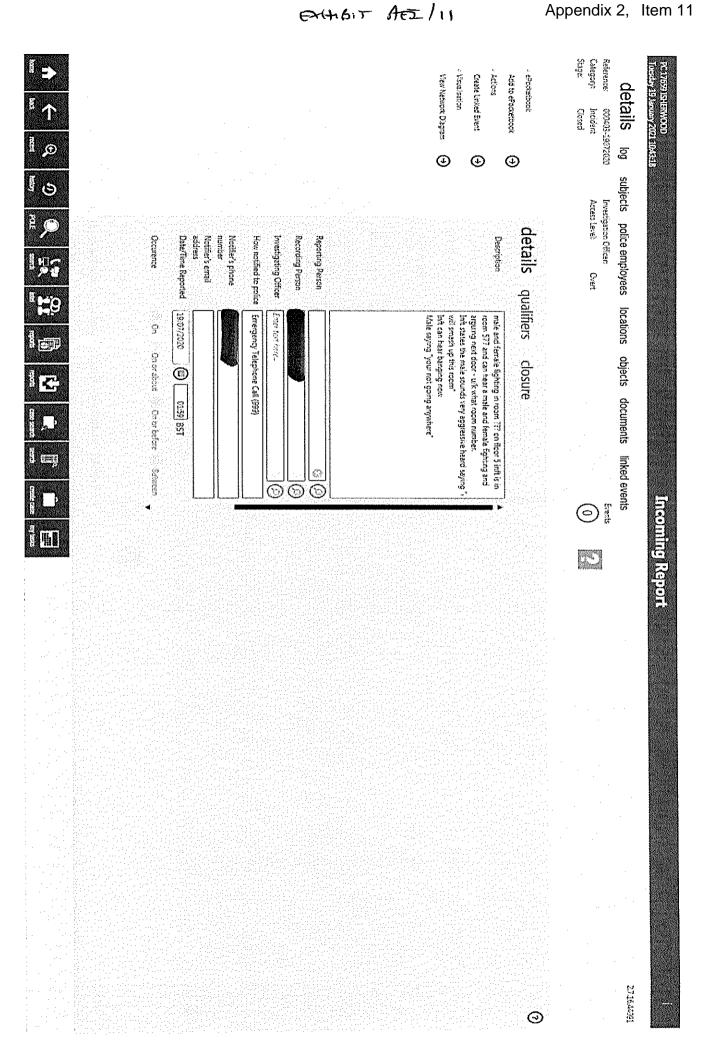
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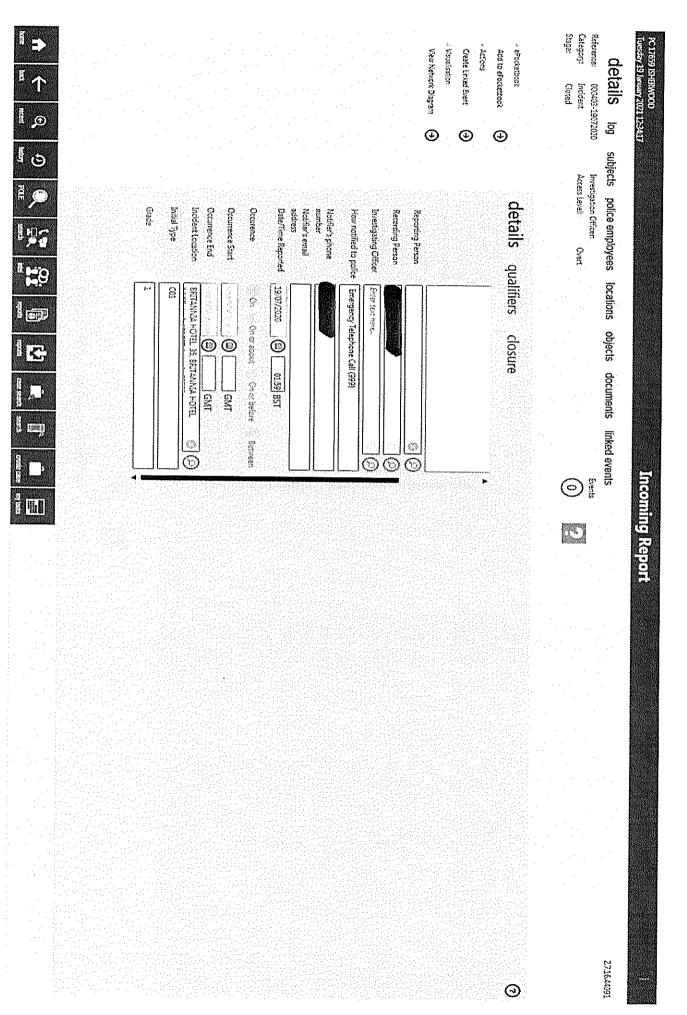


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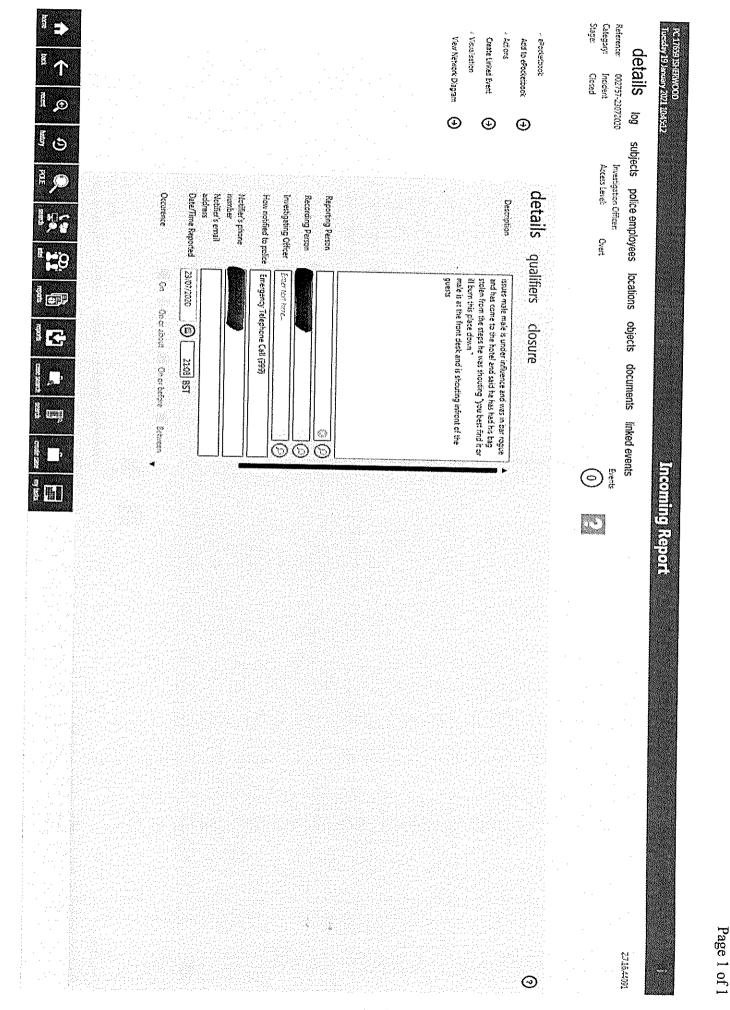


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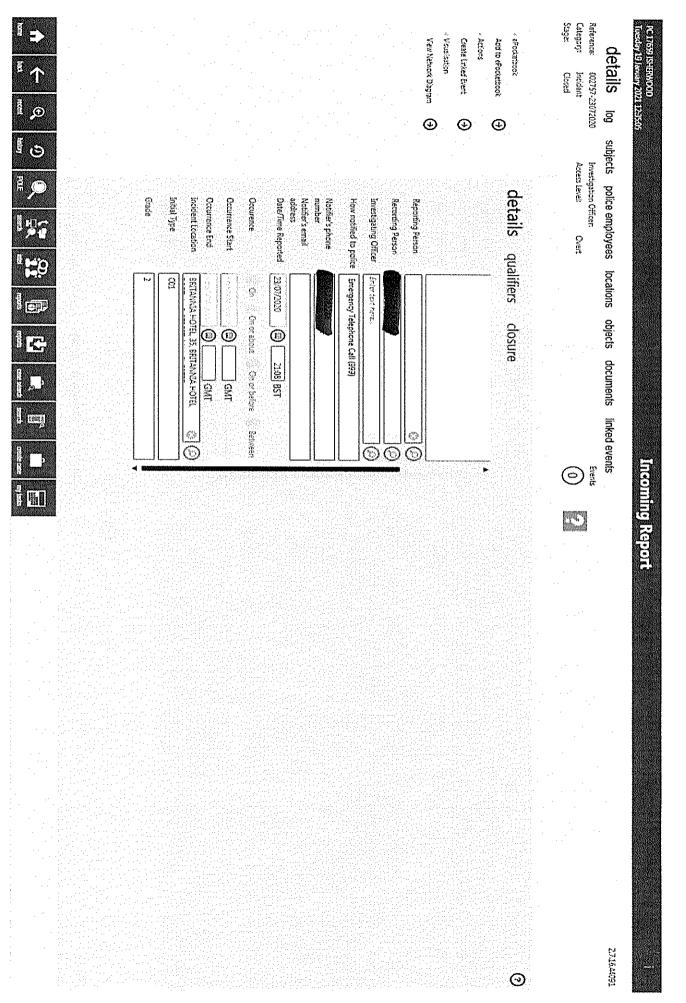
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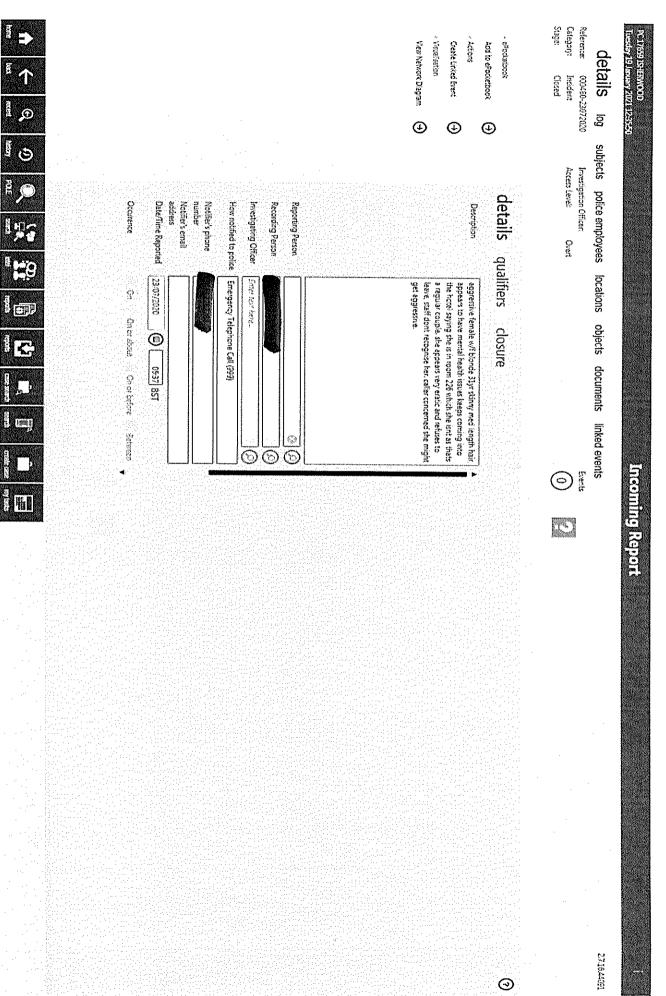
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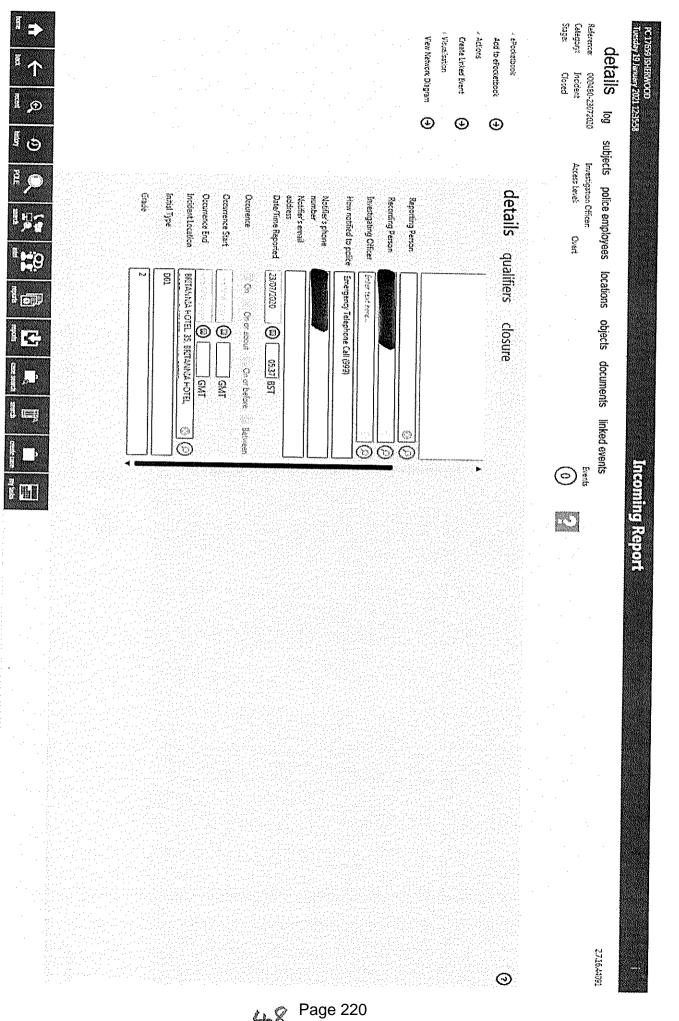
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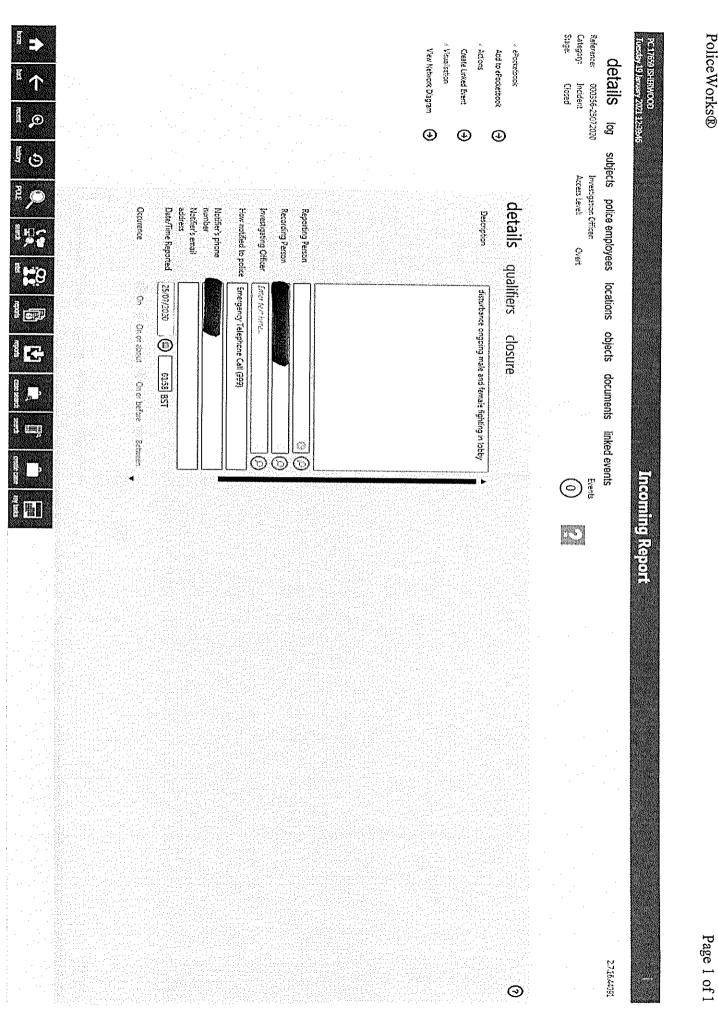
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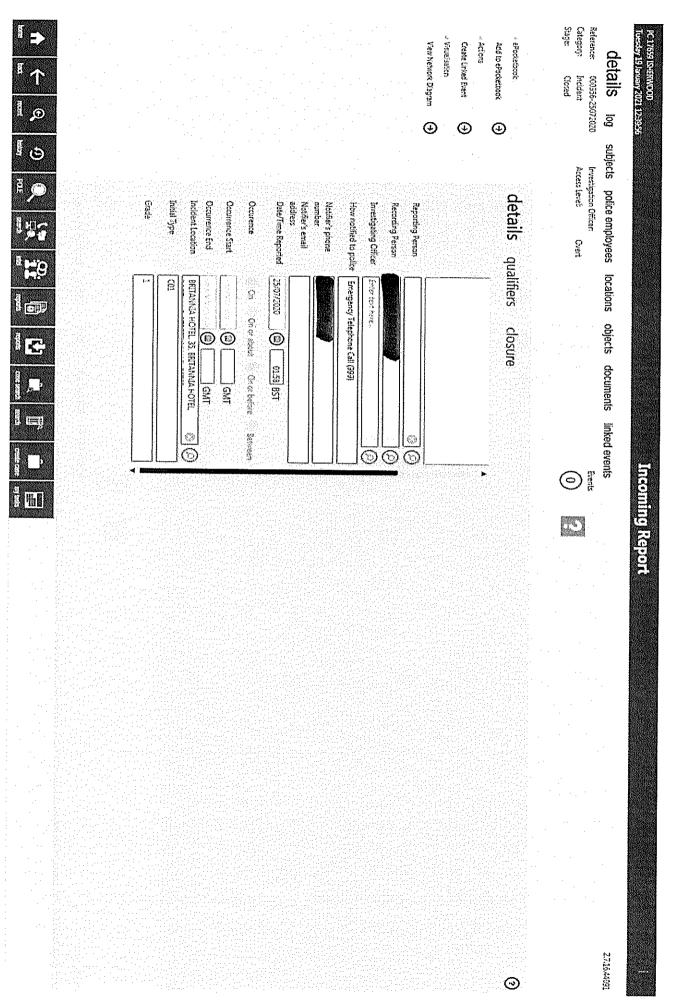
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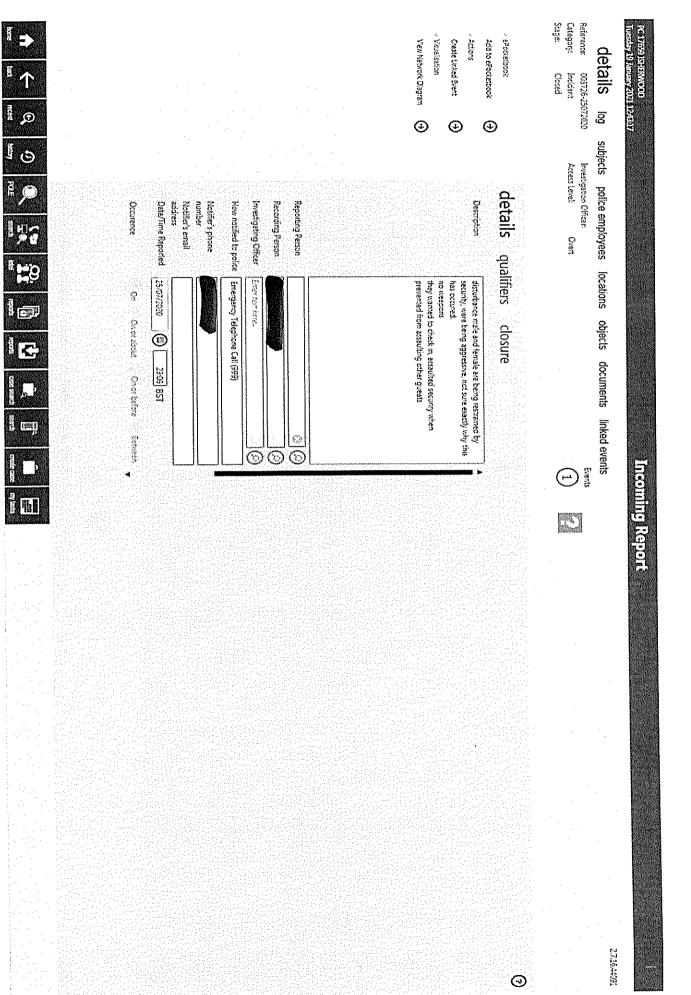


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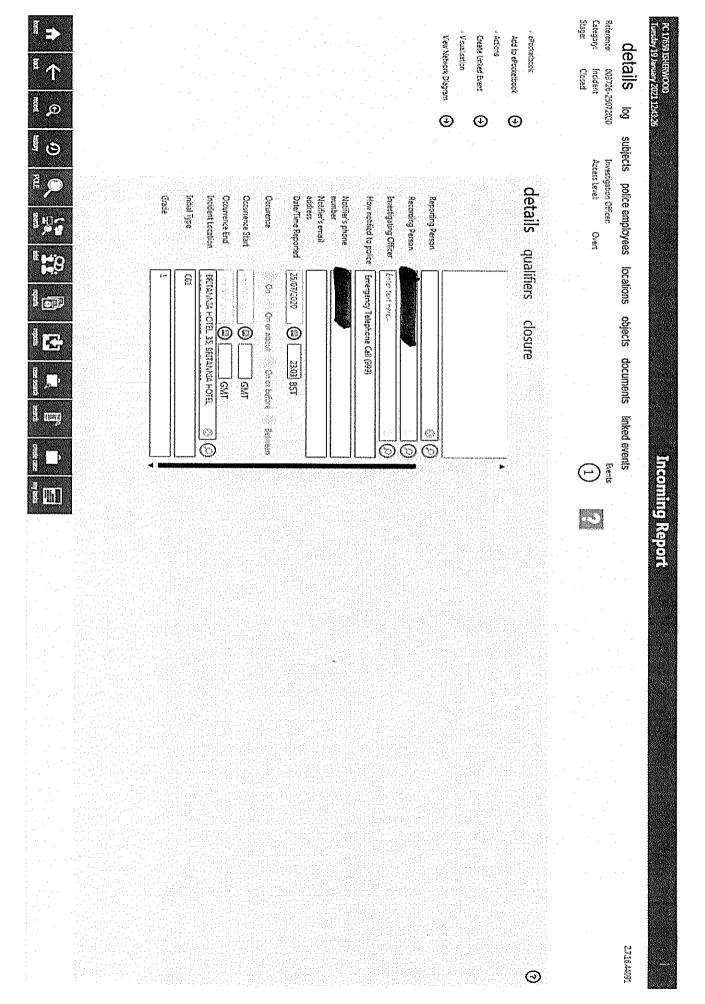
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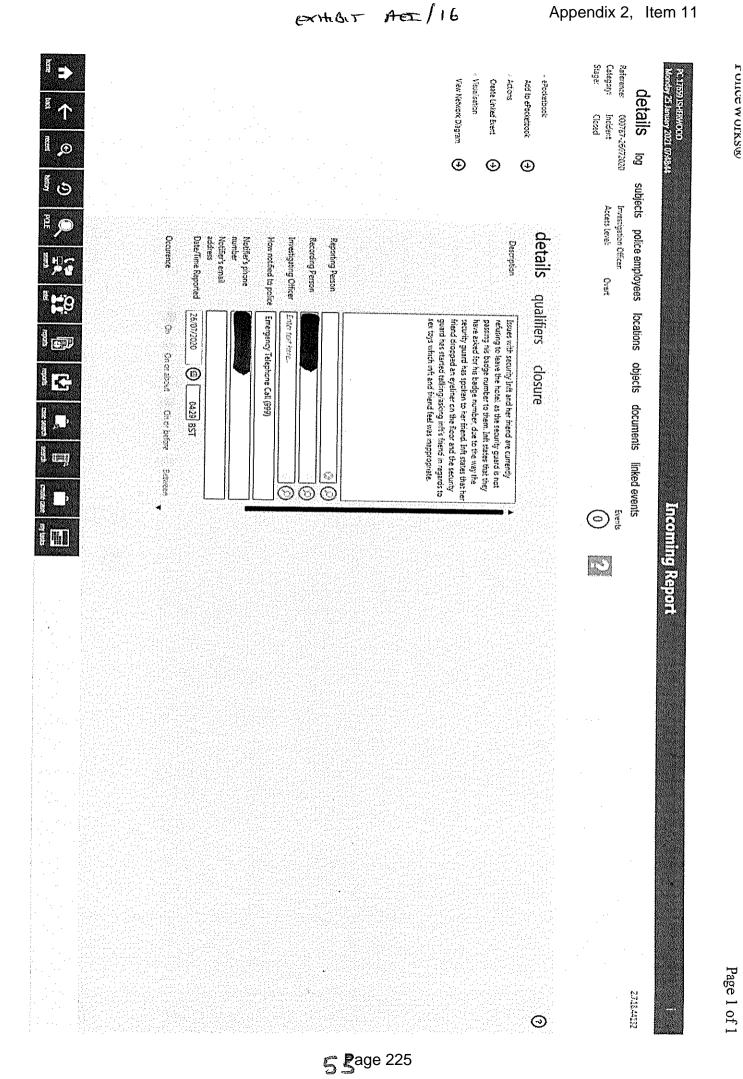
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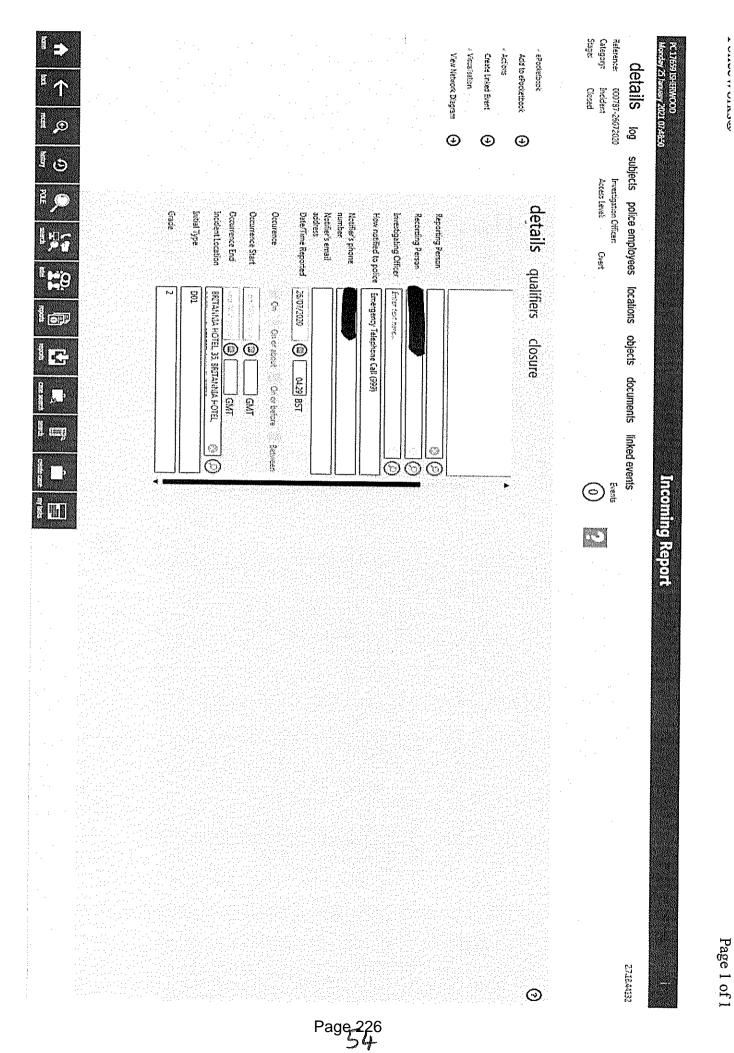
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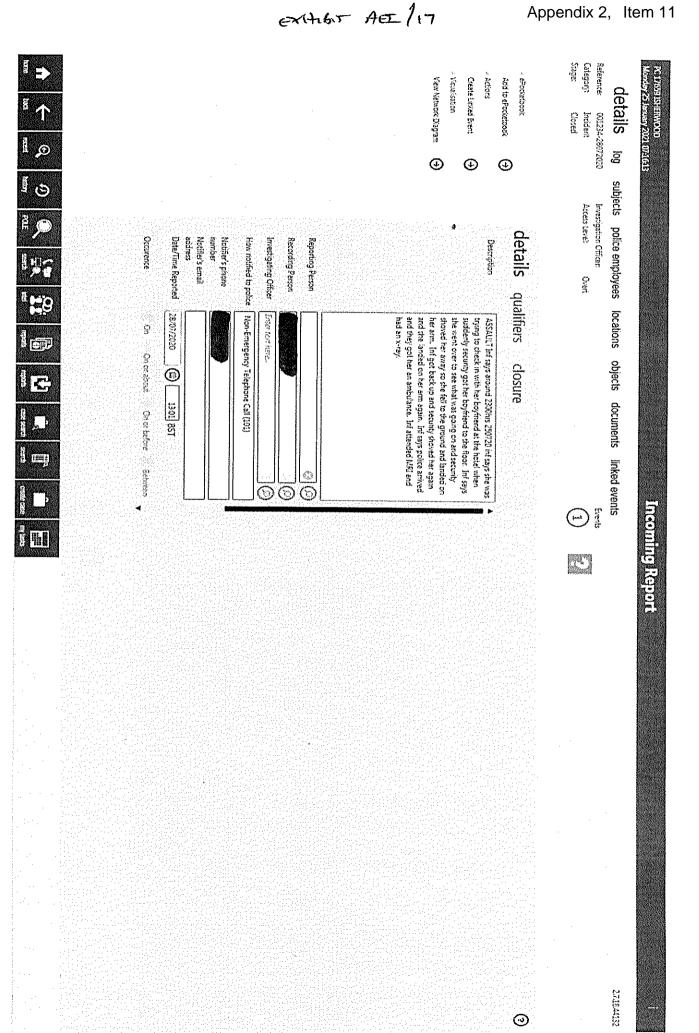
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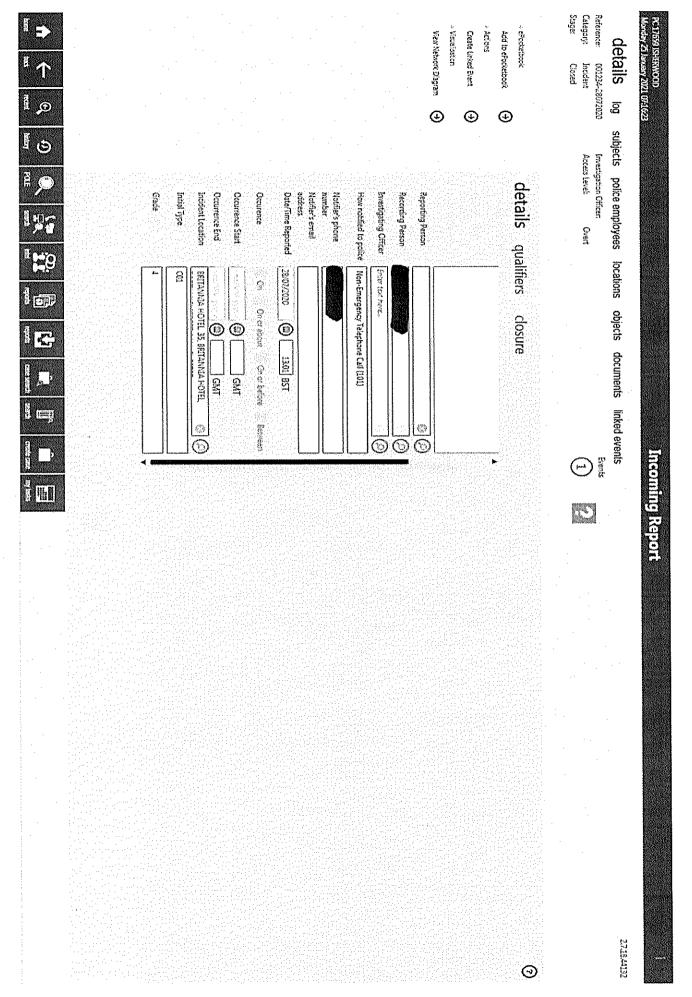


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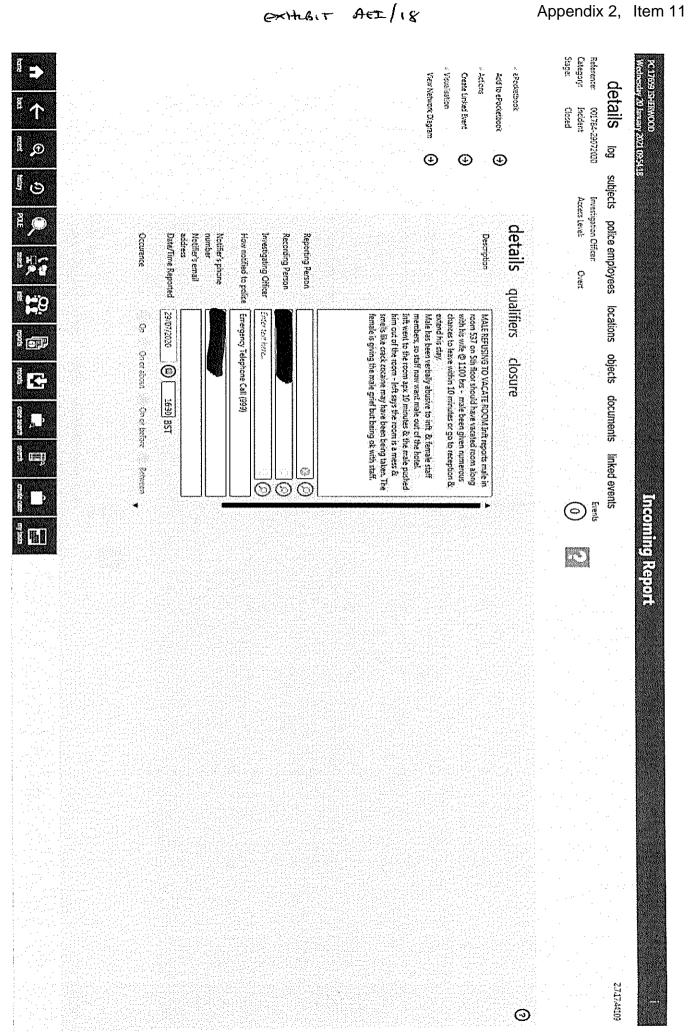
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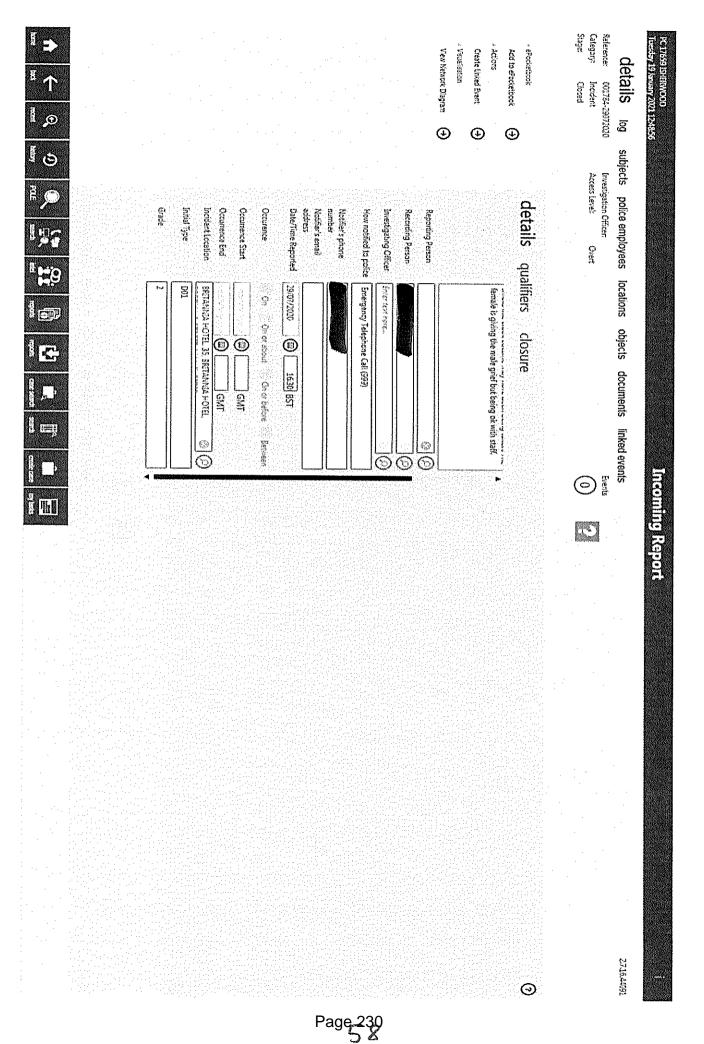
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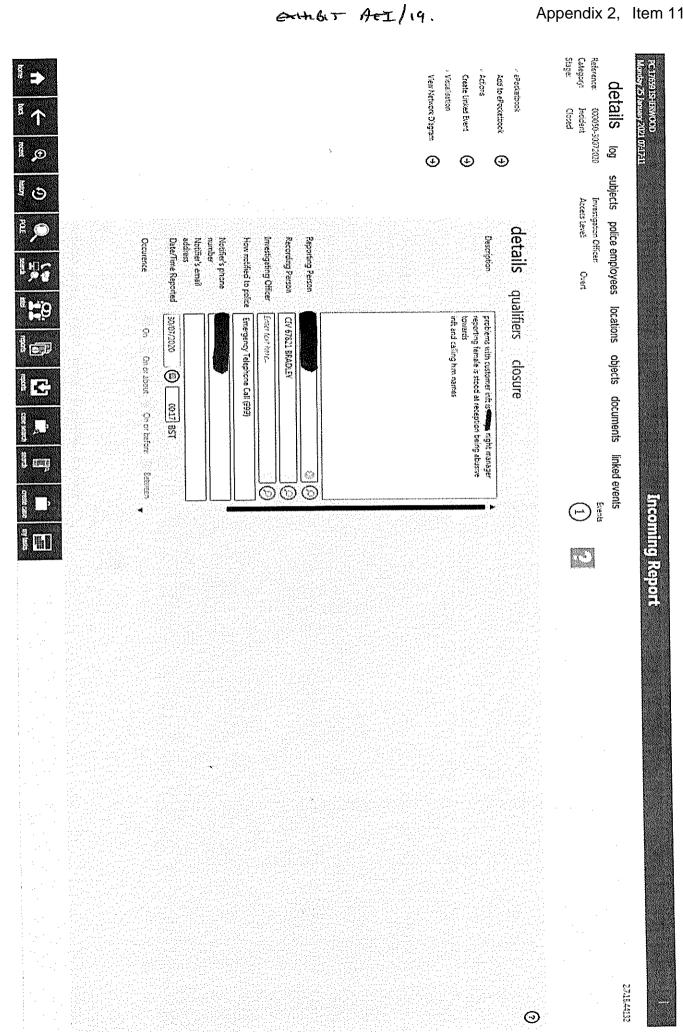
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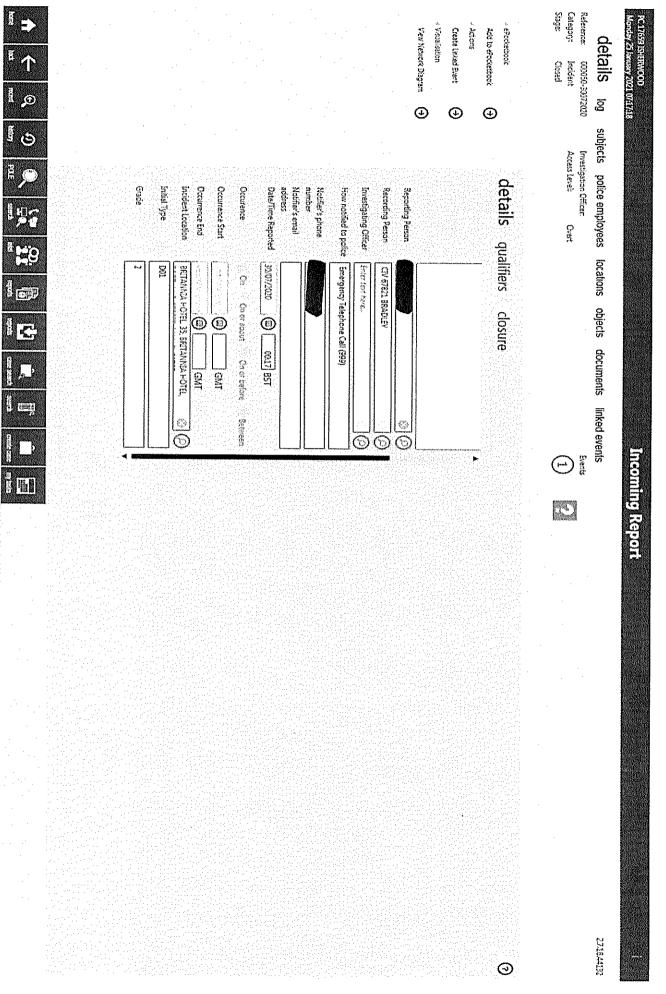
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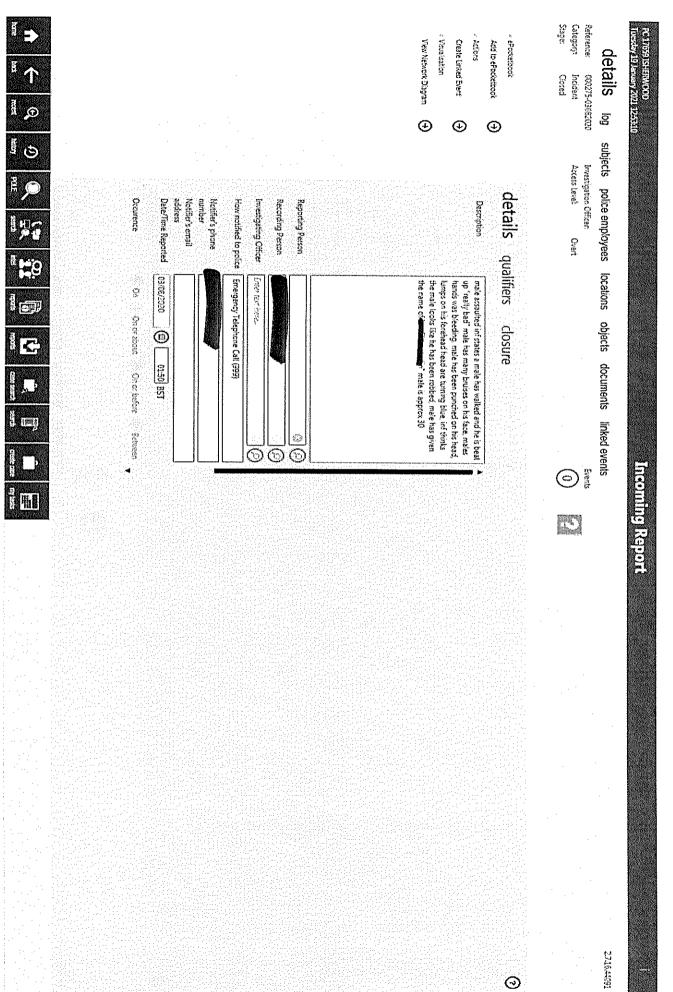
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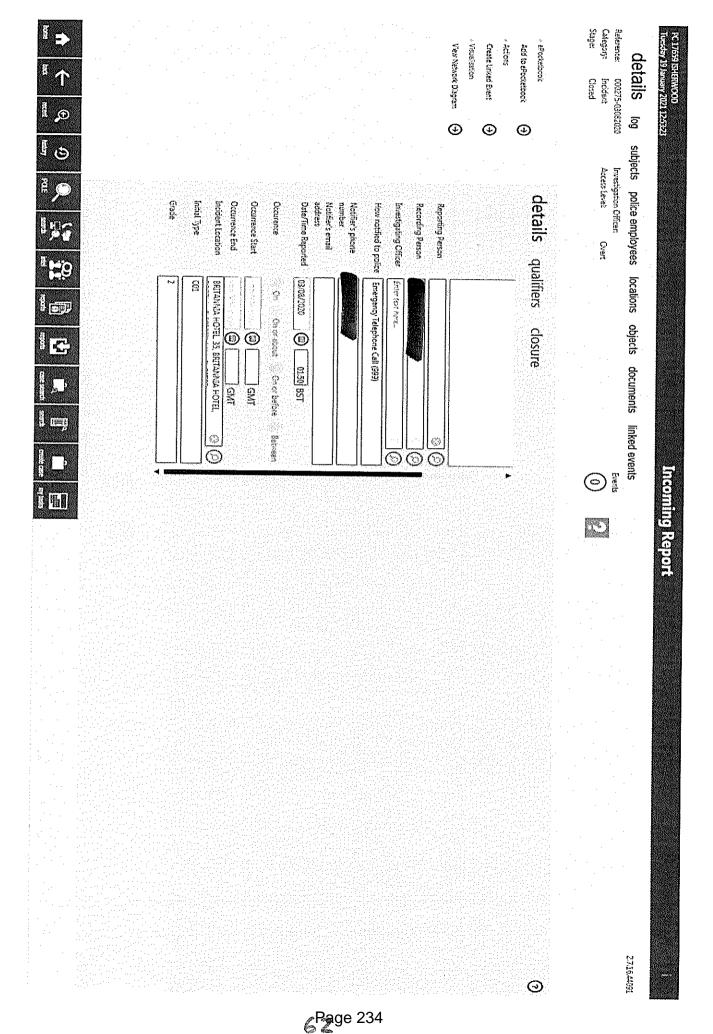
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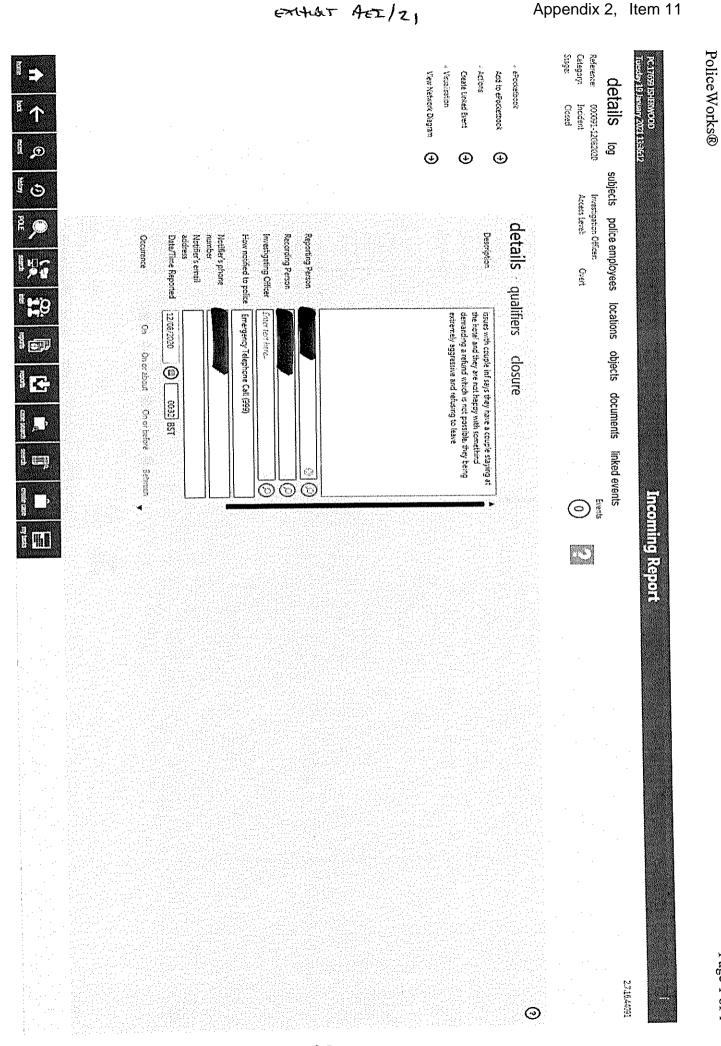
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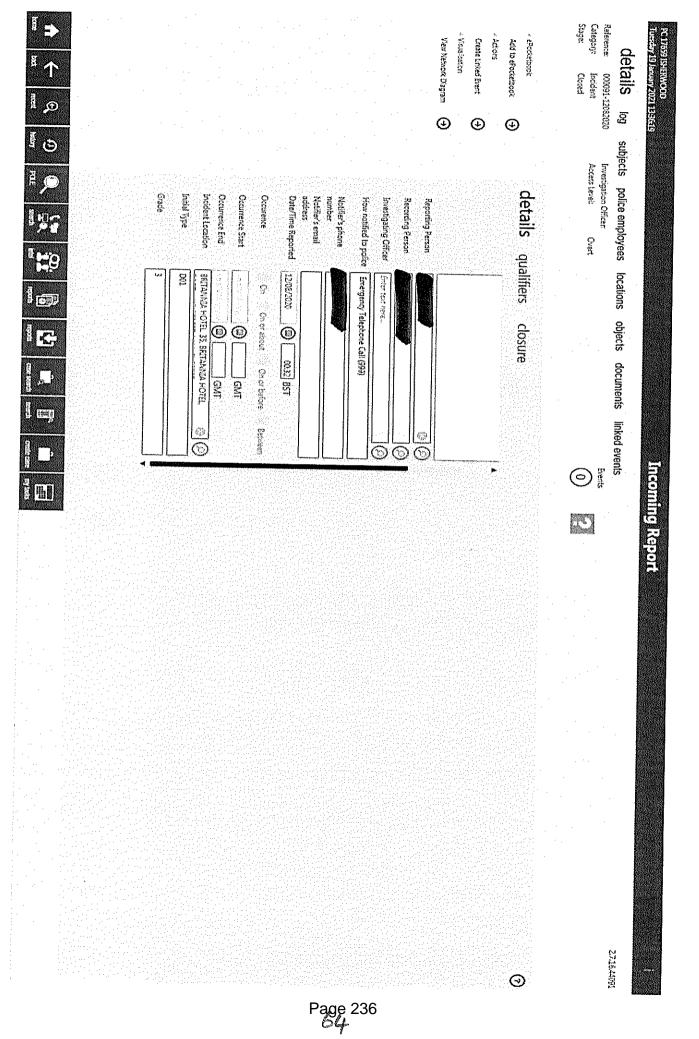
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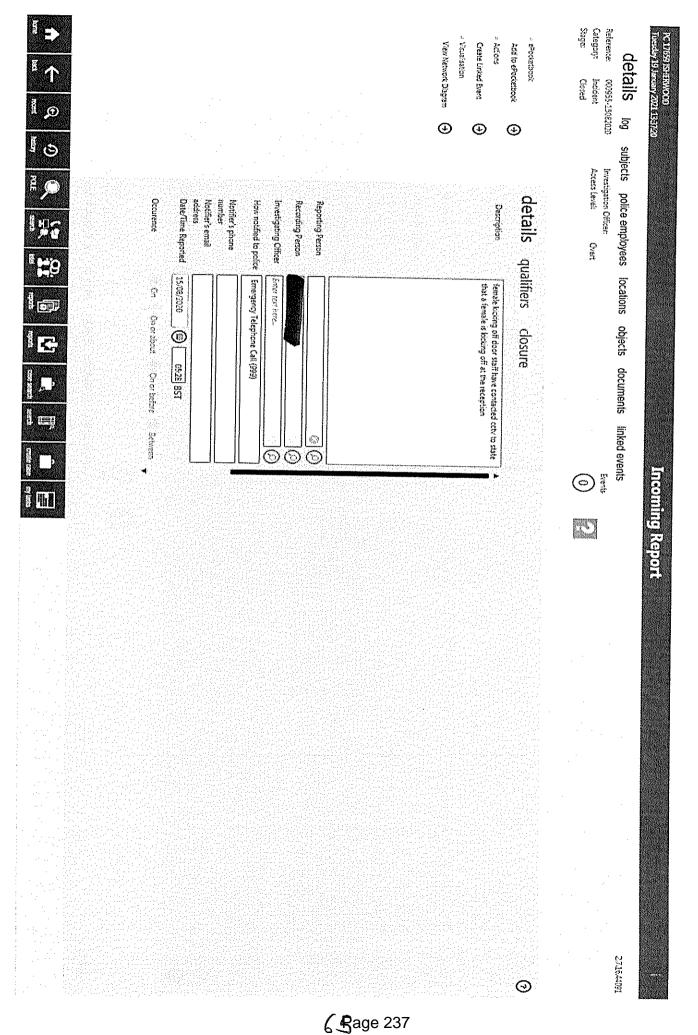
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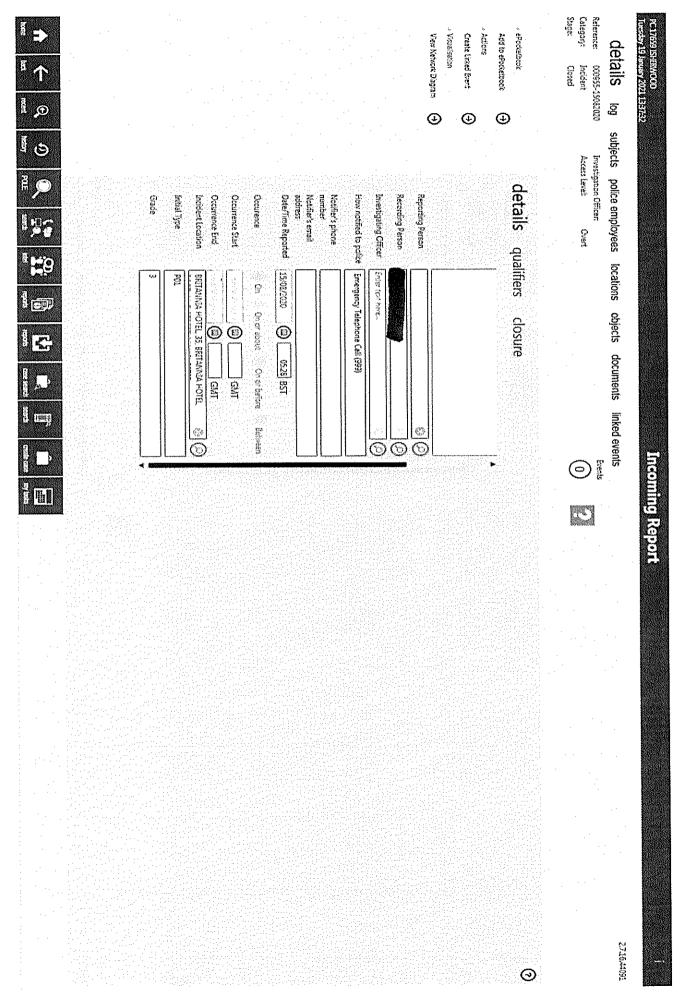


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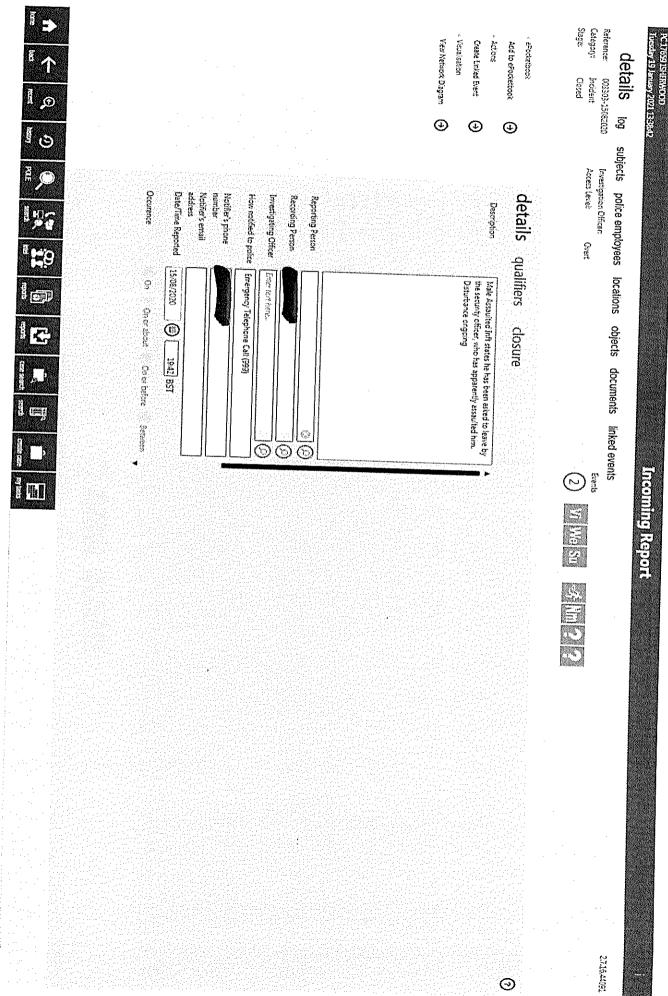
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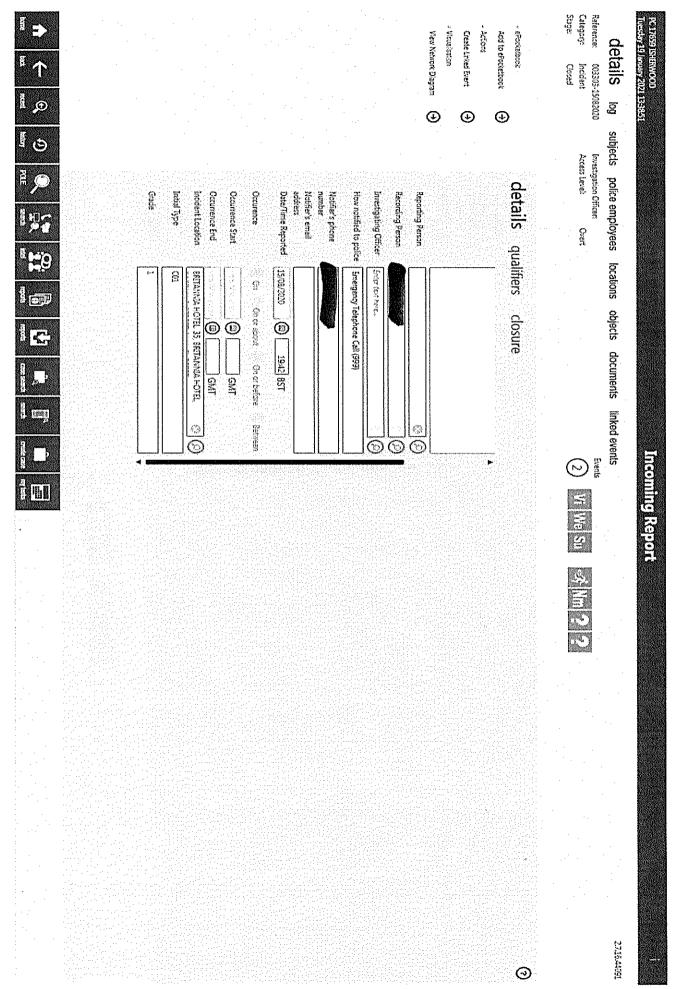
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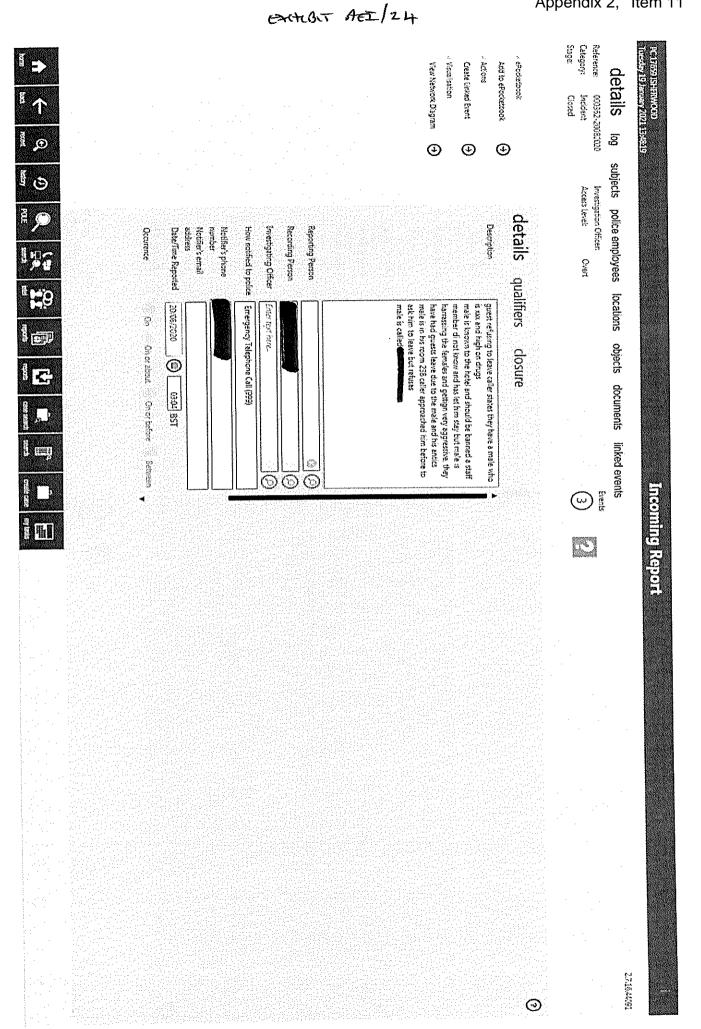
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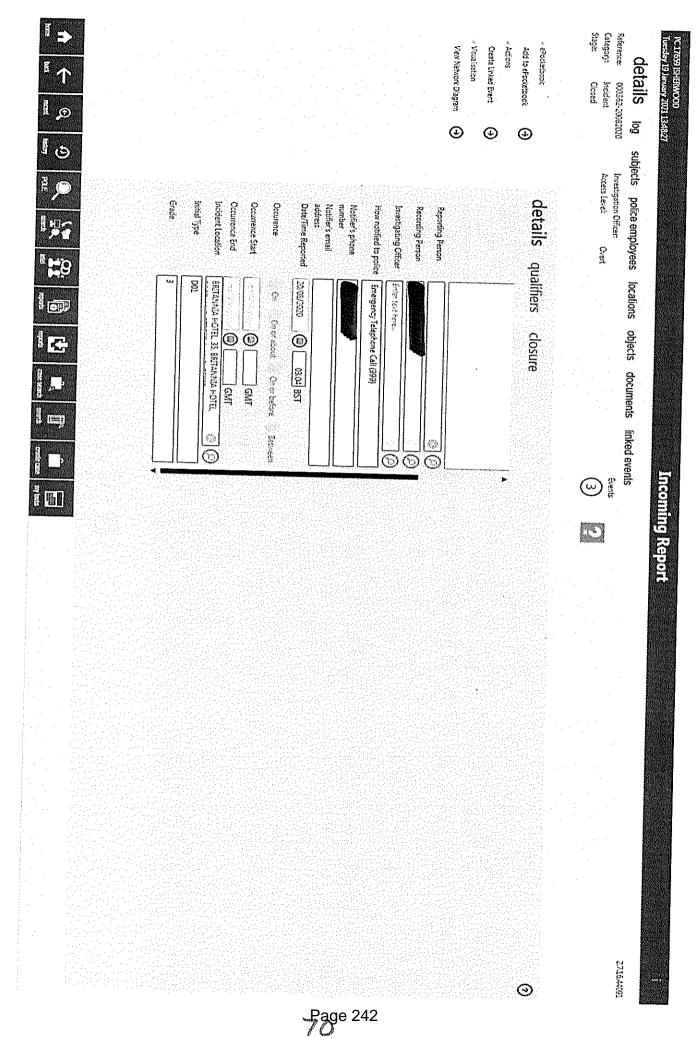
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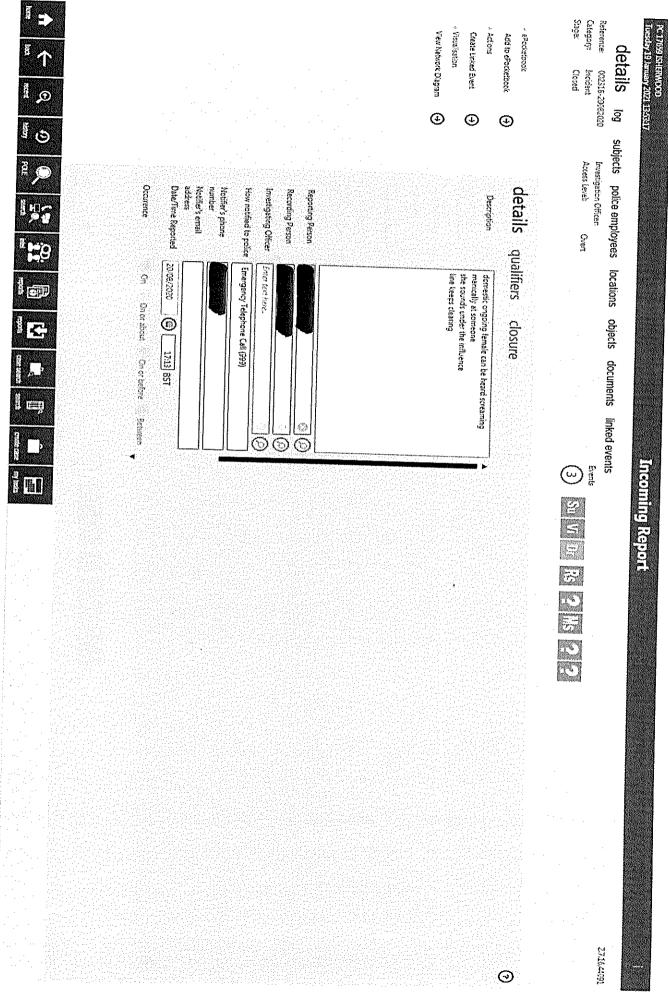
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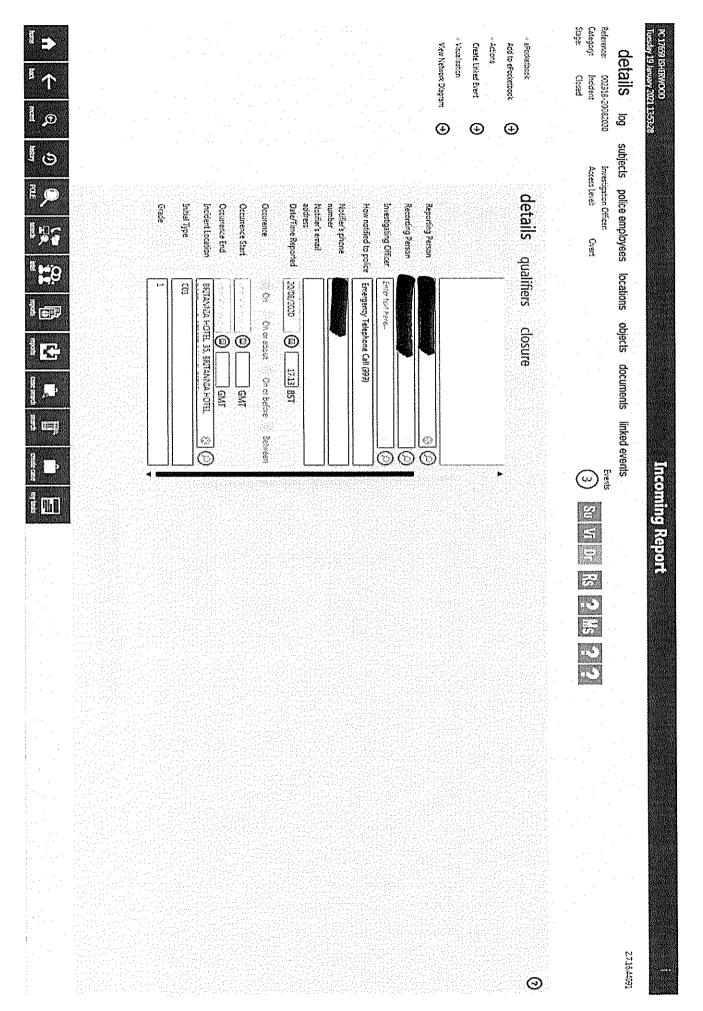
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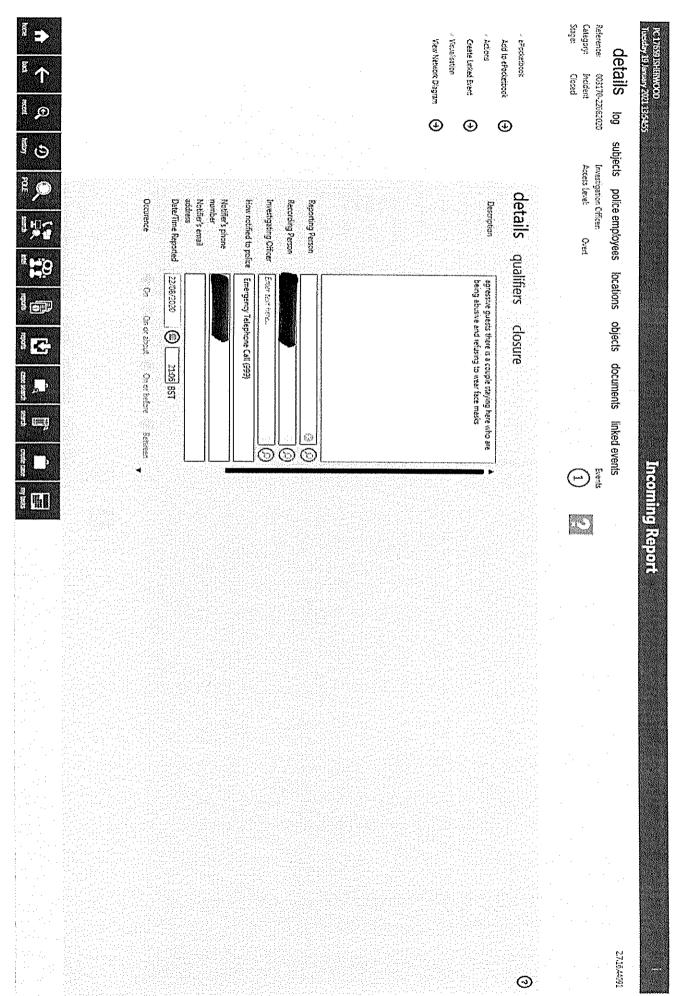


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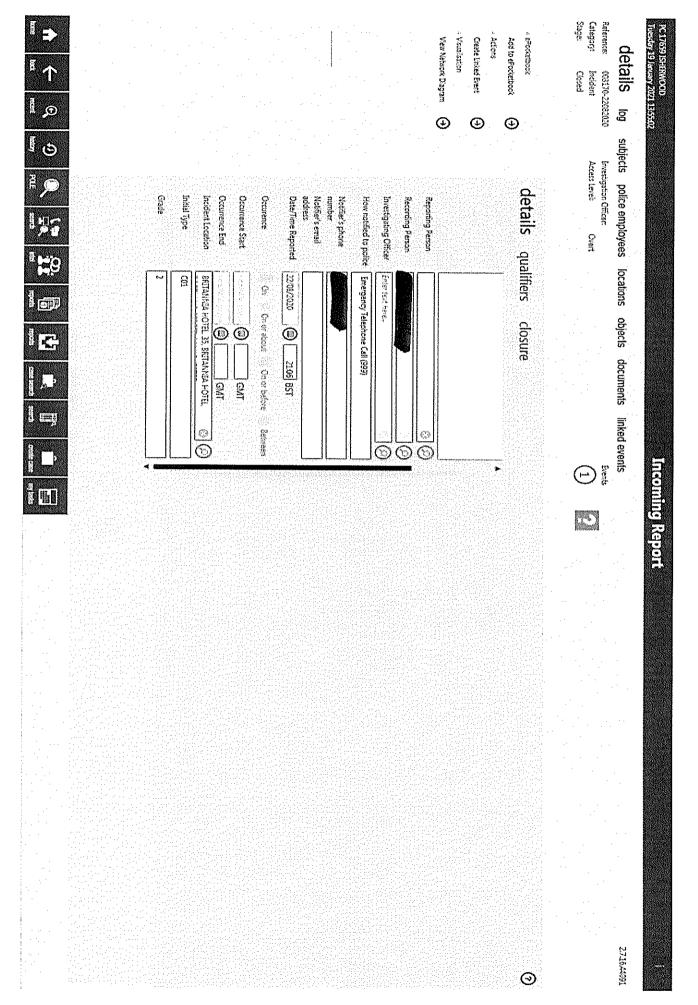
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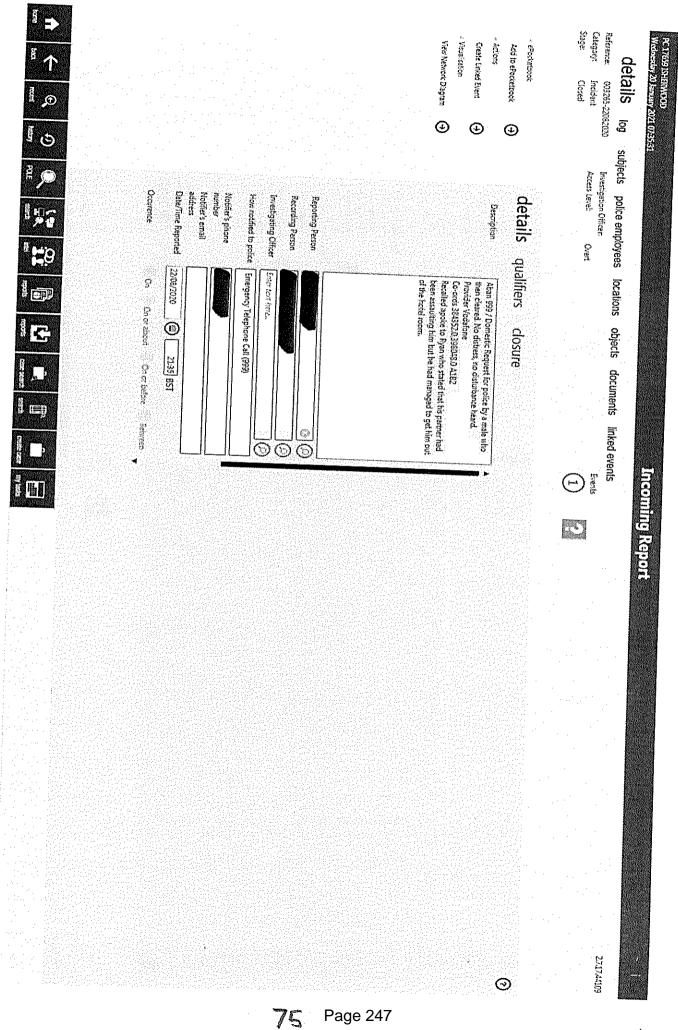
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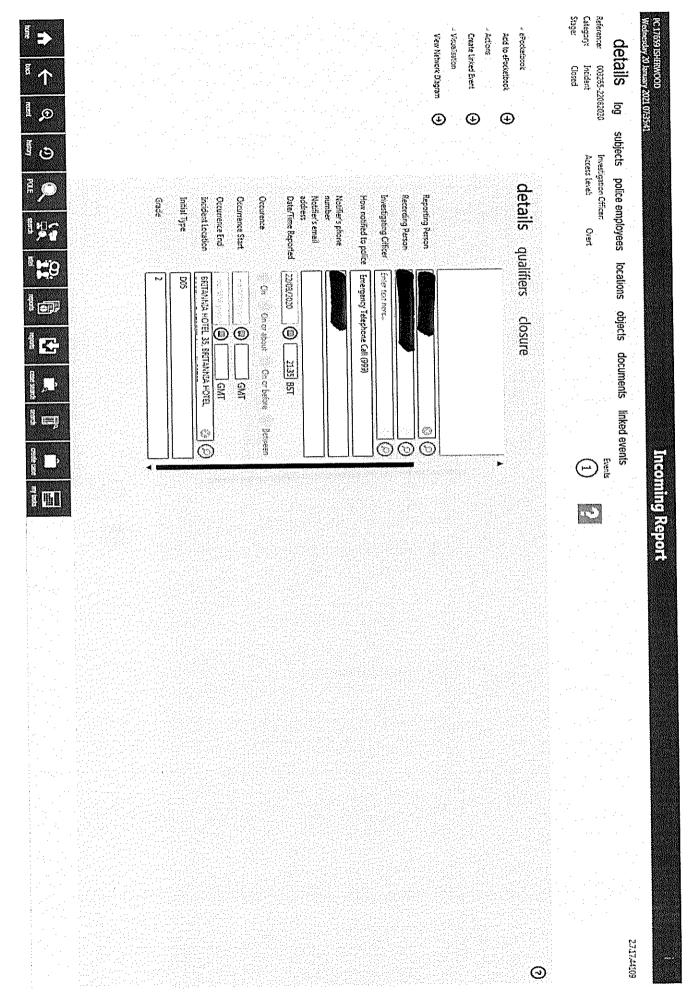


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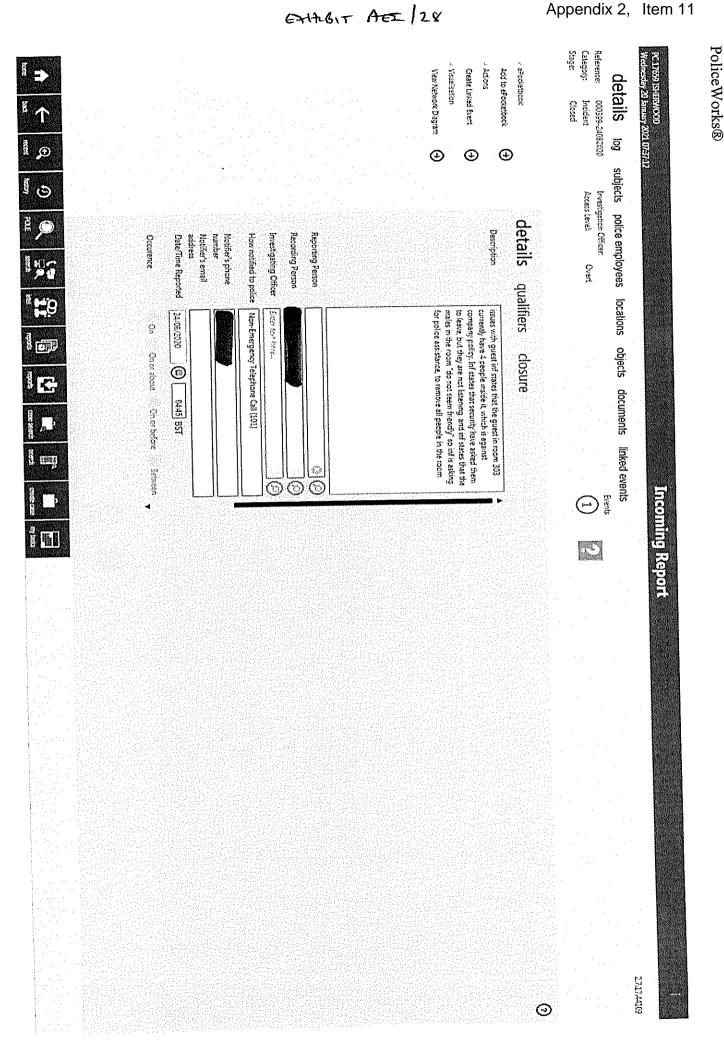
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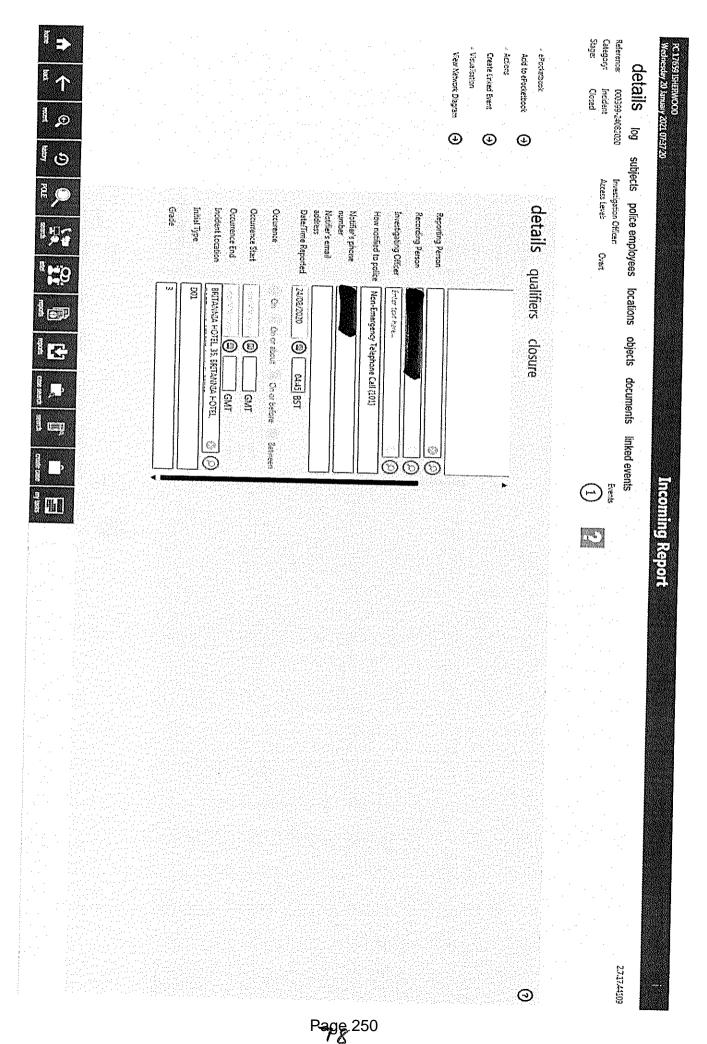
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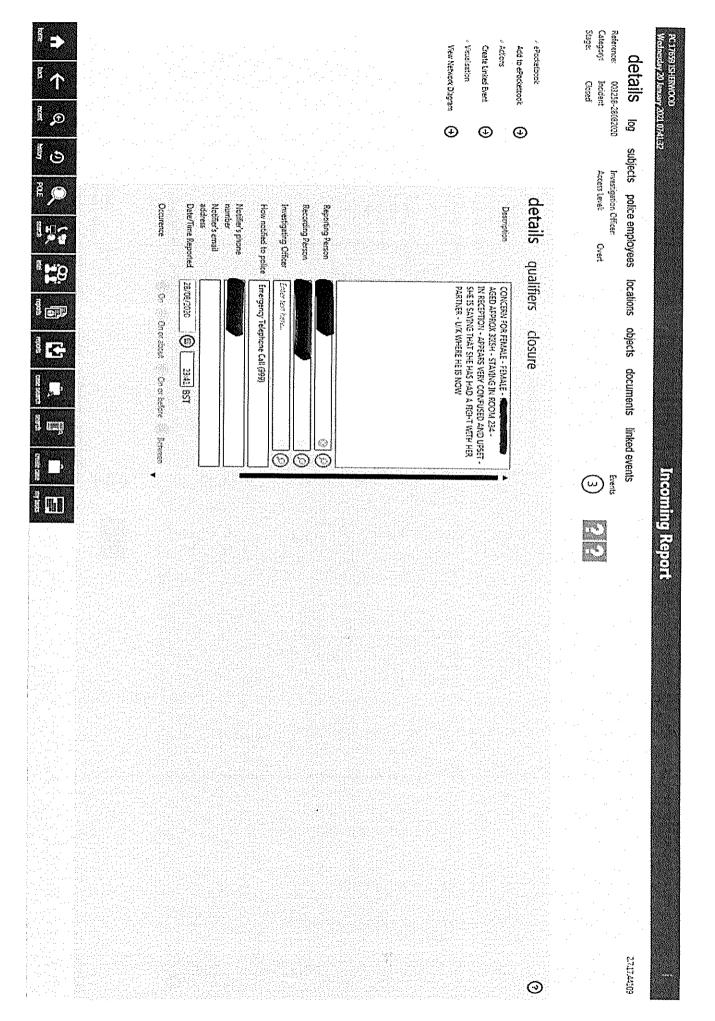
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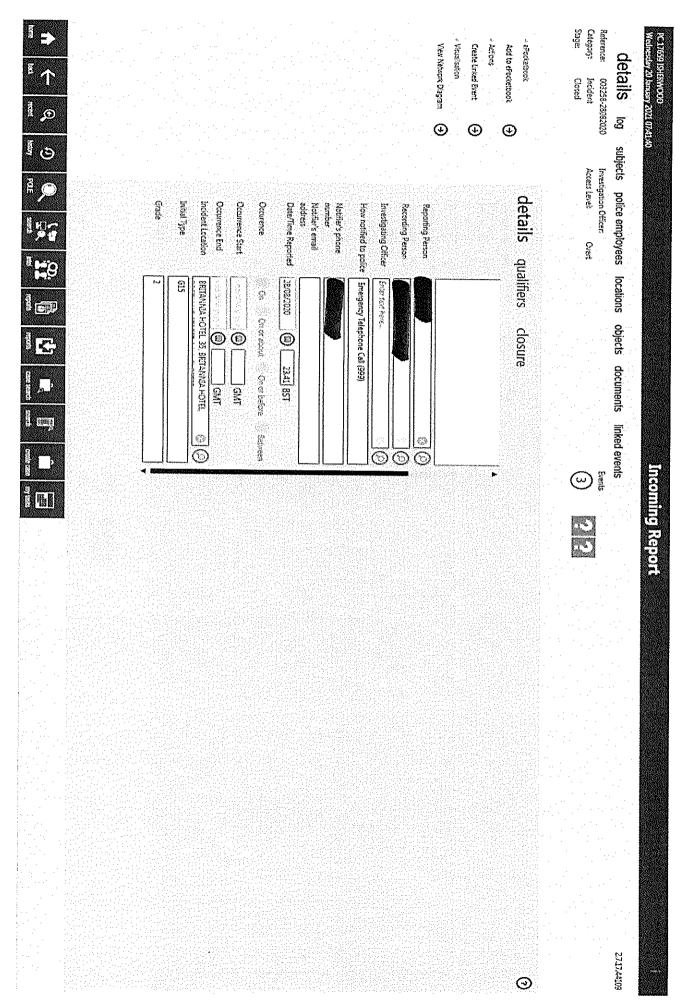
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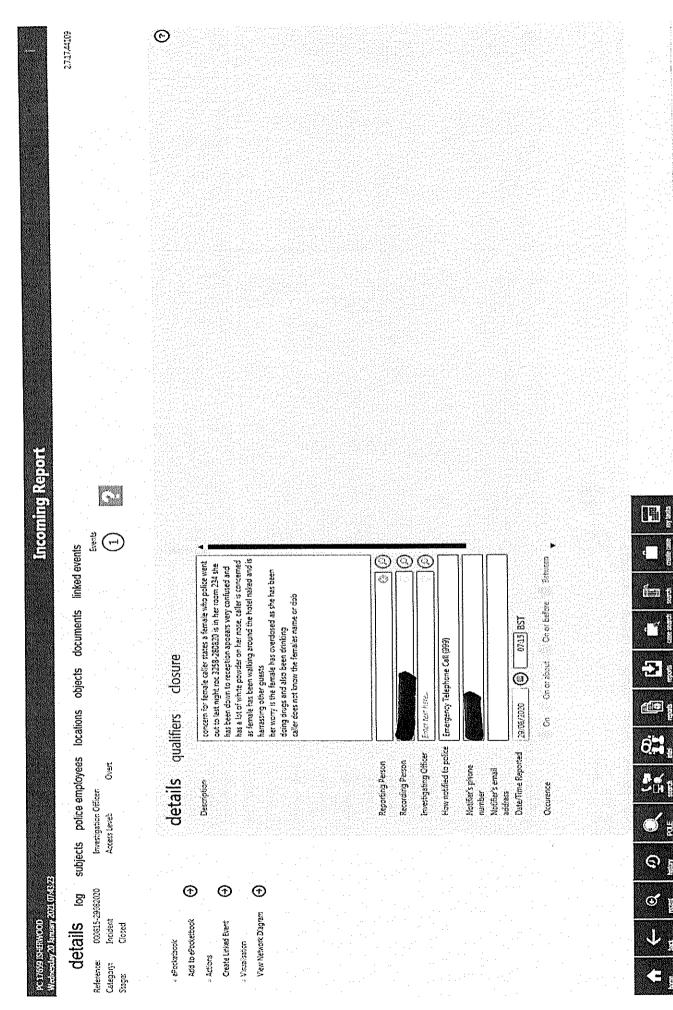


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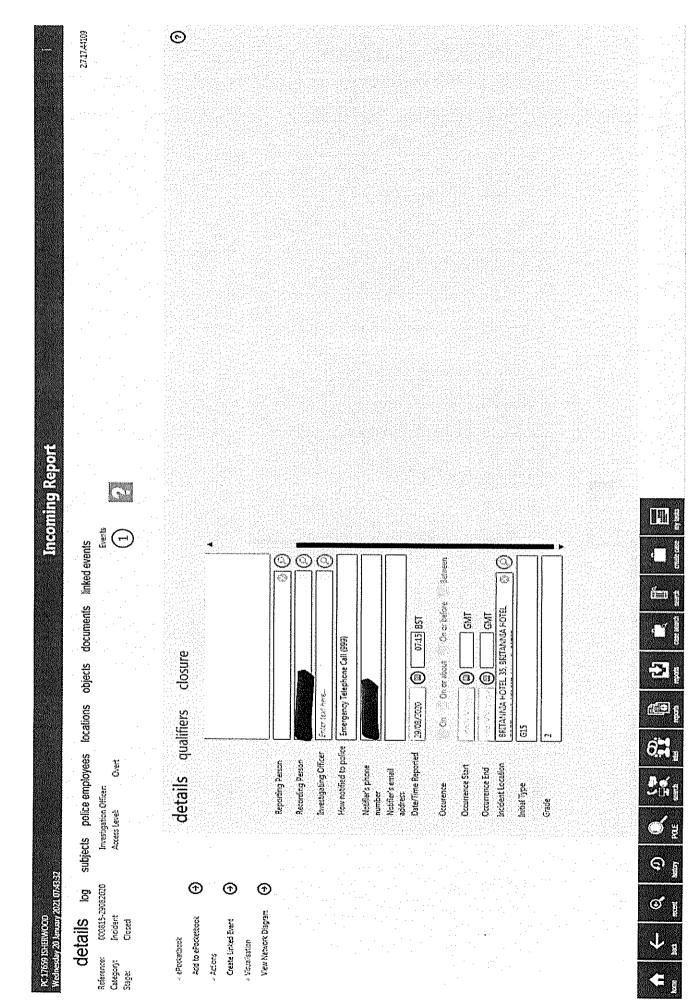


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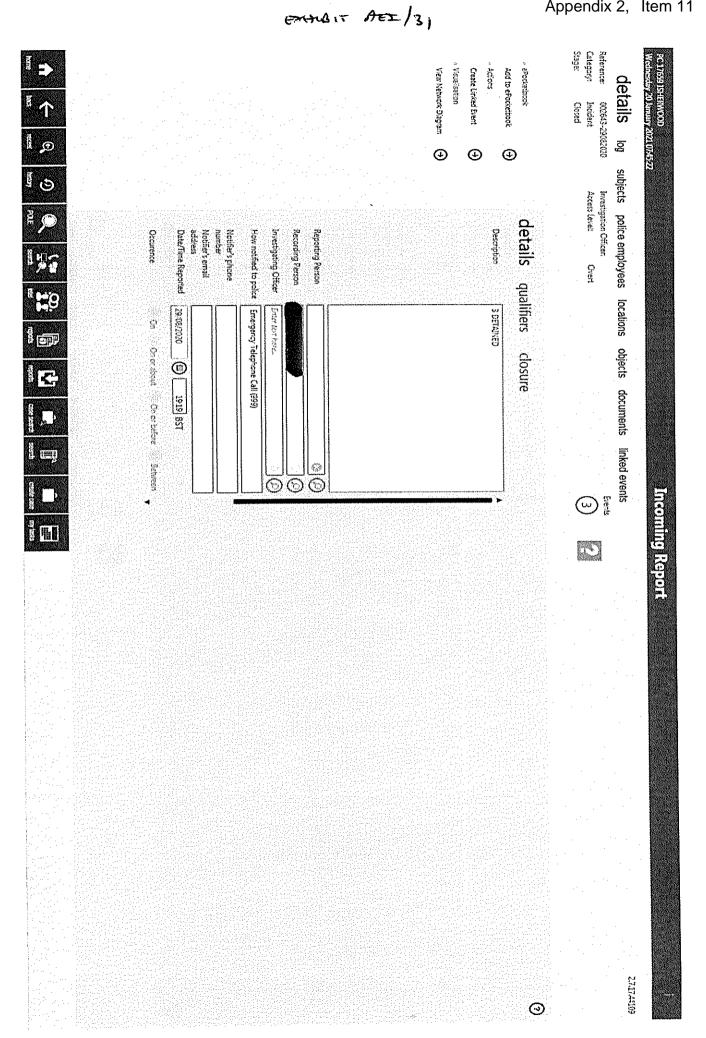




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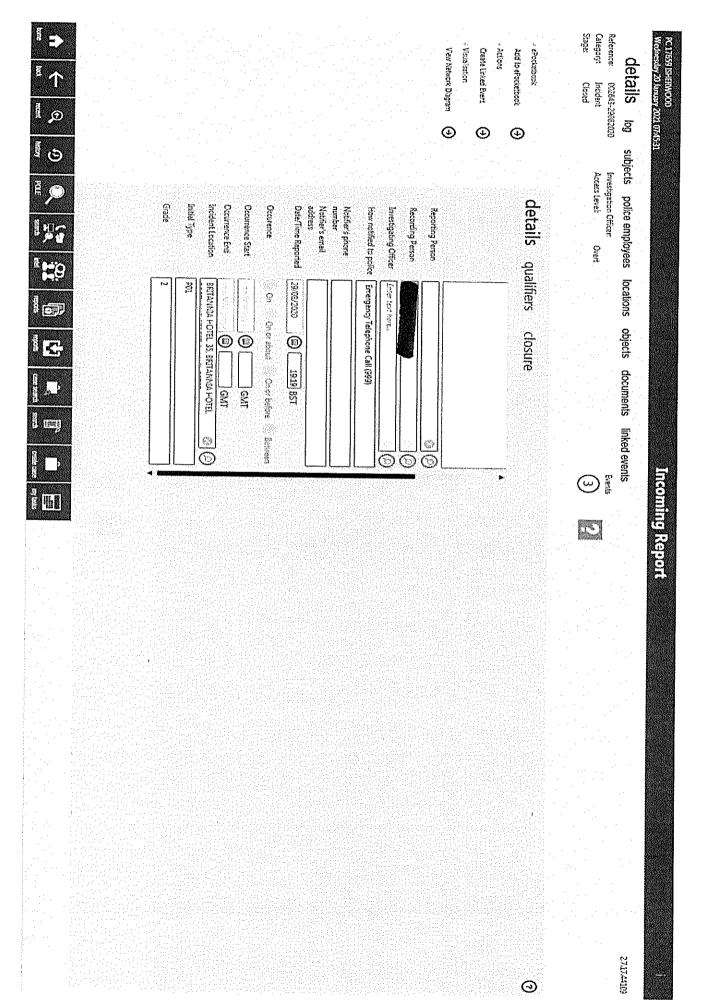
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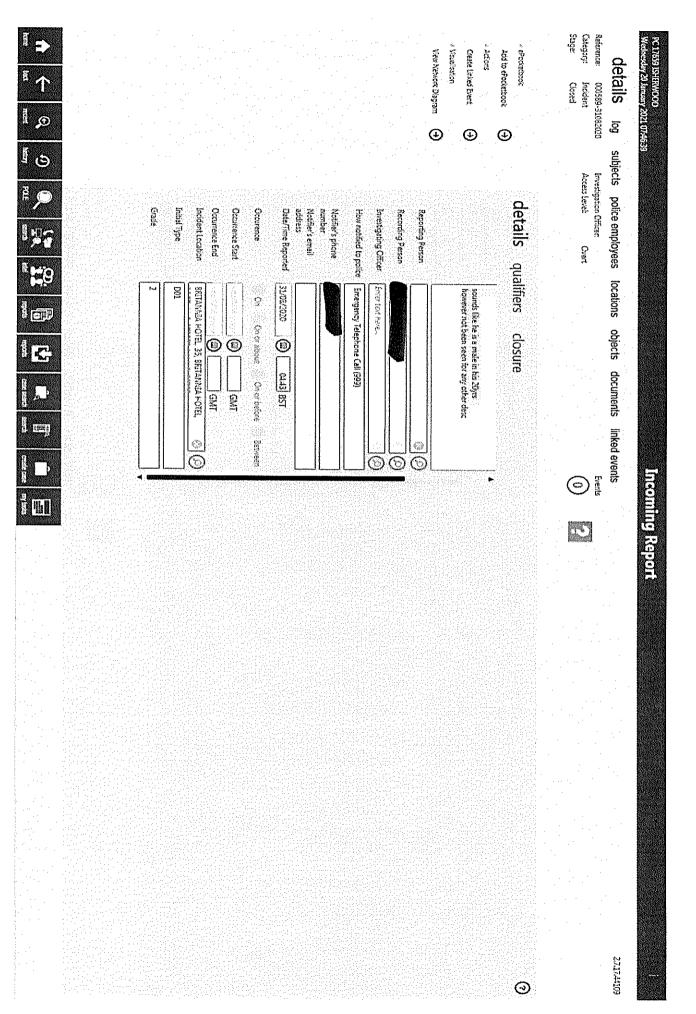
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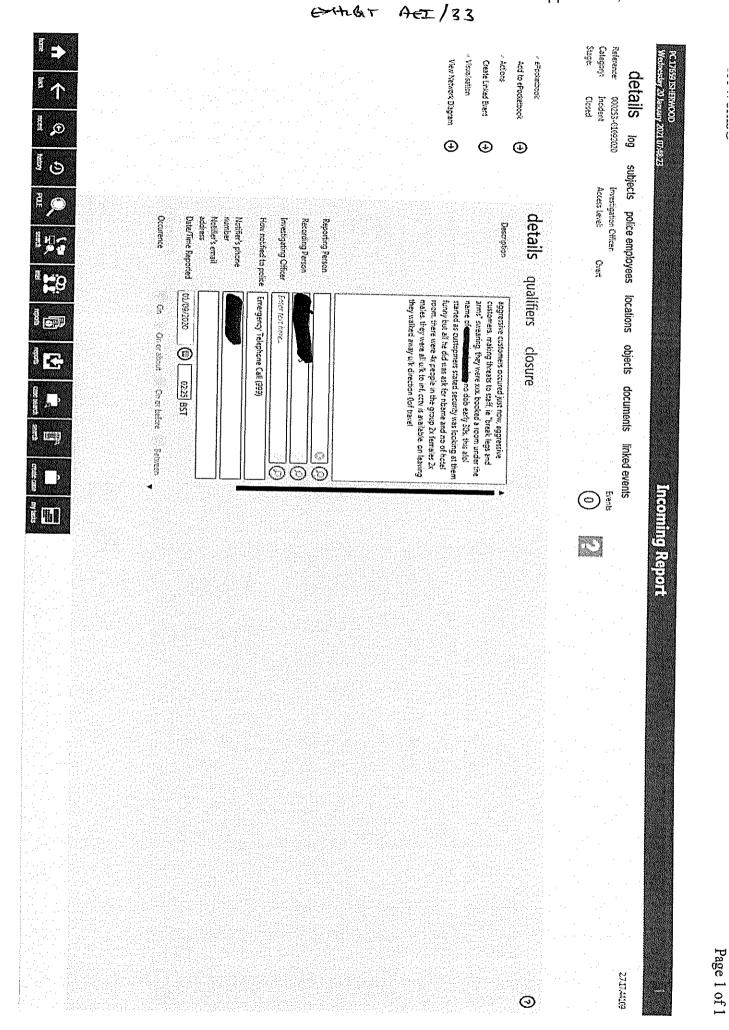


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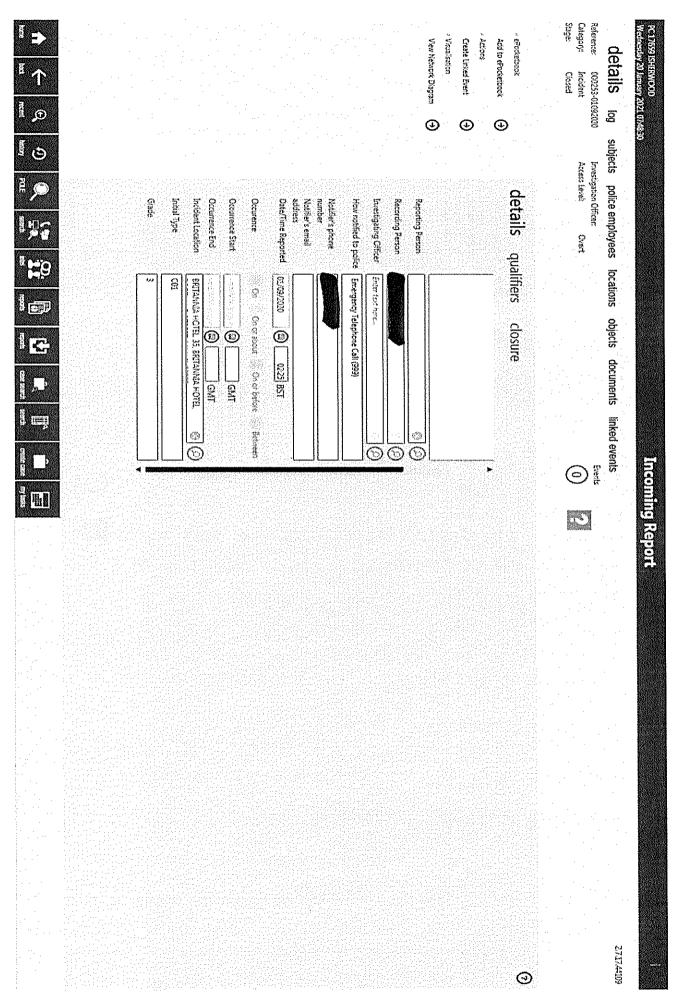
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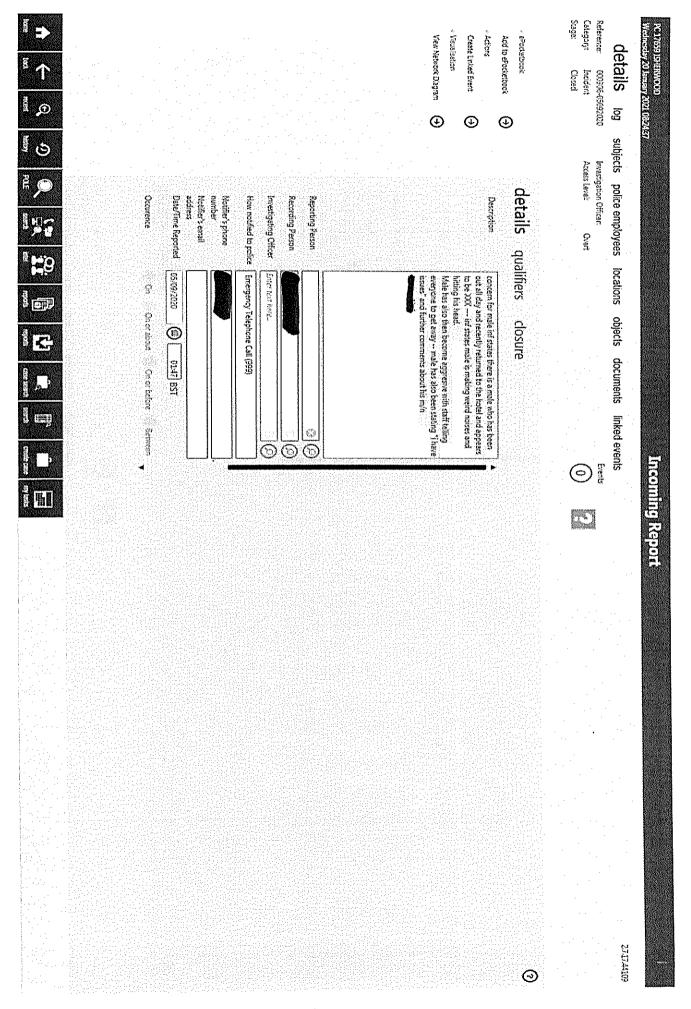


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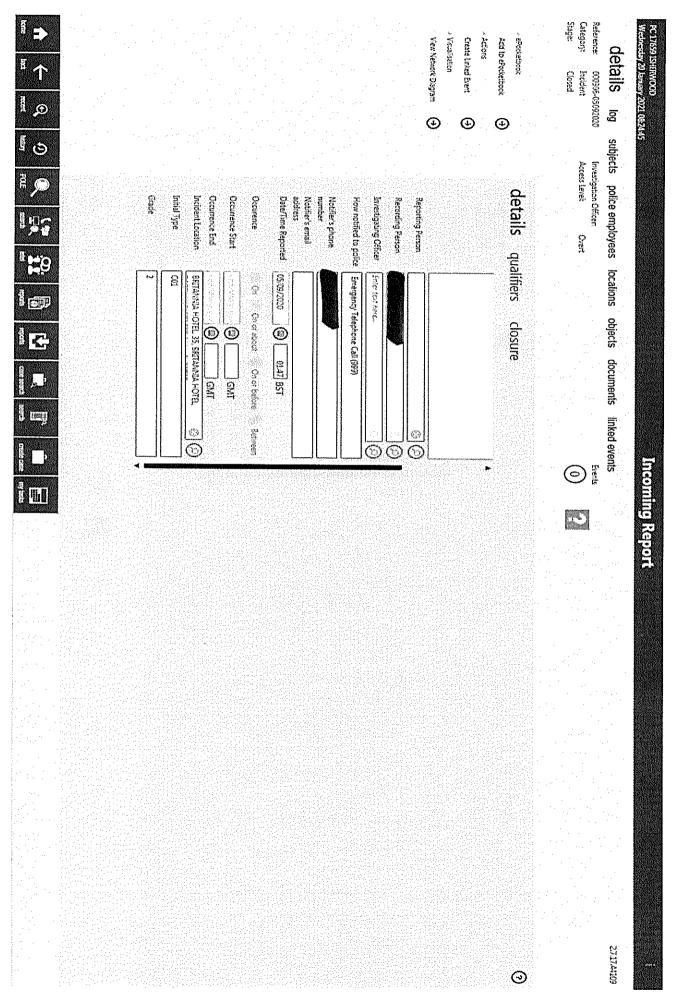
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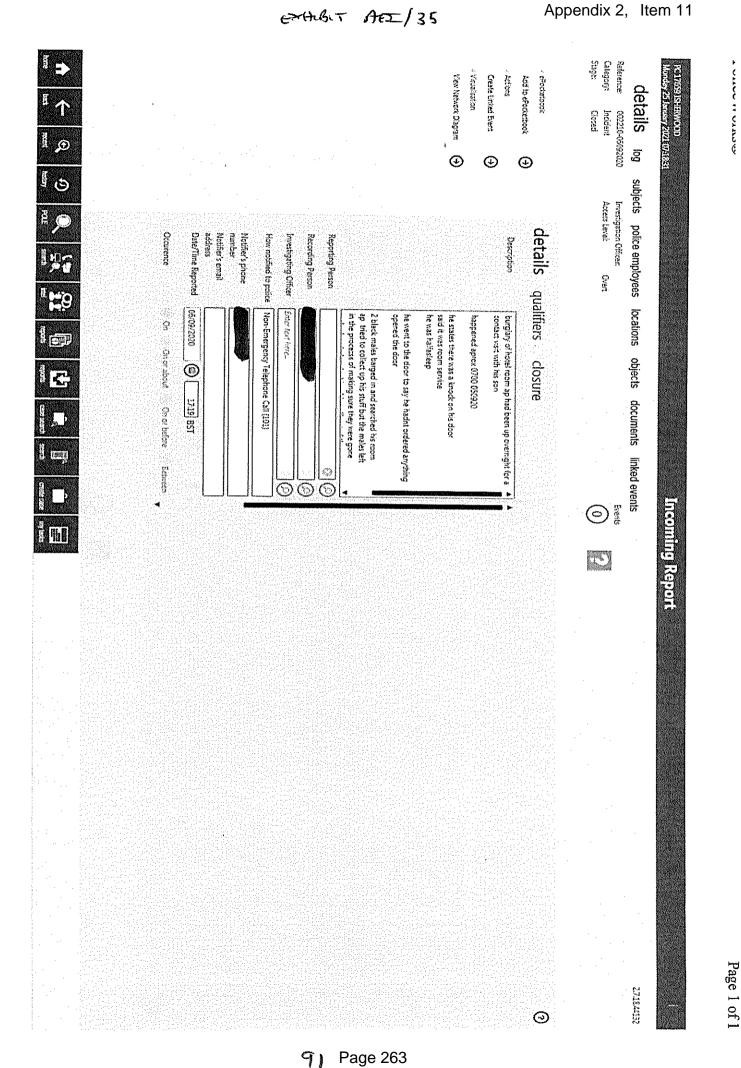
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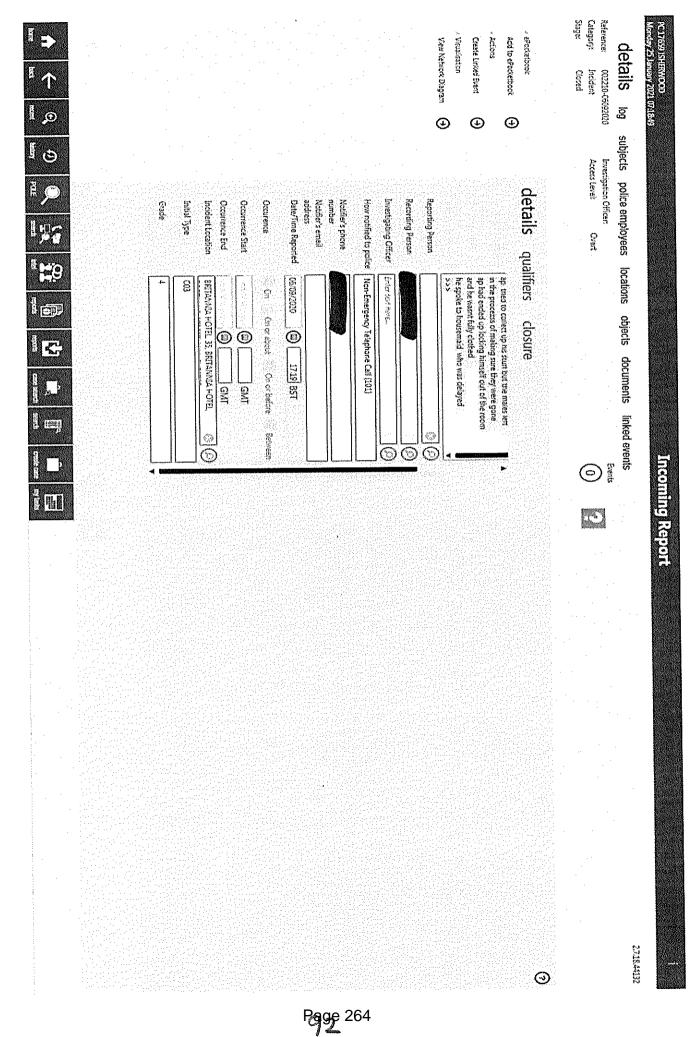


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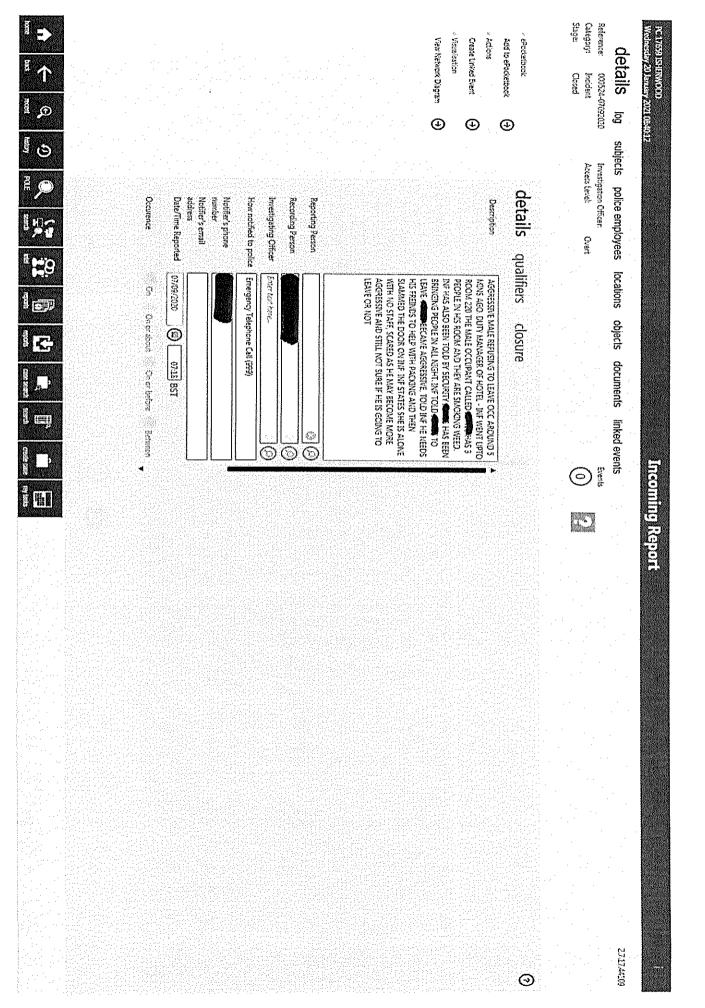




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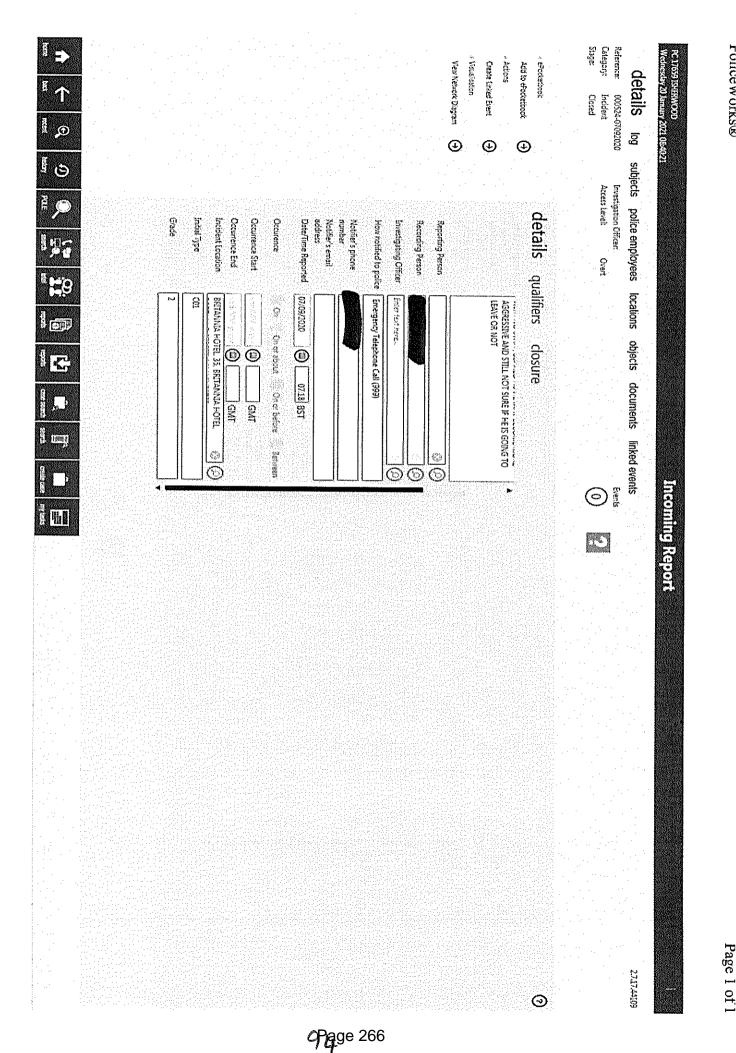
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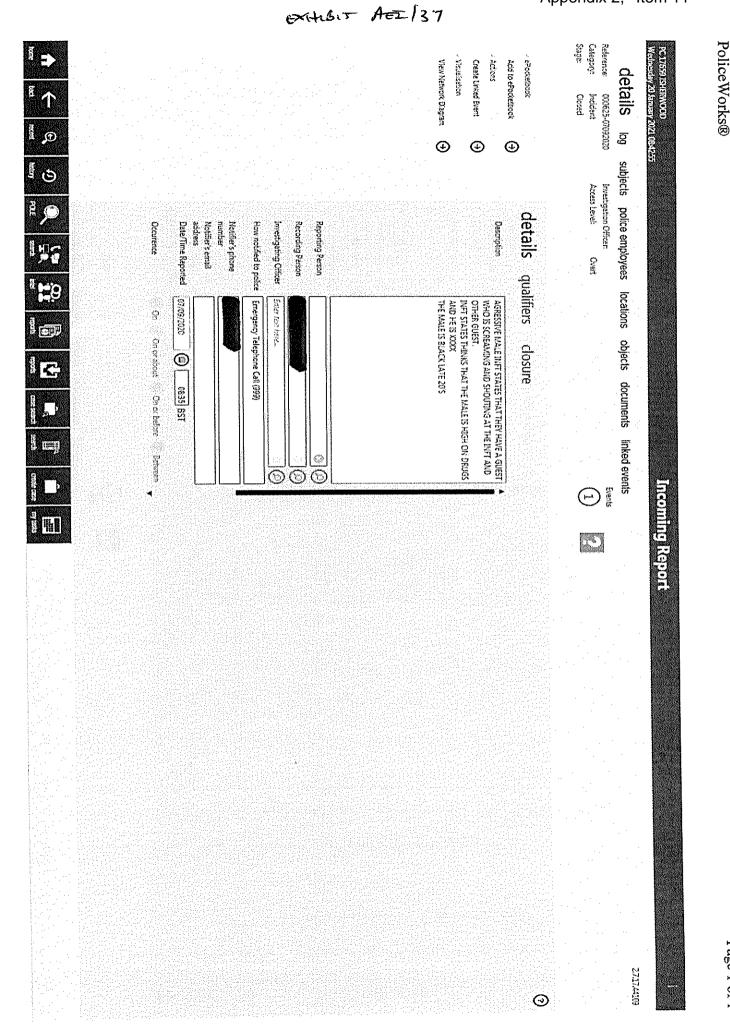
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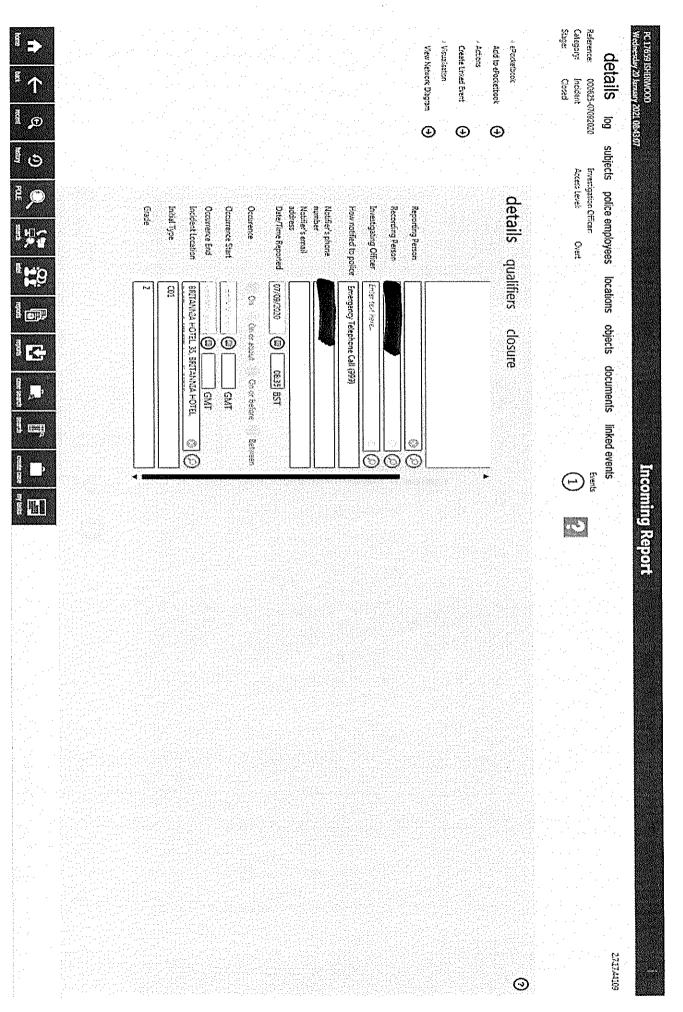
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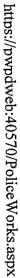
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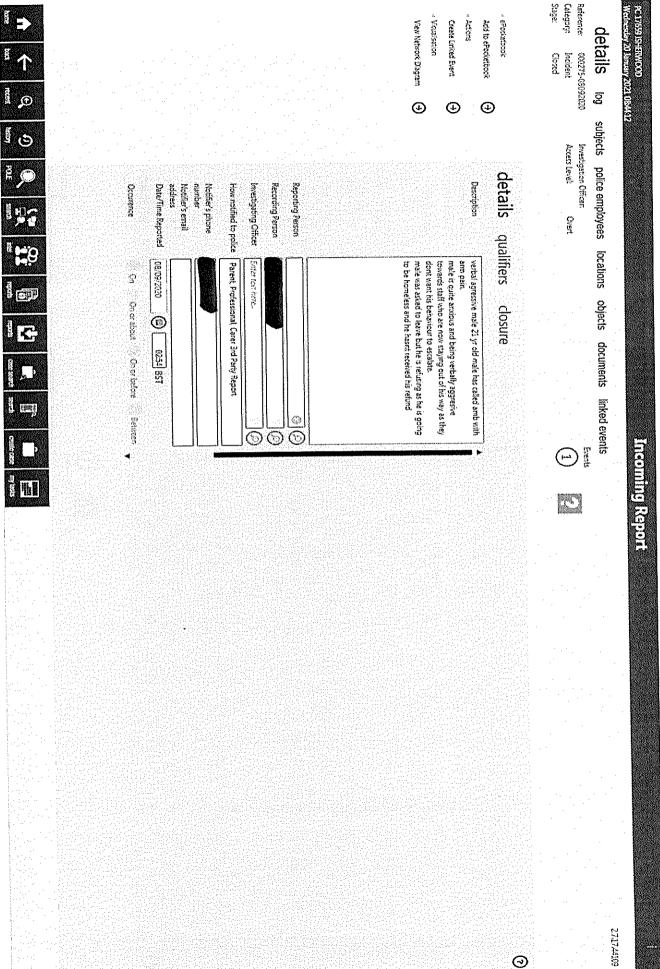


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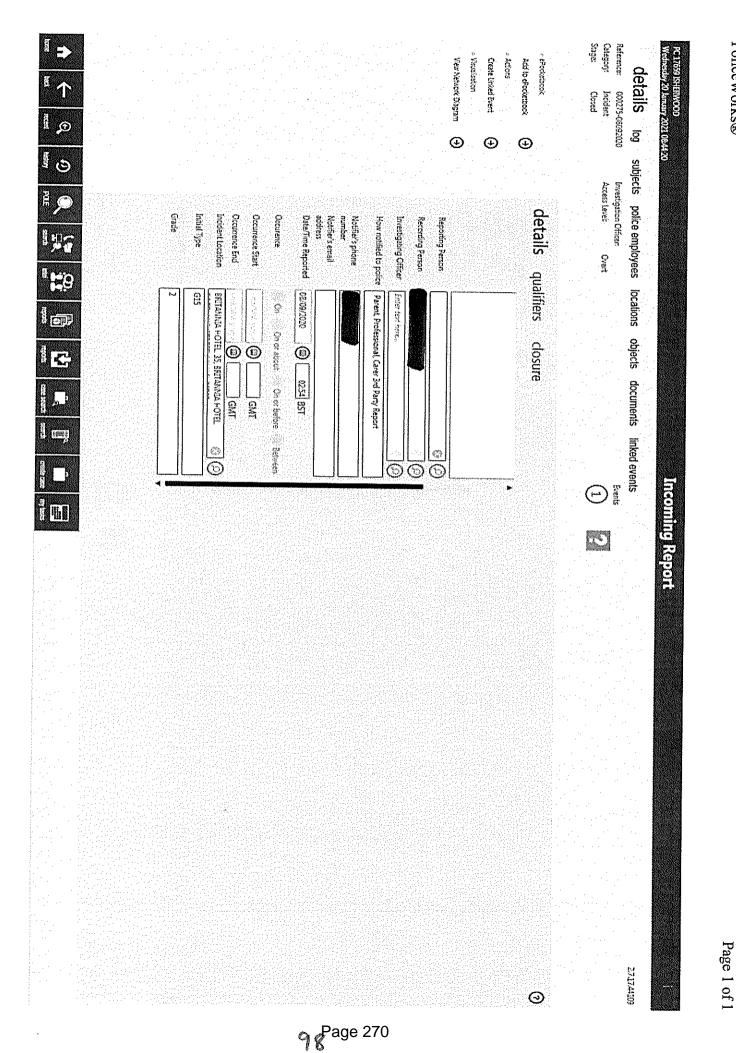
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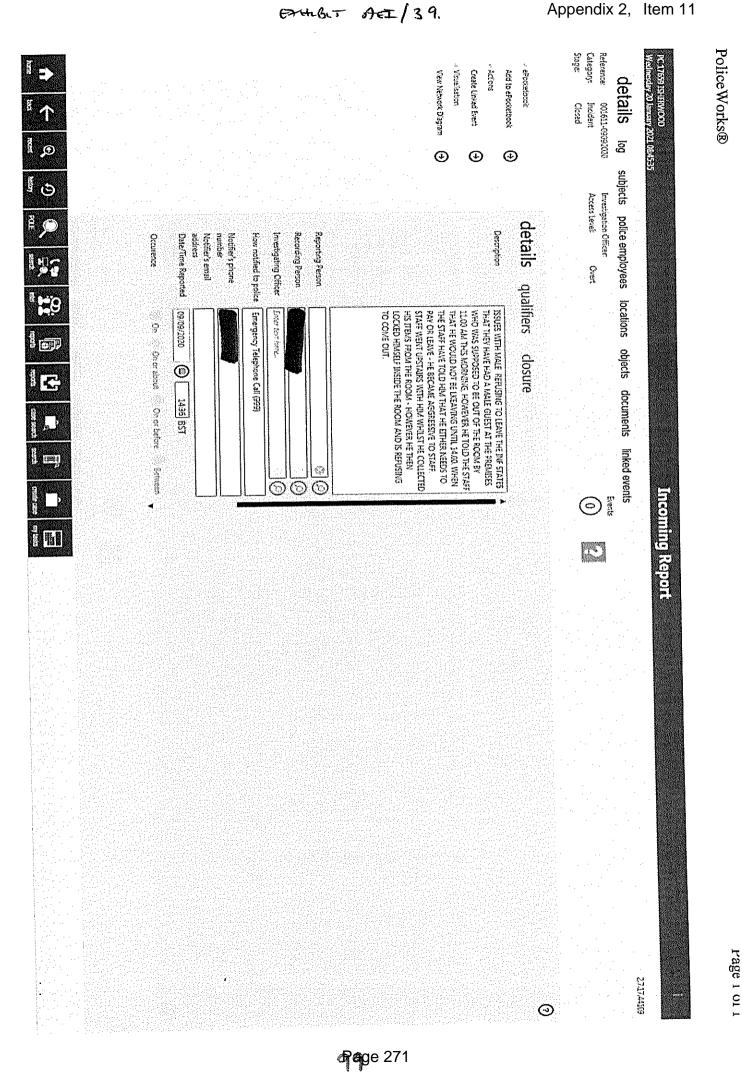
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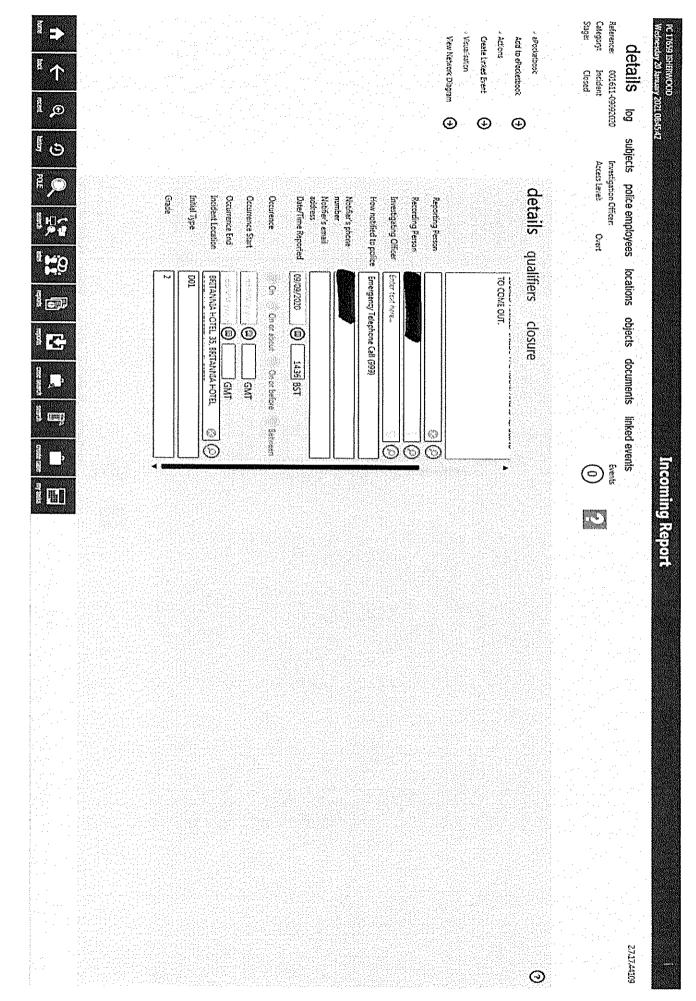
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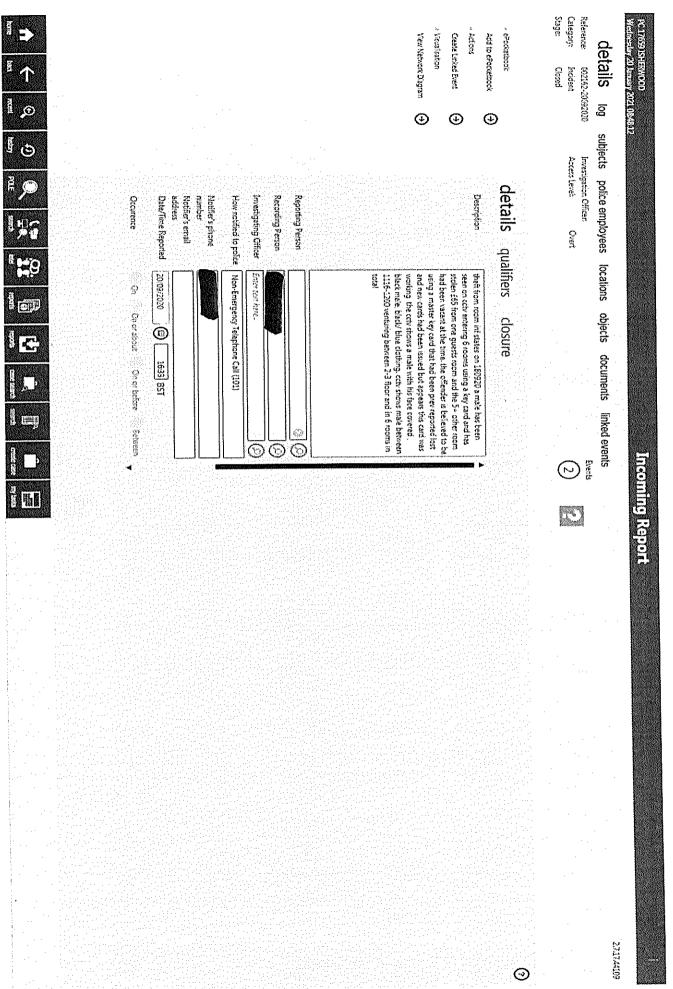




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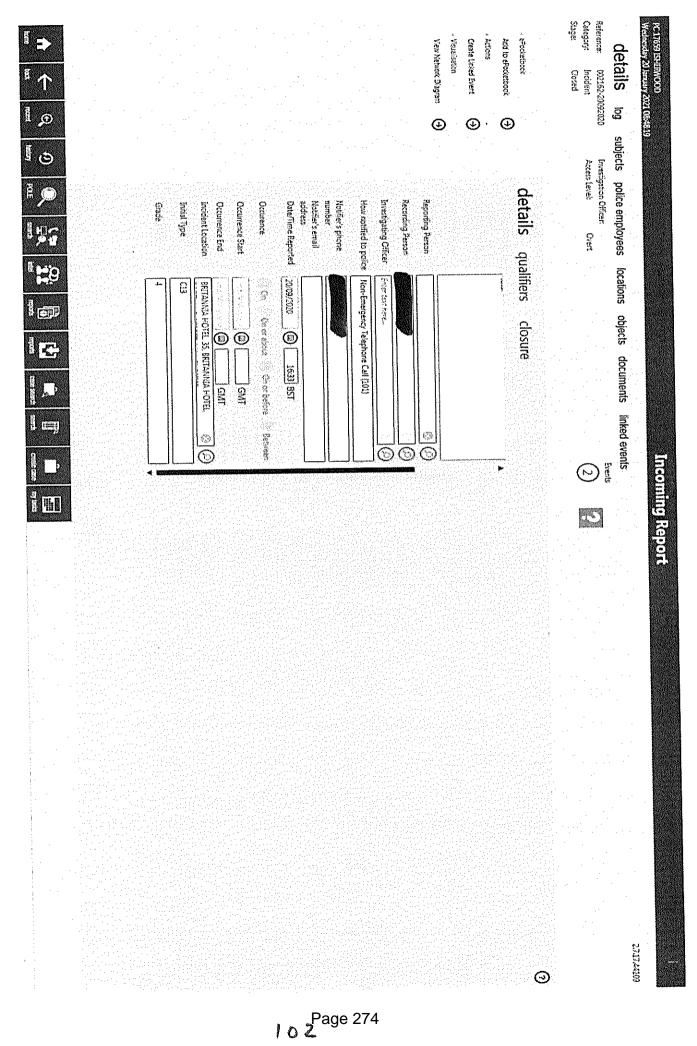
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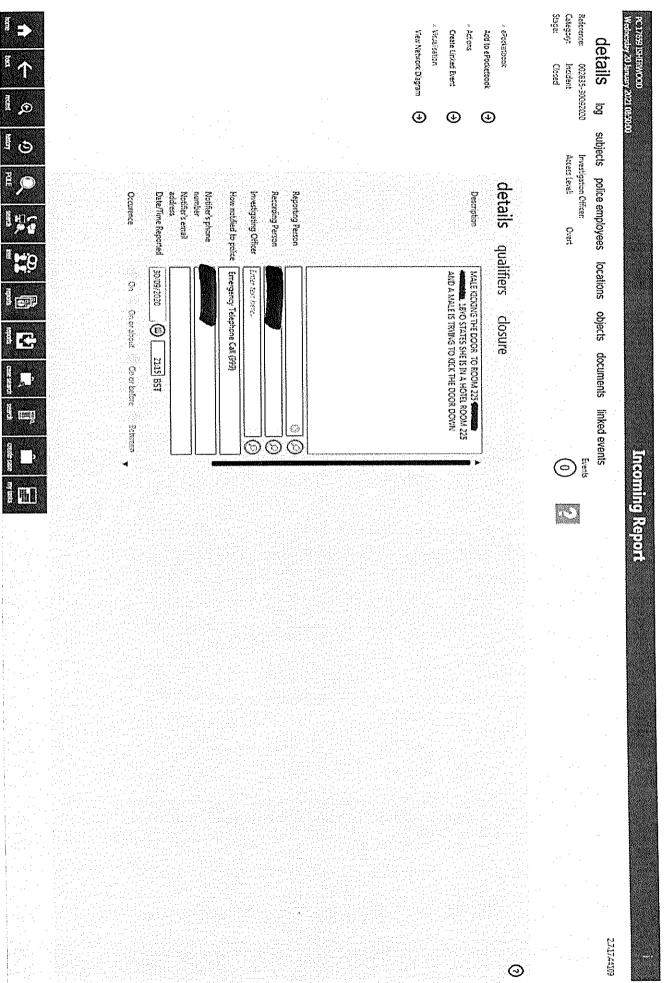
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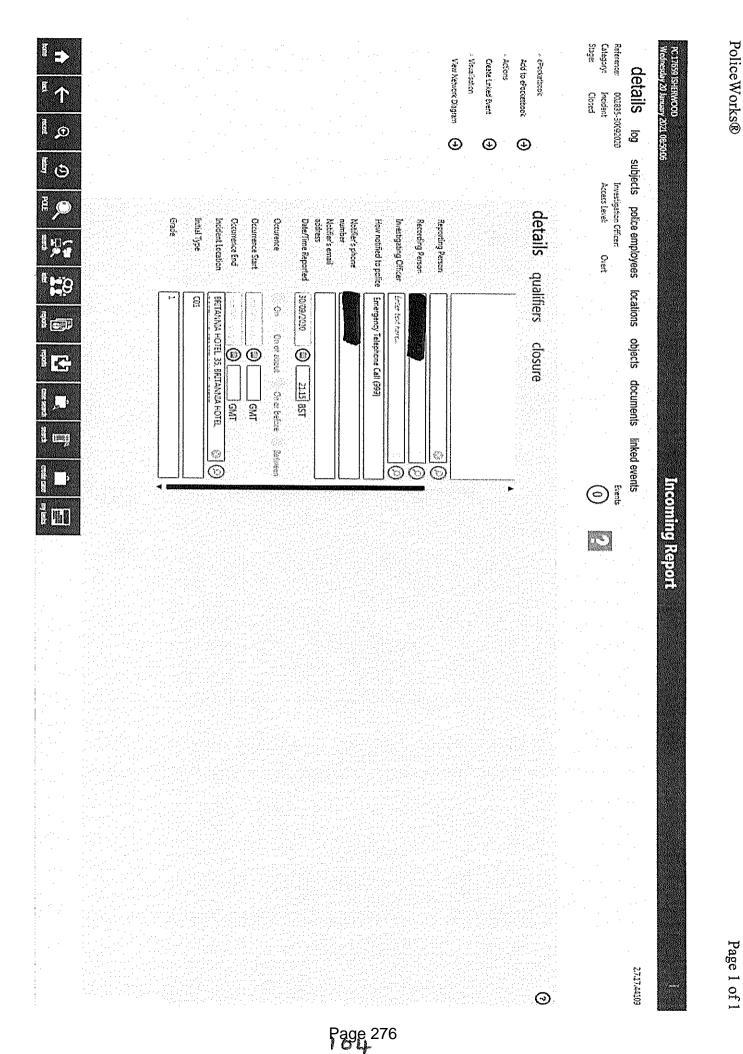
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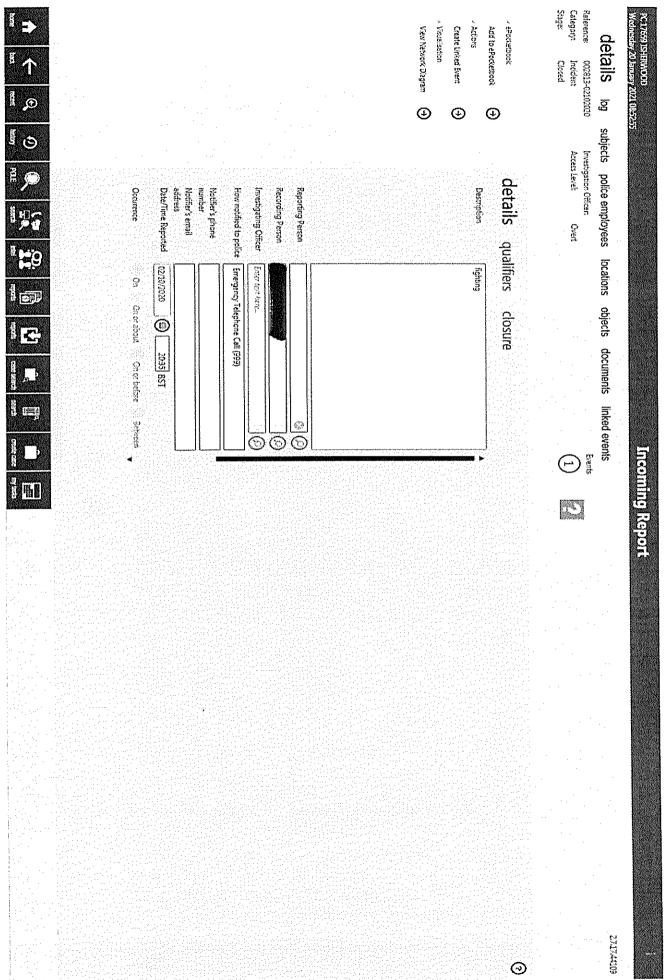
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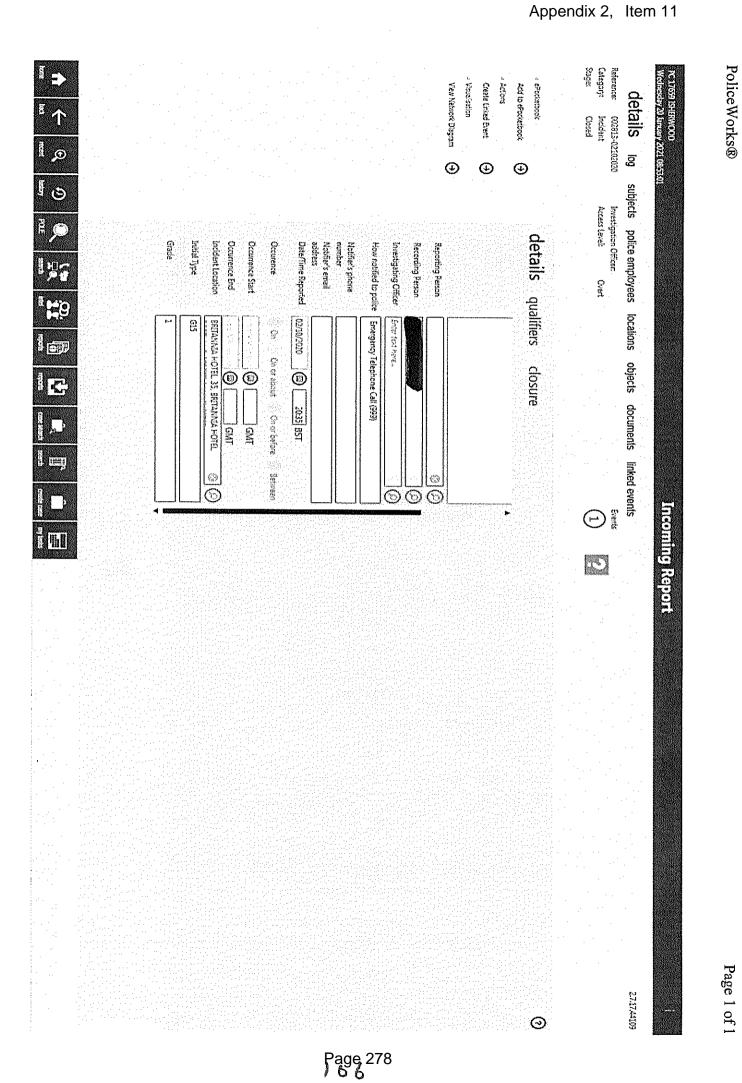
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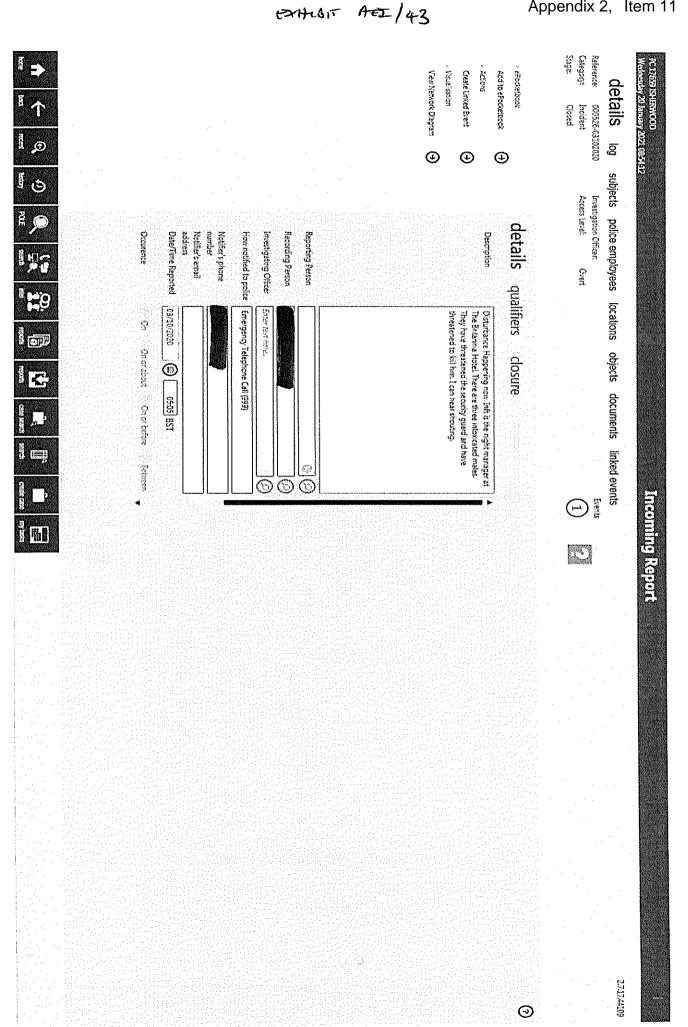
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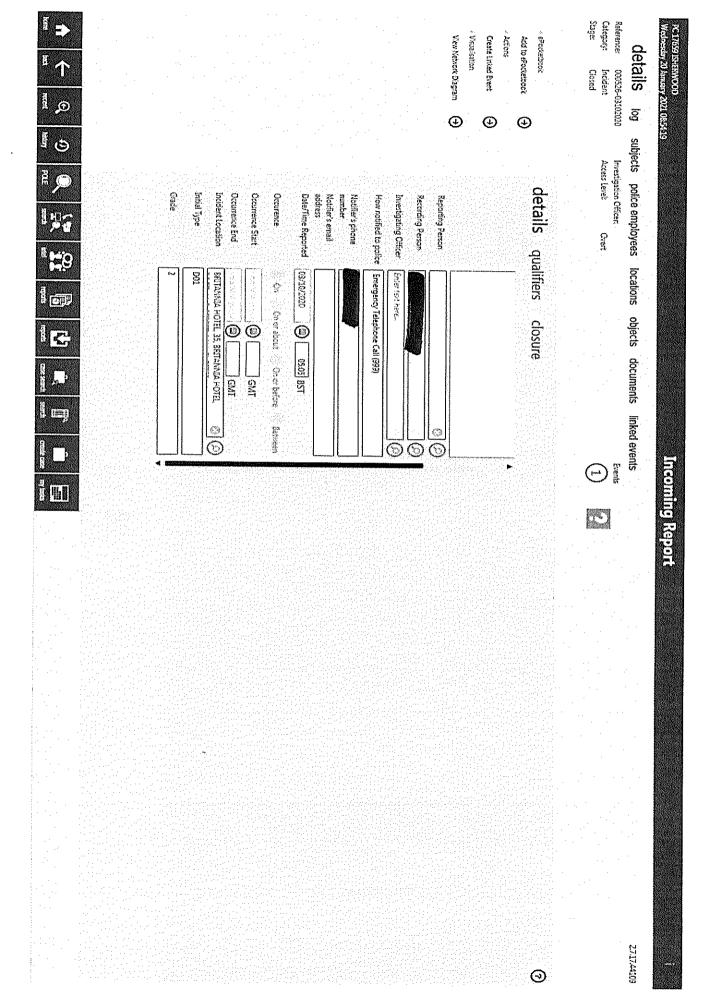


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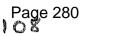
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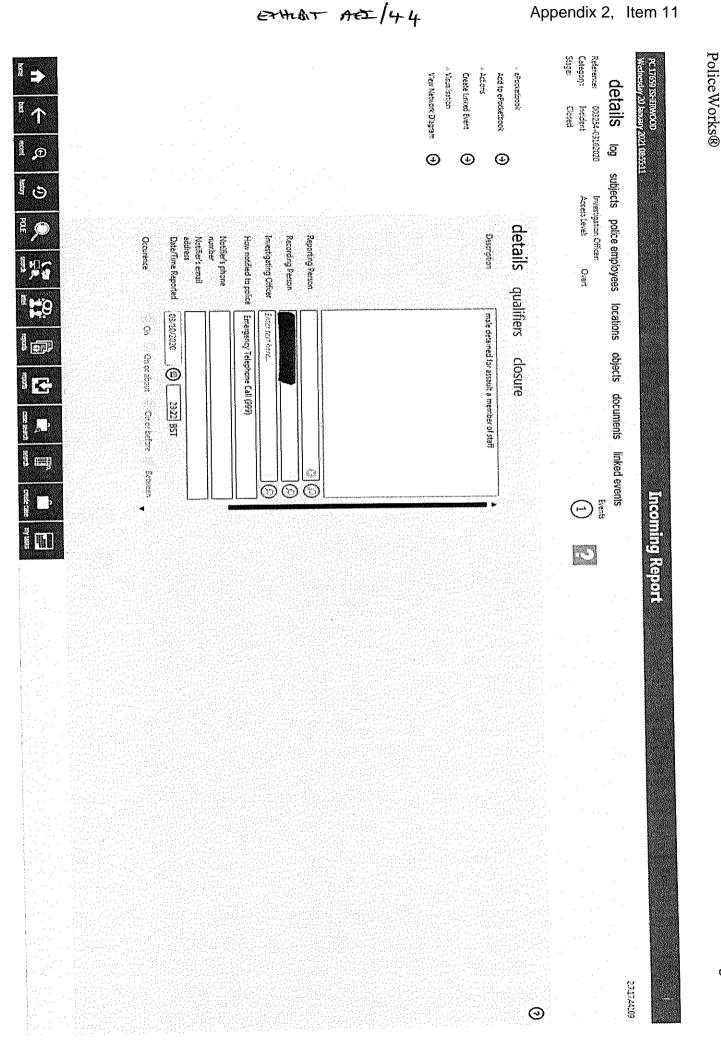


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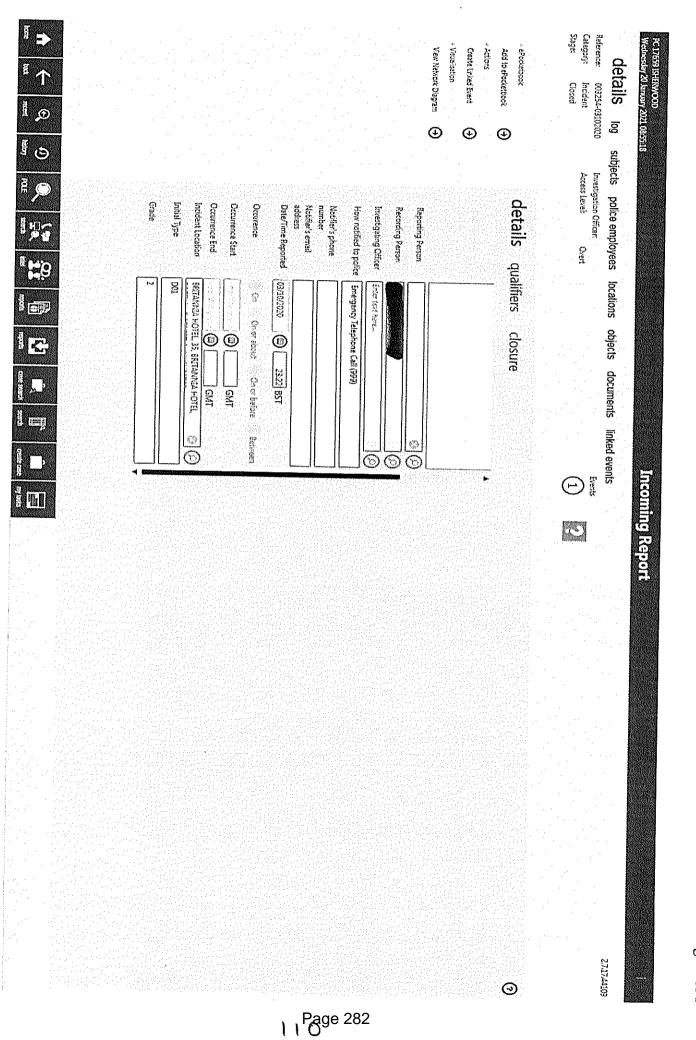
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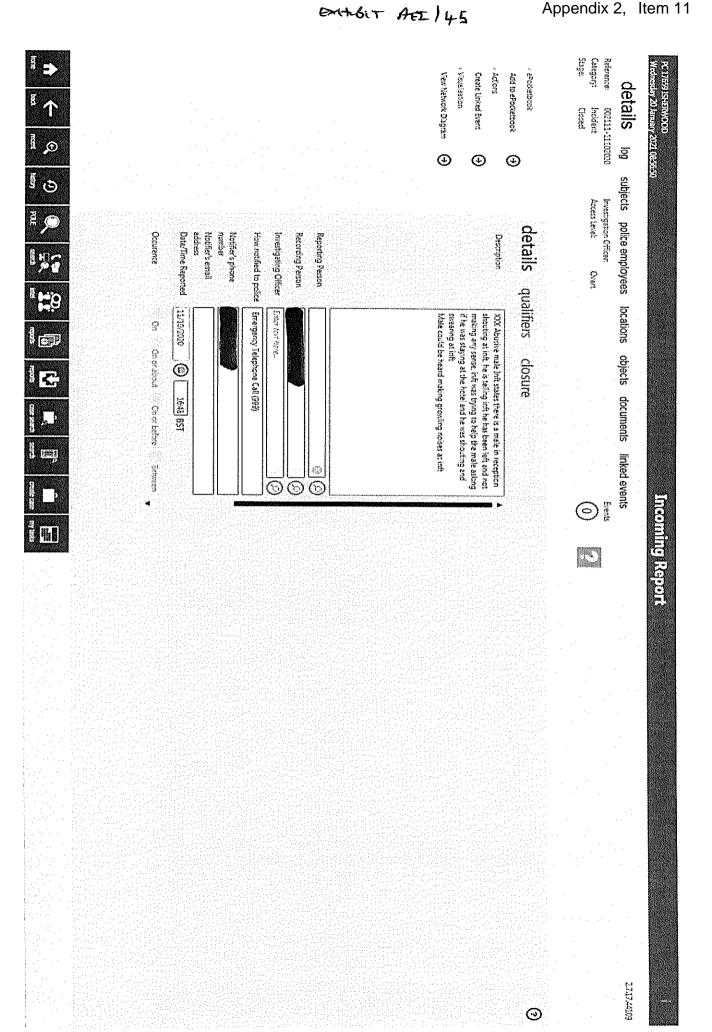


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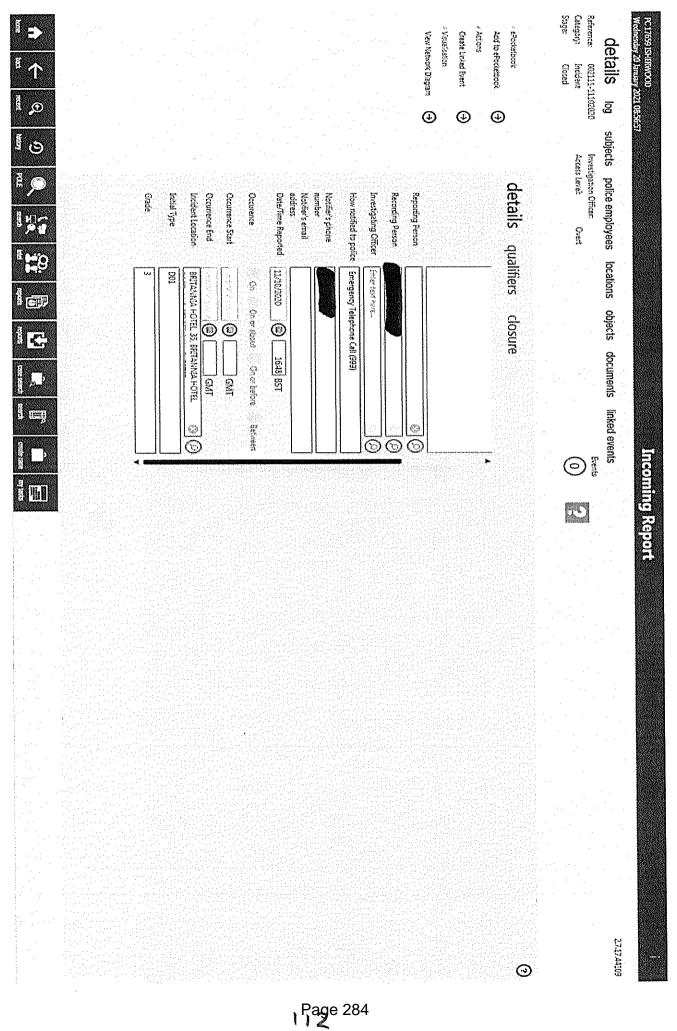


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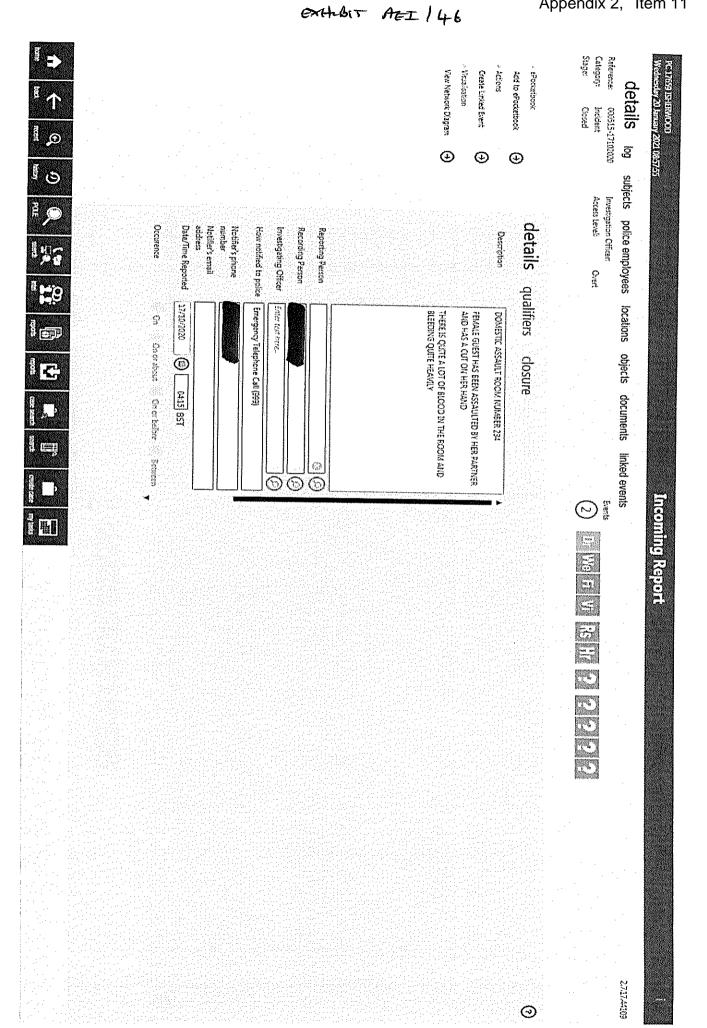
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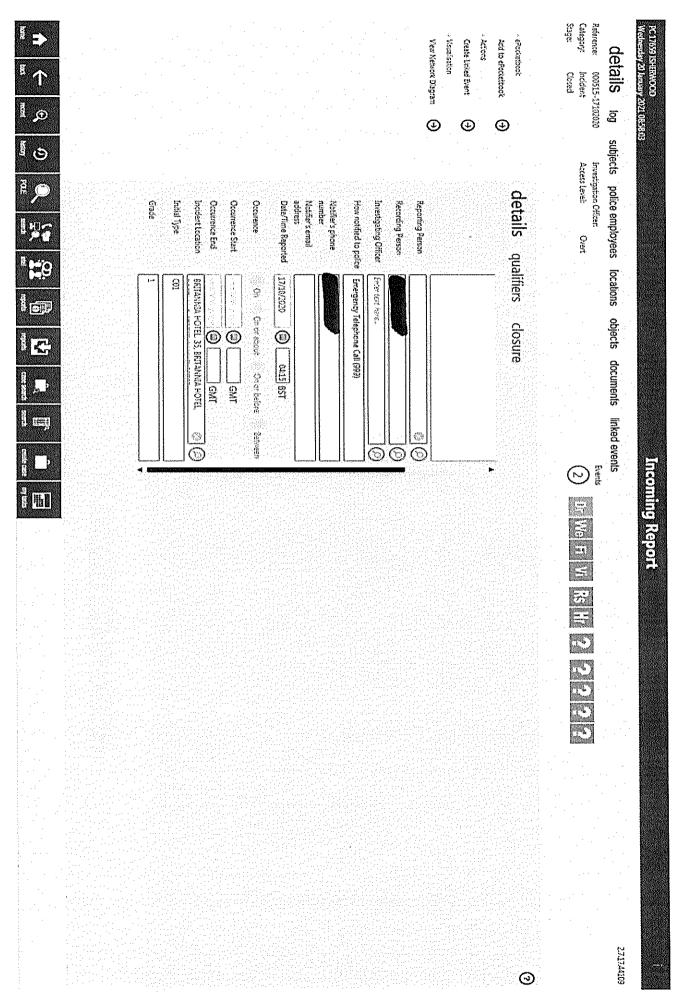
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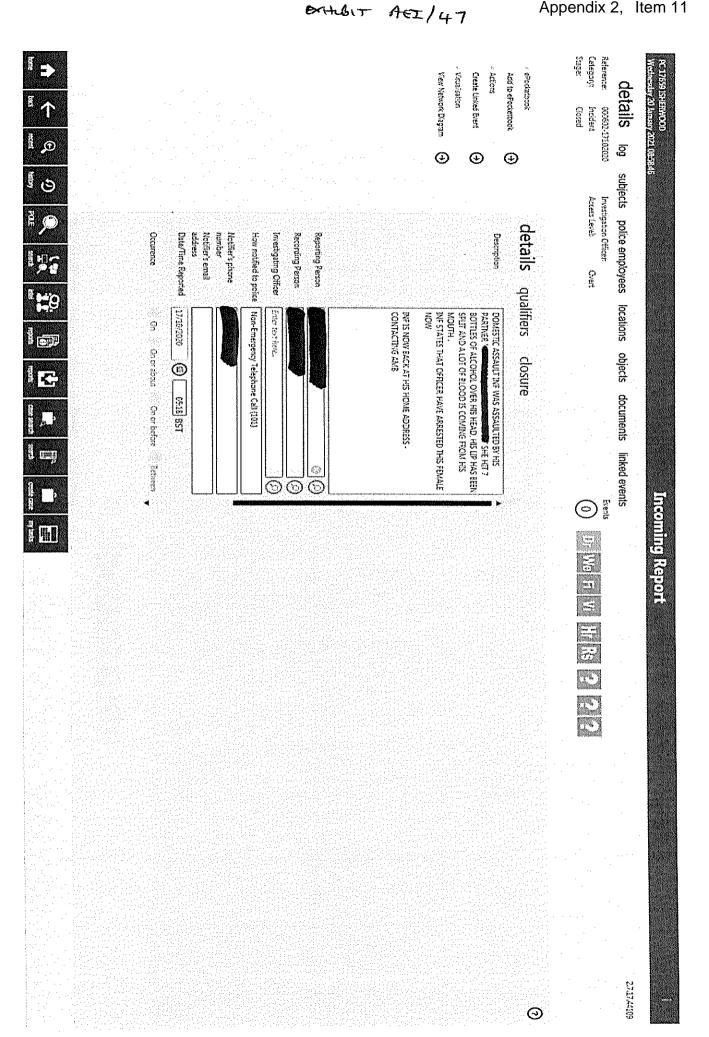


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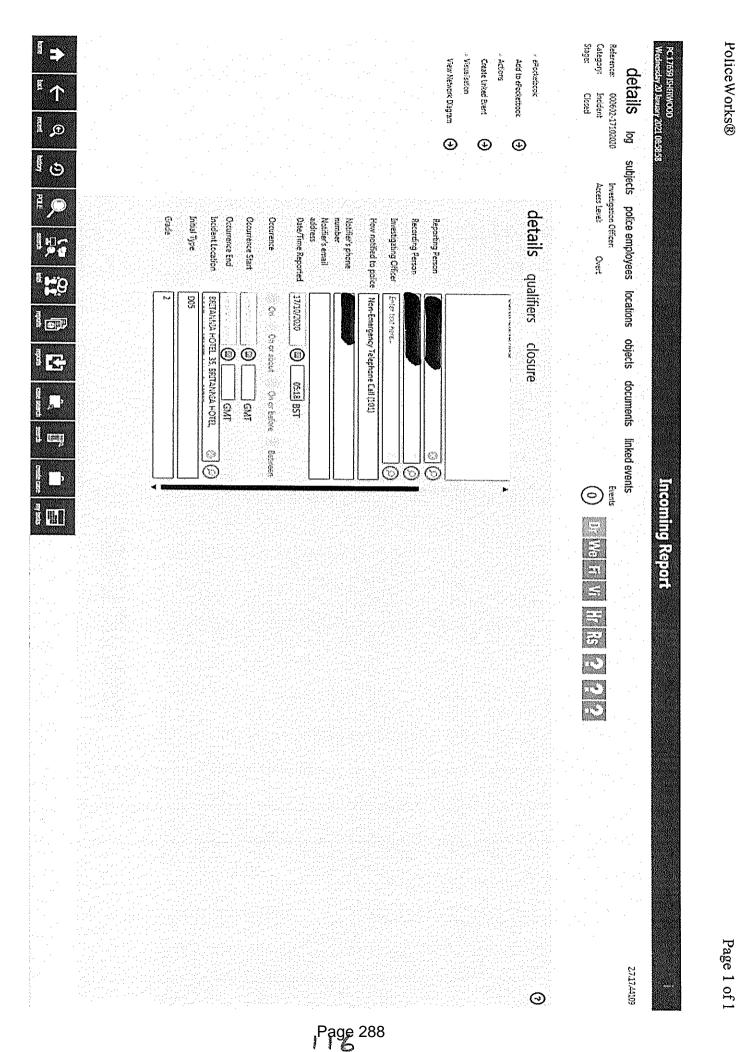
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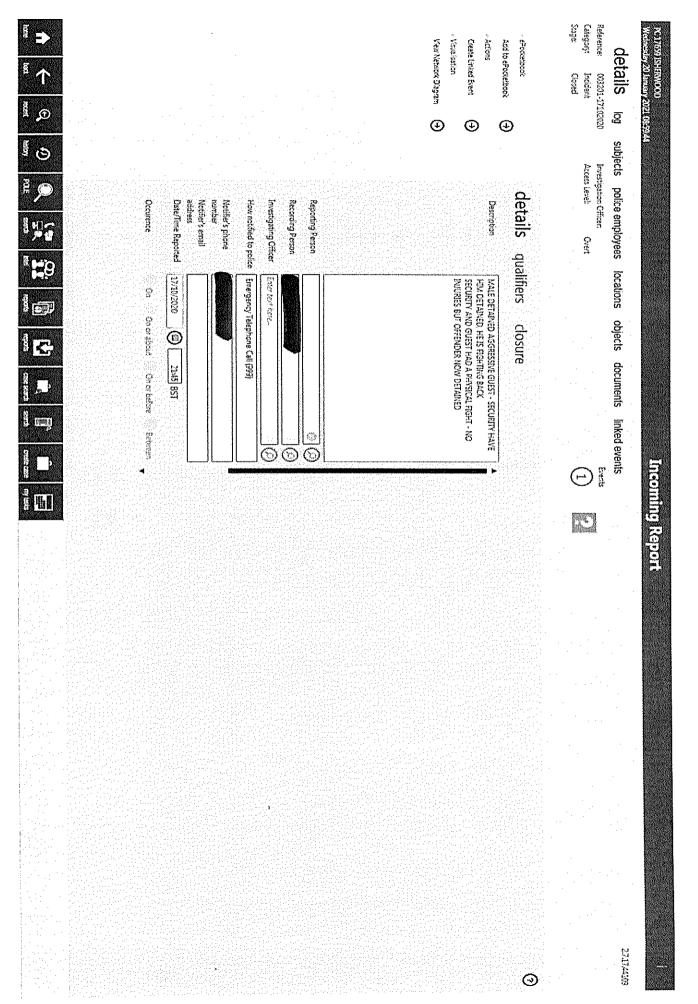


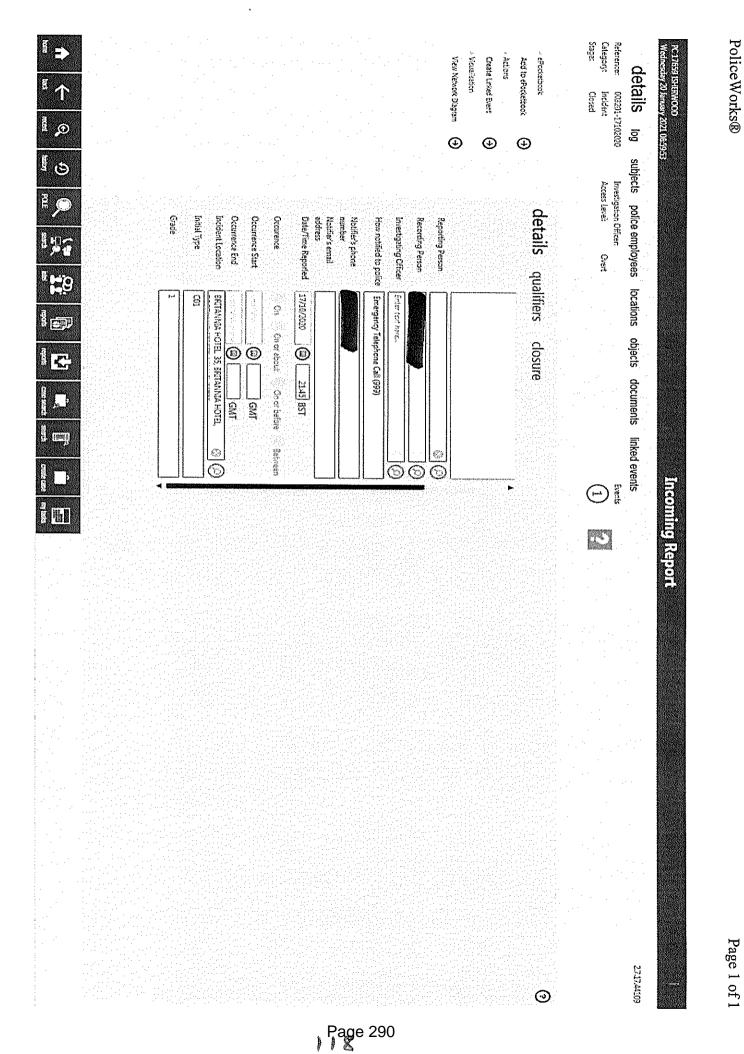
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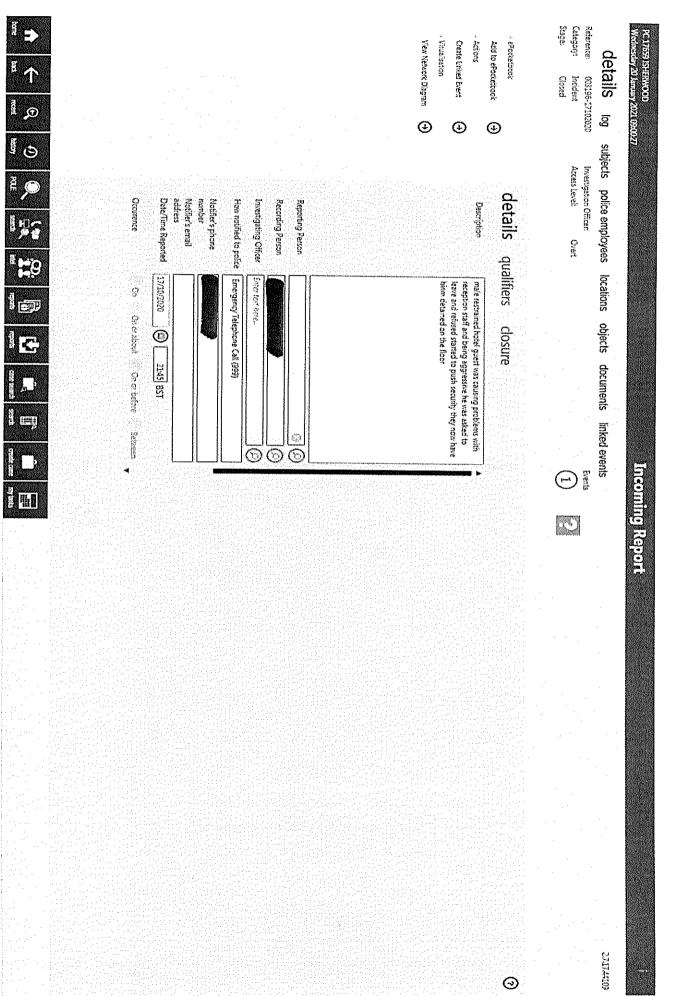
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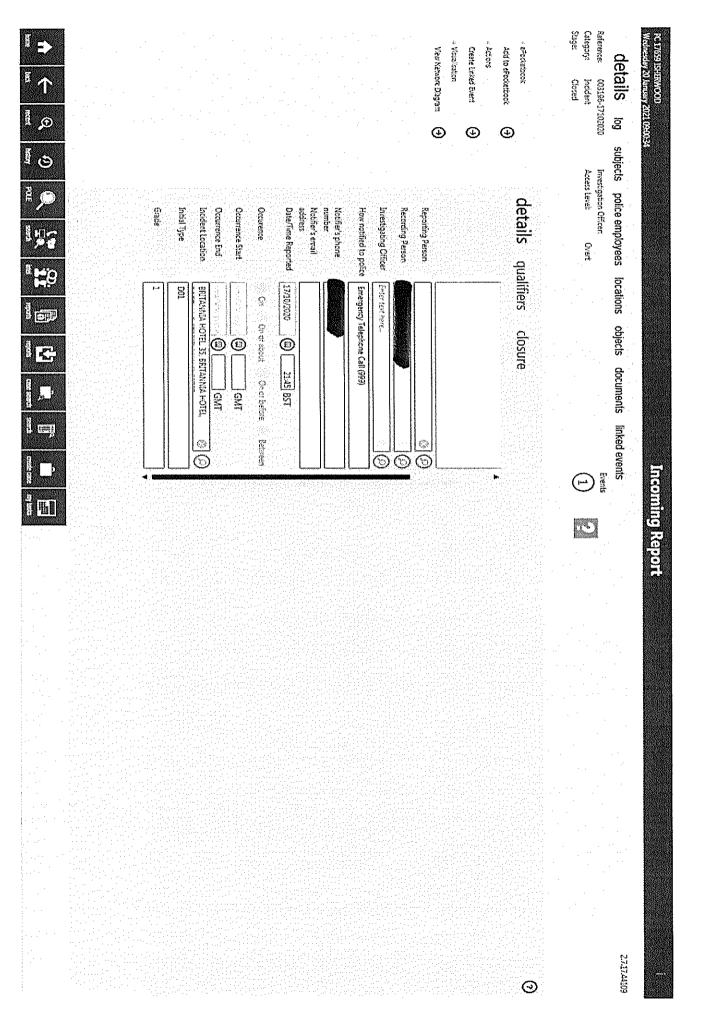
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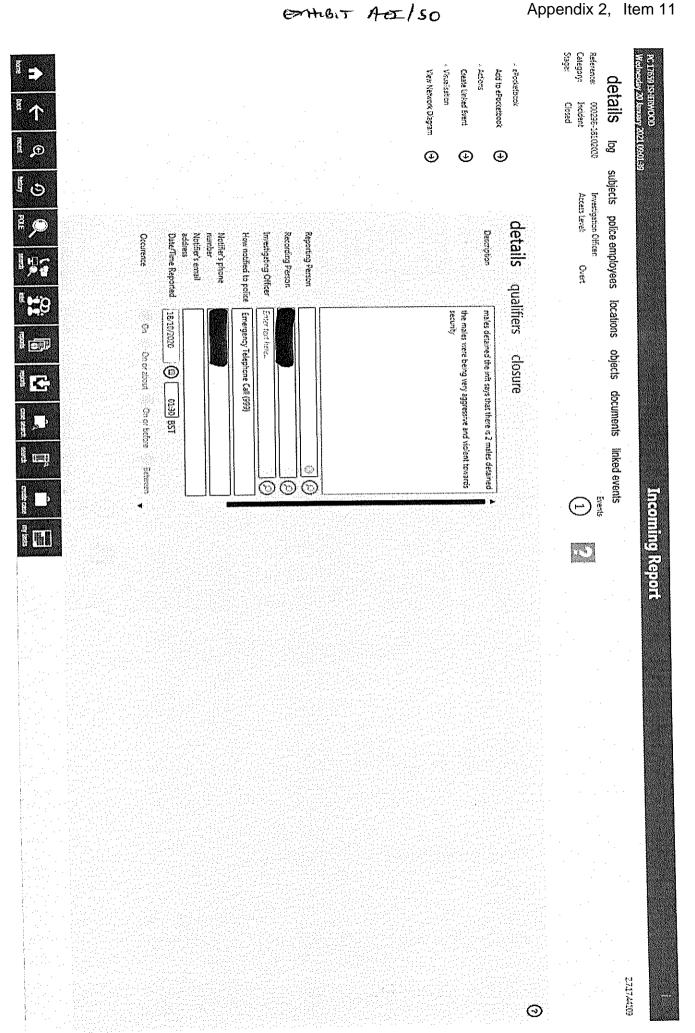


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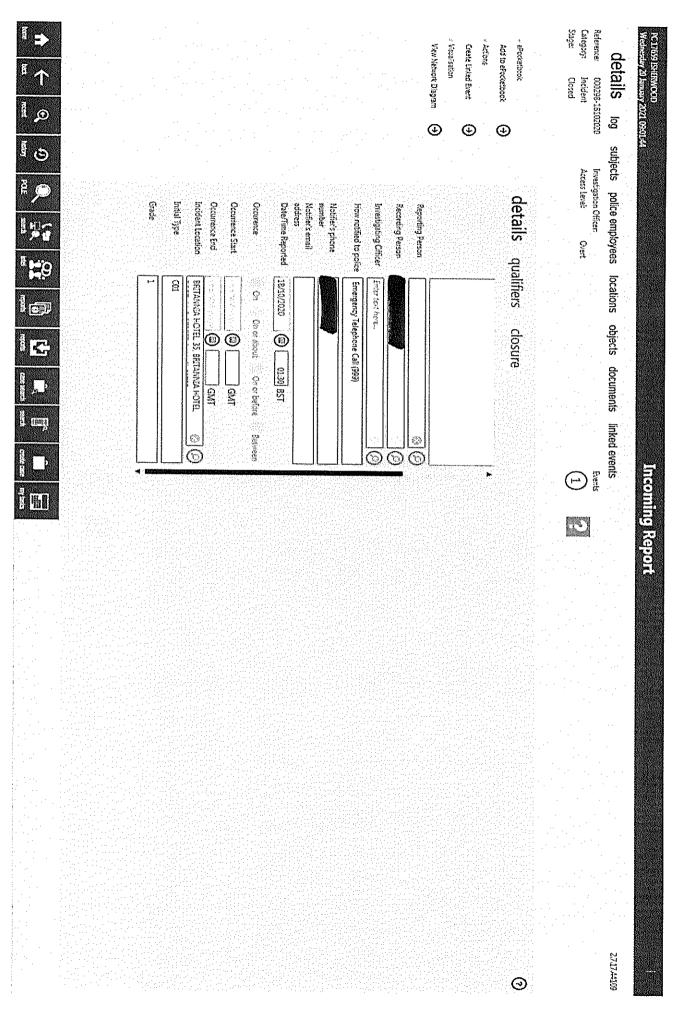
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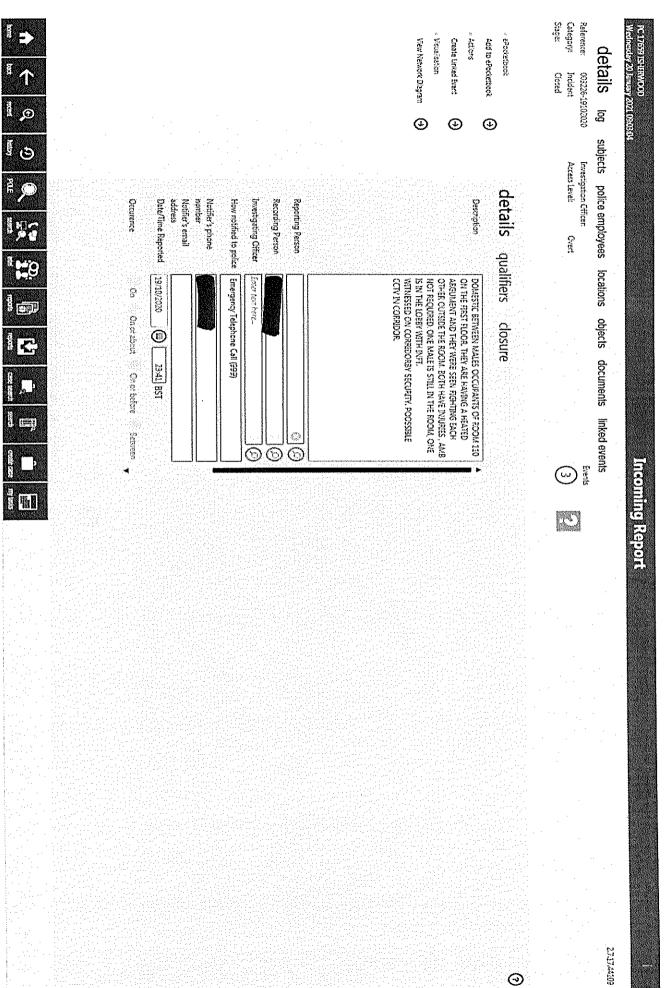


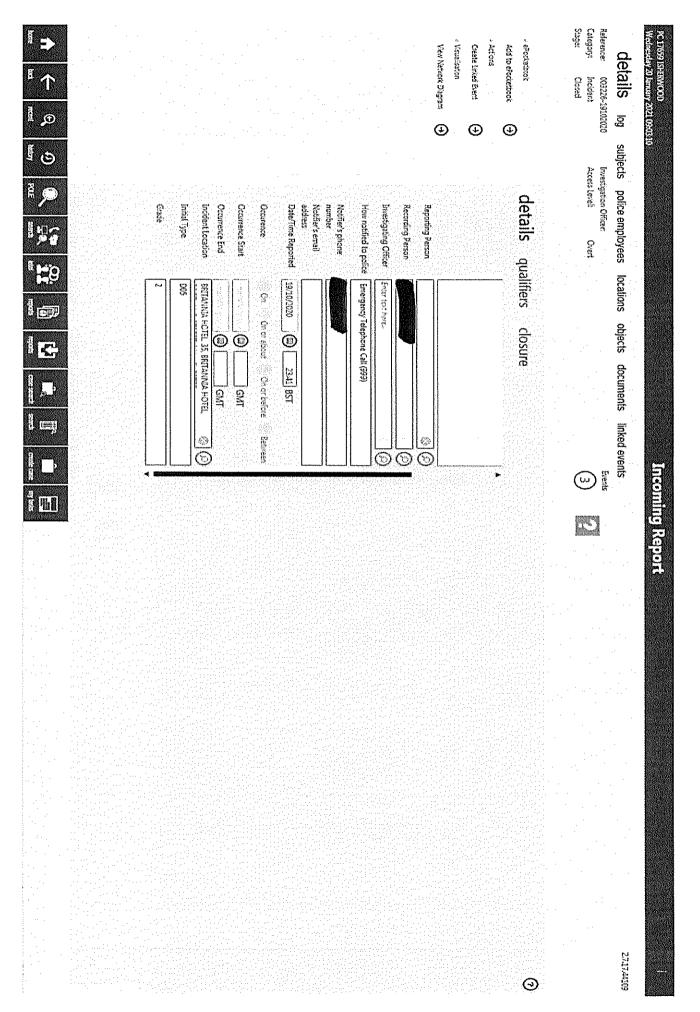
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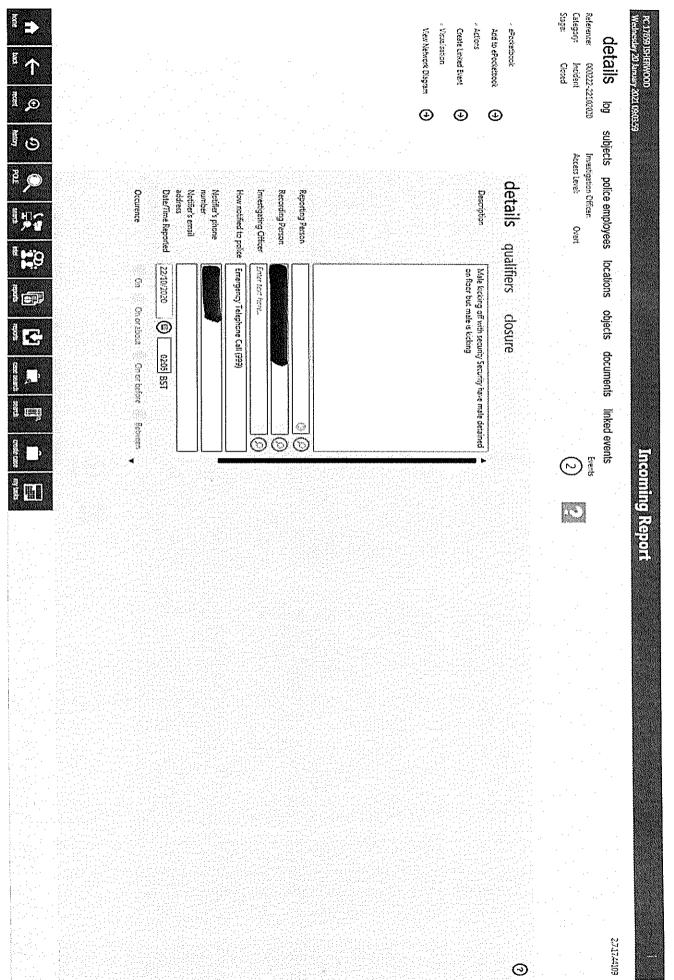


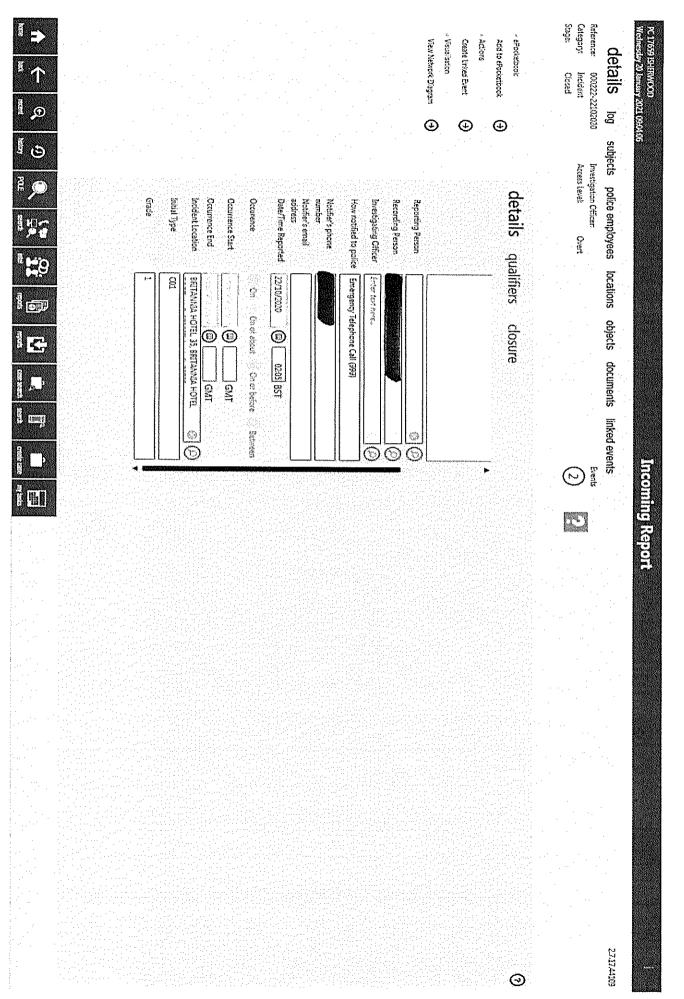
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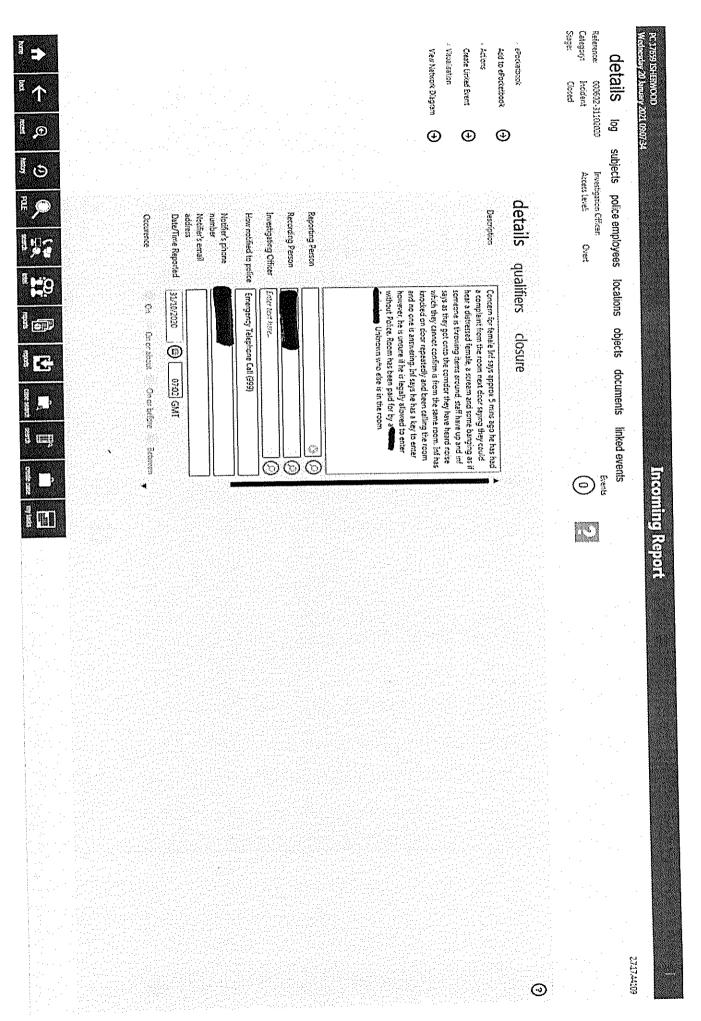
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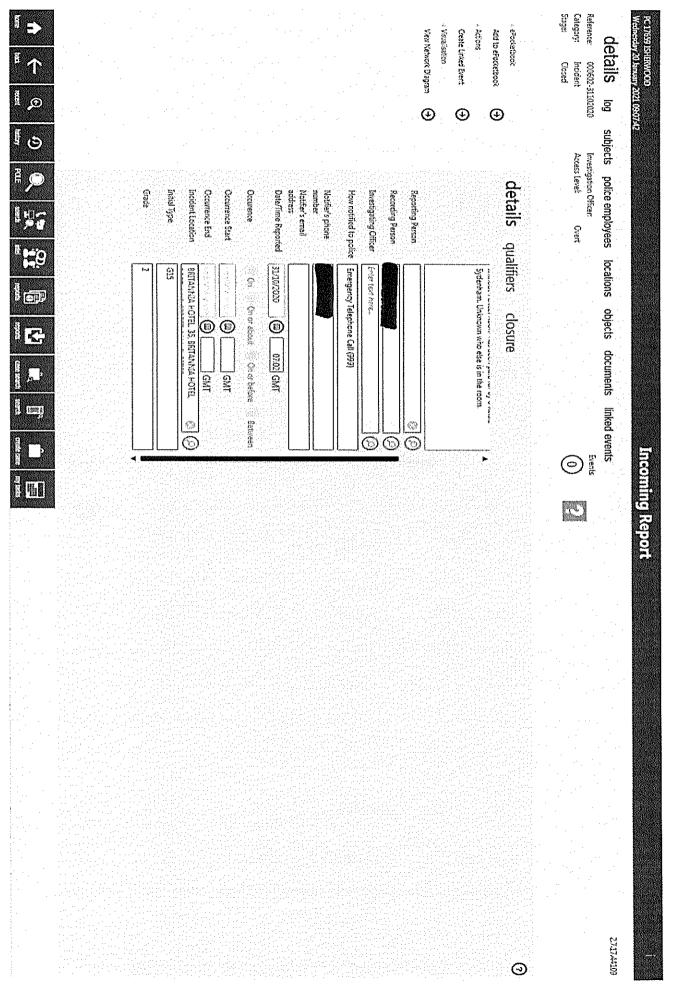
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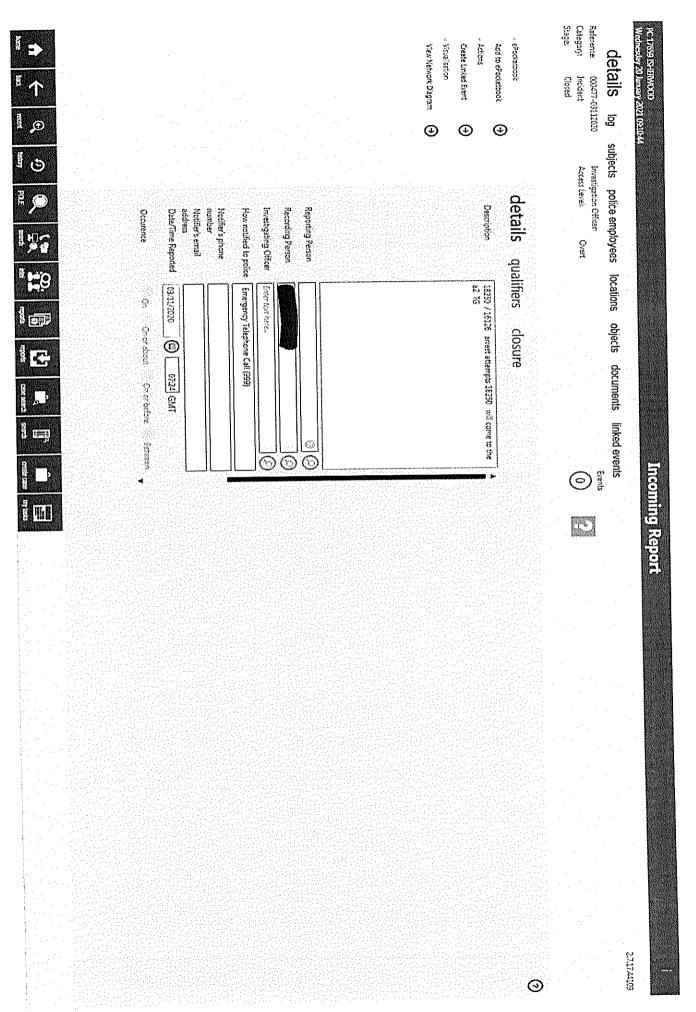
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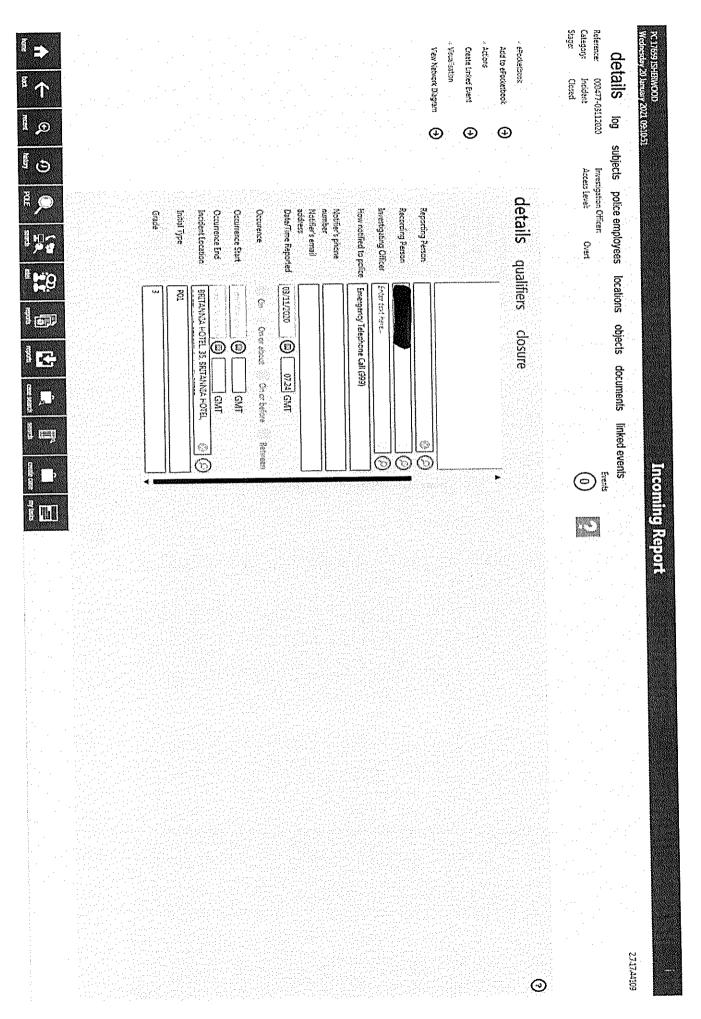


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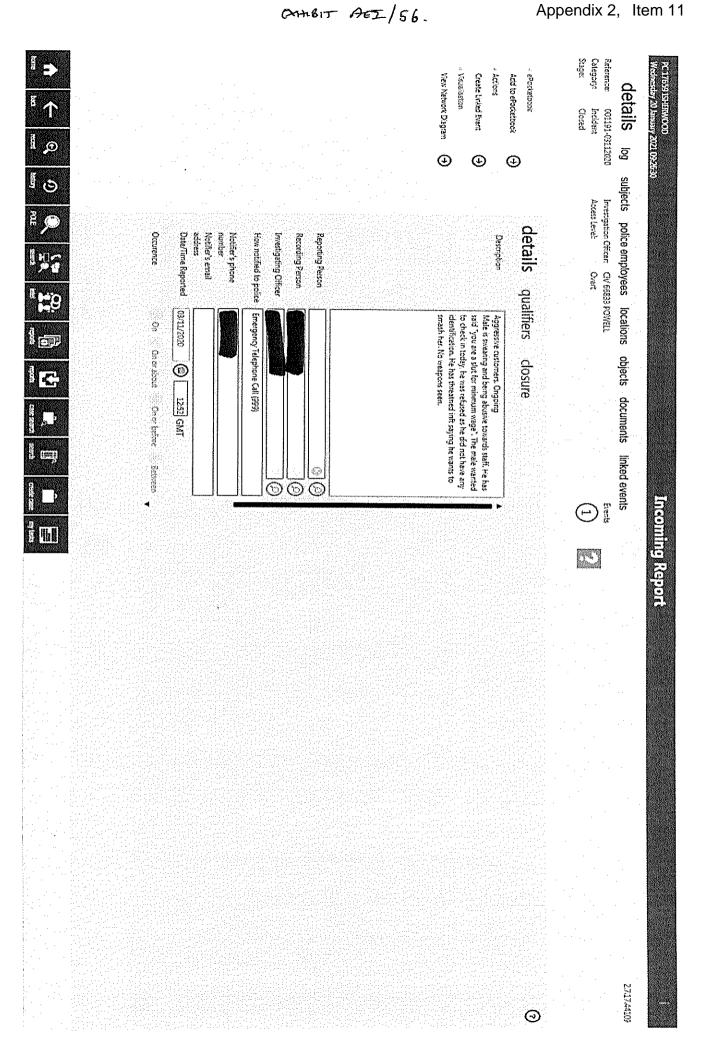
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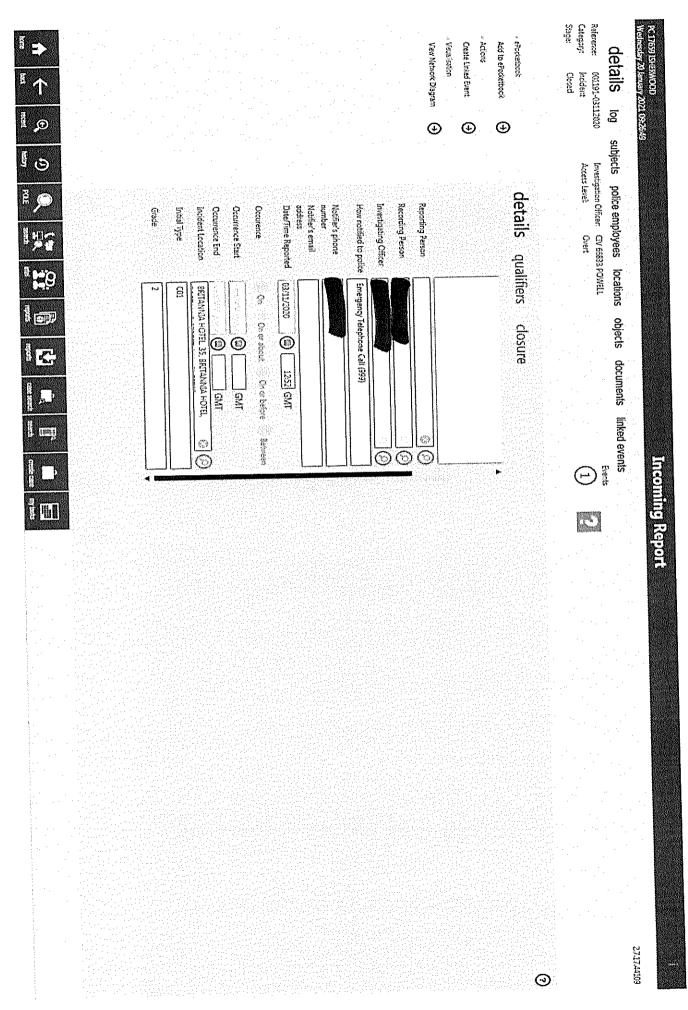
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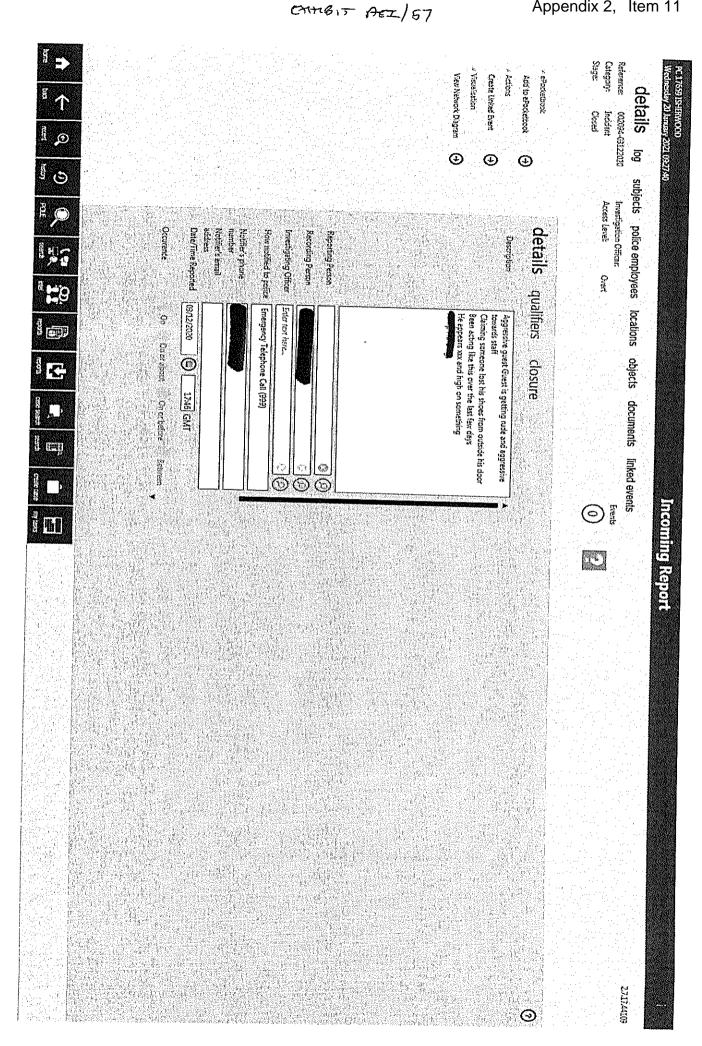


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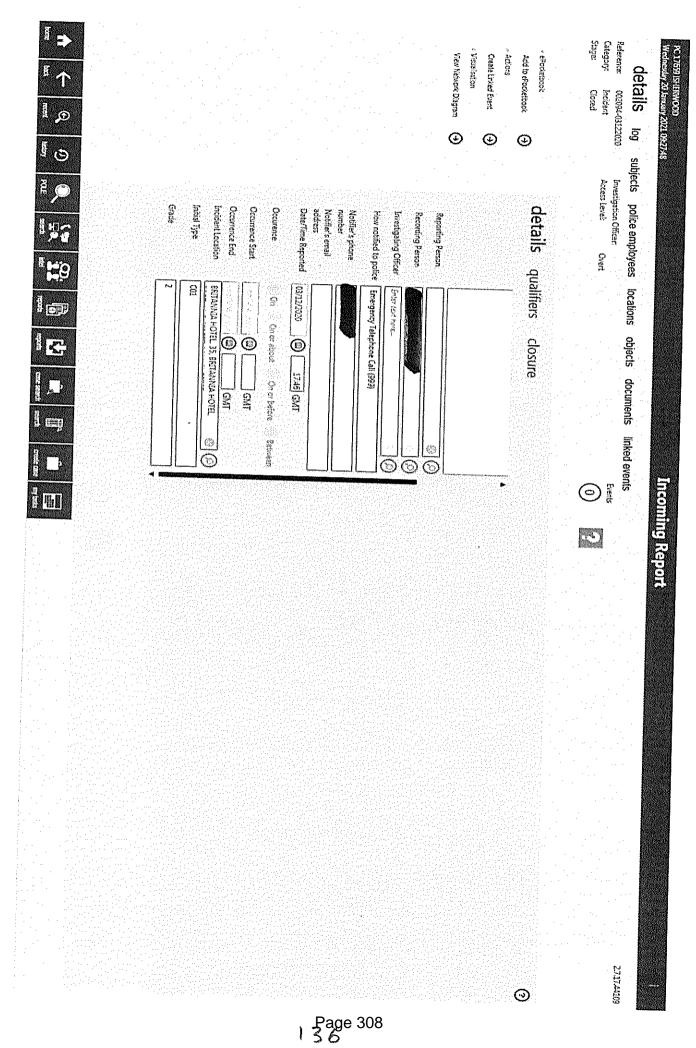
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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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LICENSING ACT 2003 PREMISES LICENCE

Premises licence number	049576
Granted	12/08/2005
Latest version	Minor variation 255094 granted 04/02/2021

Part 1 - Premises details

Name and address of premises
Britannia Hotel
35 Portland Street, Manchester, M1 3LA
Telephone number
0161 228 2288

Licensable activities authorised by the licence

- 1. The sale by retail of alcohol*.
- 2. The provision of regulated entertainment, limited to: Live music; Recorded music;
 - Performances of dance;
 - Anything similar to live music, recorded music or the performance of dance.
- 3. The provision of late night refreshment.

Permitted Occupancy: 200 persons (The Crystal Suite and Cromptons)

* All references in this licence to "sale of alcohol" are to sale by retail.

The times the licence authorises the carrying out of licensable activities

Sale by retail of alcohol							
Standard tir	nings						
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1000	1000	1000	1000	1000	1000	1000
Finish	0300	0300	0300	0300	0300	0300	0300
The sale of a	alcohol is licens	sed for consun	nption both on	and off the pre	emises.		
Seasonal va	ariations and I	Non standard	Timings:				
New Year: F	rom the start ti	me on New Ye	ear's Eve to th	e terminal hou	r for New Year	's Day	
On the day E	British Summer	Time comme	<u>nces</u> : one add	itional hour foll	lowing the tern	ninal hour	
Further Deta	ails:						
Supply of alc	cohol available	24/7 to Reside	ents and their	bona fide ques	sts only		

Live music; Performances of dance; Anything similar to live music, recorded music or the performance of dance

Standard timings						
Mon	Tue	Wed	Thu	Fri	Sat	Sun
1000	1000	1000	1000	1000	1000	1000
0300	0300	0300	0300	0300	0300	0300
	Mon 1000 0300	Mon Tue 1000 1000 0300 0300	Mon Tue Wed 1000 1000 1000 0300 0300 0300	Mon Tue Wed Thu 1000 1000 1000 1000 0300 0300 0300 0300	Mon Tue Wed Thu Fri 1000 1000 1000 1000 1000 0300 0300 0300 0300 0300	Mon Tue Wed Thu Fri Sat 1000 1000 1000 1000 1000 1000 0300 0300 0300 0300 0300 0300

Licensed to take place indoors only.

Seasonal variations and Non standard Timings:

New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day

Further Details: Crystal Suite and Cromptons only

Recorded music

Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1000	1000	1000	1000	1000	1000	1000
Finish	0300	0300	0300	0300	0300	0300	0300
Linguage data							

Licensed to take place indoors only.

Seasonal variations and Non standard Timings:

New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day

Provision of late night refreshment Standard timings

Standard tinnings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0500	0500	0500	0500	0500	0500	0500
Licensed to take place indeers only							

Licensed to take place indoors only.

Seasonal variations and Non standard Timings: None

Hours prei	Hours premises are open to the public								
Standard timings									
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun		
Start	0000	0000	0000	0000	0000	0000	0000		
Finish 2400 2400 2400 2400 2400 2400 2400 240									
Seasonal va	Seasonal variations and Non standard Timings: None								

Part 2

Details of premises licence holder					
Name:	Britannia Hotels Ltd				
Address:	Halecroft, 253 Hale Road, Hale, Altrincham, Cheshire, WA15 8RE				
Registered number:	01343600				

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol Name: Mahendran Mayan Al S Maniam Address: Image: Mahendran Mayan Al S Maniam Personal Licence number: 130821 Issuing Authority: Manchester City Council

Annex 1 – Mandatory conditions

Door Supervisors

- 1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -
 - (a) Unauthorised access or occupation (e.g. through door supervision),
 - (b) Outbreaks of disorder, or
 - (c) Damage,

unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

Supply of alcohol

- 2. No supply of alcohol may be made under this premises licence:
 - (a) At a time when there is no designated premises supervisor in respect of the premises licence or,
 - (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 3. Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.
- 4. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
 - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
 - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.
- 5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.
 - (2) For the purposes of the condition set out in (1) above-
 - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) "permitted price" is the price found by applying the formula-

$\mathsf{P} = \mathsf{D} + (\mathsf{D} \times \mathsf{V})$

where -

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or

- (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
 - (b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
- 6. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
 - (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises
 - (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to -
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
 - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
- 7. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
- 8. The responsible person must ensure that
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ¹/₂ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;

- (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
- (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold the customer is made aware that these measures are available.

For the purposes of conditions 6, 7 and 8 above, a responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

Annex 2 – Conditions consistent with the operating schedule

- 1. The above time restrictions in relation to the hours for the sale of alcohol do not prohibit:
 - a) During the first thirty minutes after the above hours the consumption of the alcohol on the premises if the sale of alcohol is permitted beyond 2300 (2230 on a Sunday);
 - b) During the first twenty minutes after the above hours the consumption of the alcohol on the premises if the sale of alcohol is not permitted beyond 2300 (2230 on a Sunday);
 - c) During the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
 - d) During the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking meals there if the alcohol was supplied for consumption ancillary to the meals if the sale of alcohol is not permitted beyond 2300 (2230 on a Sunday);
 - e) Consumption of the alcohol on the premises by, or the taking or sale or supply of alcohol to any person residing in the licensed premises;
 - f) The ordering of alcohol to be consumed off the premises, or the despatch by the vendor of the alcohol so ordered;
 - g) The sale of alcohol to a trader or club for the purposes of the trade or club;
 - h) The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
 - i) The taking of alcohol from the premises by a person residing there; or
 - j) The supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by persons so supplied; or the supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of liquor so supplied, if the liquor is supplied at the expense of their employer or of the person carrying on or in charge of the business on the premises.

Crystal Suite Only

- 2. The sale of alcohol must be ancillary to the use of the premises for music and dancing and substantial refreshment;
- 3. On any day where music and dancing is not provided after midnight the sale of alcohol shall end at midnight
- 4. On any day where music and dancing end between midnight and the terminal hour for the sale of alcohol, the sale of alcohol shall end when the music and dancing end

Crystal Suite and Comptons

CHARGE OF THE PREMISES

5. The Licensee, or some responsible person over the age of 21 years, nominated by the Licensee in writing, shall be in charge and be present upon the licensed premises during the whole of the time that they are open for the purpose of this licence.

- 6. The Licensee shall inform the Council immediately in writing of any such nomination.
- 7. The Licensee shall ensure that a notice is conspicuously displayed at the entrance of the premises indicating the maximum number of persons allowed entry under the conditions of the licence.

ATTENDANTS

- 8. All employees and attendants shall have allotted to them specific duties in the event of emergency and particulars of such duties shall be notified to them in writing.
- 9. The fire fighting equipment shall be in the charge of a person who has been trained in its use, and that person, or some other suitable person deputised to be in charge of the fire fighting equipment, shall be present whenever the premises are in use for the purpose of this licence, and also for such period before and after the use of the premises, as may be necessary to check that the fire fighting equipment is in order.
- 10. The staff should be instructed and trained in fire routines including evacuation procedures.
- 11. Fire routines and evacuation procedures should be exercised at least once every calendar month and the holding of such event shall be recorded in a log book kept solely for that purpose and signed by the Licensee. The log book must be kept available at all times for inspection by a duly authorised Officer of the Council.

CONDUCT OF THE PREMISES

- 12. The Licensee shall maintain good order in the premises.
- 13. The Licence holder shall ensure that noise shall not emanate from the Licensed premises such as to cause persons in the neighbourhood to be unreasonably disturbed. Any form of amplification shall be so controlled by the licensee so as to prevent such a disturbance.
- 14. The Licence holder shall at all times ensure that persons on or leaving the licensed premises conduct themselves in an orderly manner and do not in any way cause annoyance to residents and/or persons passing by.
- 15. The licence holder shall take all reasonable steps to ensure that persons leaving licensed premises and using adjacent car parks and highways do not conduct themselves in a manner so as to cause annoyance to residents and/or persons passing by.
- 16. Whilst the premises are being used for public entertainment, drunkenness or other disorderly conduct shall not be permitted. In case any disorderly conduct should occur, the Licensee shall assist in the capture, expulsion and conviction of the offender.
- 17. In circumstances deemed appropriate the Council may impose a condition that the licence holder shall not permit any person to be admitted to the premises after a specific hour on various days of the week.
- 18. Nothing shall be done, recited, sung exhibited, or performed, and no dancing shall be permitted which is licentious, indecent, profane, improper or of a suggestive nature, or is likely to cause a breach of the peace (for the avoidance of doubt this condition prohibits the performance of strip-tease or similar dancing).
- 19. Drunkenness or other disorderly conduct shall not be permitted nor shall reputed prostitutes, thieves or other persons of notoriously bad character be knowingly allowed to forgather and assemble on the said licensed premises.
- 20. No unlawful gaming or betting shall be allowed on the said licensed premises.
- 21. No exhibition, demonstration or performance of hypnotism shall be given on any person at the premises except with the express consent of the City Council and in accordance with any conditions attached to such consent.
- 22. Application for consent shall be made, and a detailed description of the proposed exhibition furnished, to the Chief Executive's Licensing Unit, not less than twenty-one days before the day on which the exhibition is to be given and notice of such a application shall immediately be given to the Chief Officer of Police.
- 23. No entertainments likely to present special risks shall be presented unless prior consent in writing has been given by the Council.
- 24. The foregoing condition includes the use of: Flammable or explosive substance; Pyrotechnics; Laser beams; Naked flame; Dangerous animals

- 25. No person shall be refused admission to the premises on the grounds of sex, sexual orientation, colour, race, religion or ethnic or national origin.
- 26. No glassware in the form of open bottles or glassware must be taken in or off the premises.
- 27. Licensees, when doorstaff are in attendance, must ensure that all glassware is removed from patrons entering or leaving the licensed area and subsequently safely disposed of.
- 28. Licensees, when doorstaff are not in attendance, must ensure that secure receptacles are provided at all entrances and exits for glassware to be deposited by patrons entering or leaving the licensed area.
- 29. Licensees must display prominent notices advising patrons of this condition.

FIRE PRECAUTIONS

- 30. The licensed premises shall be provided with an adequate number of exits clearly indicated and so placed and maintained so as to readily afford the audience ample means of safe egress.
- 31. The means of ingress and egress and the passages and gangways are to be kept clear and unobstructed during the whole time that the licensed premises are used for the purpose of this licence.
- 32. Emergency doors must not be fitted with any securing device other than an approved type of panic bolt fitting. This must be so maintained that horizontal pressure on the cross bars, which must be placed at a height of 900mm measured from the bottom of the door, will open the door(s)
- 33. Doors not in normal use, which are regarded as emergency exits, should be fitted with an alarm which is activated when they are opened. The alarm should be inaudible in public areas and should sound in an area permanently manned by management/staff whilst the premises are occupied. Also, the alarms must be distinguishable from any fire alarm within.
- 34. The legend, in block letters, not less than 100mm in height "PUSH BAR TO OPEN" must be displayed on every emergency door.
- 35. Doors and openings other than exits must be suitably and clearly marked "PRIVATE", or have notices fixed on or over them indicating the use of portions of the premises to which they give access.
- 36. Security shutters which are fitted on the outside of entrances and exit doors must be fitted with a suitable locking mechanism to enable the shutters to be locked in the open position whilst the public are present and which will prevent the shutters being either accidentally or deliberately closed whilst persons are on the premises, thereby rendering the exit door unusable. A suitable warning notice to that effect must be displayed.
- 37. All interior and exterior passages, gangways, staircases and steps leading to exits must be adequately lit whenever the premises are in use for the purposes of this licence.
- 38. Unless the Council otherwise agrees in writing, adequate and suitable emergency lighting must be provided in the premises and maintained to the satisfaction of the City Architect and must be illuminated whenever the premises are in use for the purpose of this licence.
- 39. Notices giving instructions on how to call the Greater Manchester County Fire Service must be prominently displayed adjacent to any commercial telephones in the premises.
- 40. Any outbreaks of fire, however small, must be reported immediately to the Greater Manchester County Fire Service.
- 41. An adequate number of suitable and efficient fire fighting appliances shall be installed and maintained in the said licensed premises to the satisfaction of the City Architect and a record of such maintenance is to be attached or fixed to each appliance.
- 42. Storage of necessary combustible material shall be in a locked fire resistant enclosure in such a position as may be approved by the City Architect.
- 43. If it appears to the inspecting Officers that the use of a product, material, fabric or finish might assist the spread of fire in the premises, then the City Council may require such product, material fabric or finish to be replaced or to be treated in such a manner as to reduce this risk.
- 44. No drapery or scenery other than permanent curtains and drapery of heavy and not readily flammable materials shall be permitted. Any other curtain or drapery material shall be rendered fire resistant.

- 45. No decorations, artificial flowers or similar displays of a combustible or flammable nature shall be provided on the premises without the written consent of the City Council.
- 46. The Licensee shall ensure that at no time in any part of the premises there be allowed real flame whether part of the entertainment or not unless prior consent in writing has been given by the Council. This rule shall not prohibit approved heating or lighting installations or smoking provided that suitable precautions have been taken against the risk of fire.
- 47. Except with the consent of the City Council explosives, toxic, hazardous or highly flammable substances (including liquid petroleum gas) shall not be brought onto or used on the premises.
- 48. Whenever possible, upholstered furniture shall be covered in a suitably flameproof fabric whether the furniture is new or by way of replacement or repair.
- 49. All stoves, open fires, and other heating appliances shall form an integral part of the structure and shall be efficiently and effectively fixed and guarded. On no account shall any type of portable heating appliances be introduced onto the premises.

MAINTENANCE

- 50. All mats or other floor coverings, where used, shall be secured so as not to be in any way liable to rucking or a source of danger to persons using the premises and any drapings used in the auditorium shall be so hung as to prevent trailing on the floor.
- 51. On all steps and staircases the edges of the tread must be clearly defined so as to be conspicuous.
- 52. All parts of the premises and all fittings and apparatus therein, including seating, door fastenings and notices, and the lighting, heating, electrical and other installations must be maintained at all times in good order and condition to the satisfaction of the Council.
- 53. The hanging of curtains over doorways shall be permitted provided that such curtains:
 - i. be made to part at the centre while being secured at their sides.
 - ii. hang clear of the floor by at least 50mm and be easily movable on their fittings.
 - iii. be of a material which is not readily combustible, and be so hung as not to conceal any notices indicating the purpose of the door.
- 54. The arrangements for ventilation in all parts of the premises shall be maintained at all times in good order and condition.
- 55. All damaged or defective furniture shall be replaced immediately or taken out of use and stored in an area to which the public do not have access.

GENERAL

Powers of Entry

56. A duly authorised officer of the City Council, a Police Constable or a member of the Greater Manchester Council Fire Service shall, at all times, have free access to the premises for the purpose of ensuring compliance of the conditions of this licence.

Inspection of Premises

57. Accompanied by a representative of the City Architect, an appropriately qualified representative of the Licensee must, not less than every five years, or at such times as when decoration takes place, carry out an inspection and examination of the building and every place used for the purpose of the licence and shall report in writing to the City Architect as to the suitability of the premises within 7 days of the date of the inspection.

Electrical Installation

58. The electrical installations must comply with any applicable rules and regulations affecting the use of electricity for the time being in force. All electrical installation shall be inspected once a year by one of the following: (a)a chartered electrical engineer; or (b)a member of the Electrical Contractor's Association; or (c) a certificate holder of the National Inspection Council for Electrical Installation Contracting; or (d)the local Electricity Board appointed by or on behalf of the Licensee of the premises.

59. A certificate, on the prescribed form, stating the condition of the general electrical and emergency lighting installations installed at the premises shall be forwarded to the Chief Executive's Licensing Unit, forming part of the application submission. Such certification shall relate to an inspection of the installation carried out not more than 8 weeks before the expiry of the current licence.

Alterations

- 60. Alterations or additions, either permanent or temporary, to the structure, lighting, heating or other installations or to be the approved seating gangways or any other arrangements in the premises must not be made except with the prior written approval of the City Council.
- 61. Any material used as a wall or ceiling lining or as a suspended ceiling shall be to the Council's satisfaction and shall be fixed or supported in such a manner as may be approved by the Council.

Seating

- 62. The manner in which seating in the premises shall be arranged and, if chairs and other separate seats are used, the manner in which these shall be secured to the floor or to each other if necessary, and the minimum distance to be allowed between rows of seats shall, at all times, be to the satisfaction of the City Architect.
- 63. In all such premises where it is deemed necessary by the City Architect in writing a diagrammatic plan showing clearly the escape routes and the seating pattern shall be publicly displayed.

Stairways

- 64. Where practicable, continuous and uninterrupted hand-rails to all staircases must be fixed at a height above the nosings of the steps of 840mm, these handrails must not project more than 75mm over the width of the stairway.
- 65. The open side of any staircase must be protected with a securely fixed balustrade, railing or wall extending to a minimum height of 1.1m above the nosings of the steps in addition to the provision of a handrail at the required height of 840mm.
- 66. Any spaces contained between the embers forming the balustrade or railing shall not exceed 125mm.

Sanitary Provision

67. Sanitary accommodation with adequate appliances and appropriate water supply must be provided appropriate to the capacity of the premises and in accordance with the statutory scales of provision and be maintained at all times in good order and condition.

Cooking of Food

68. Appliances for cooking must only be installed in rooms or enclosures specially approved by the Council and suitable arrangements must be made for the proper discharge of products of combustion and cooking fumes without nuisance into the open air.

Change of Name of Premises

69. If the name of the premises or establishment is changed, the Licensee shall, within seven days of such a change, give notice thereof to the City Council in writing.

Other conditions

- 70. The Licensee, that is the person in whose name the licence is granted, shall be fully and totally responsible for the carrying out of each and every one of these terms and conditions and the safety of persons and employees on the premises in the event of an emergency.
- 71. Occupancy: 200 persons
- 72. All external windows and doors in the licensed areas shall be closed after 2300, except for emergency (fire doors) and access / egress (non fire doors).
- 73. No external speakers shall be operated from the premises.
- 74. Noise levels are to be kept at a level which does not cause nuisance to the nearby residential property.
- 75. The CCTV system shall be fully maintained and operational
- 76. Staff shall receive adequate and comprehensive training in the following areas:

- a) the prevention of crime and disorder
- b) supervision of the premises and recognising suspicious behaviour
- c) evacuation of the premises
- d) on age recognition, underage sales and what suitable identification documentation is required as proof of age
- 77. Management shall ensure that empty glasses are collected on a regular basis.
- 78. Public liability insurance shall be maintained for the premises.
- 79. The aid conditioning system shall be fully maintained so as not to cause any noise nuisance.
- 80. The food ventilation system shall be fully maintained and operational.
- 81. Bottles shall not be deposited in external bins between the hours of 2300 and 0700.
- 82. Bins for waste disposal shall be vermin proof.
- 83. Where the Licensee or his employer engages any persons at or about the entertainment premises in the capacity of security staff the Licensee shall maintain a log in a form approved by the Council, showing in respect of each period of duty of that person:
 - i. the name, date of birth and residential address of that person.
 - ii. the time at which he / she commenced that period of duty with a signed acknowledgement by that person.
 - iii. the time at which he / she finished the period of duty with a signed acknowledgement by that person.
 - iv. any times during the period of duty when he / she was not on duty.
 - v. if that person is not an employee of the Licensee or his / her employer, the name of the person by whom that security person is employed or through whom the services of that person were engaged.
- 84. The log shall be so kept that it can be readily inspected at any reasonable time by an authorised Officer of the Council or a Police Officer and, once a log has been completed, it must be retained on the premises for at least 12 months.
- 85. A Licensee, when requested, shall identify by name those persons employed by him to a Police Officer or other authorised Officer.
- 86. The Licensee shall ensure all security staff are given adequate oral and written instruction.
- 87. On Thursdays, Fridays and Saturdays and when the premises is open for licensable activities beyond midnight on those days, a minimum of 1 SIA-licensed door supervisor shall be on duty at the entrance of the premises between 9pm and 3.30am. At all other times, the need for door supervisors shall be risk assessed by the DPS.
- 88. A minimum of 1 SIA-licensed door supervisor shall be on duty at the exit from the premises to ensure the orderly dispersal of customers following the cessation of licensable activities, until the area immediately outside the premises is clear of customers.
- 89. When doormen are employed at the premises, at least one shall wear, and use, a bodycam.
- 90. All staff engaged in a security capacity outside the entrance to the premises, or supervising or controlling queues, shall wear high-visibility armbands.
- 91. All persons entering or re-entering the premises may be subjected to a random search by an SIAtrained member of staff. The search area shall be in an area monitored by the premises' CCTV system. Any customer refusing to be searched shall not be permitted entry to the premises. Notices indicating that random searches are in force at the premises shall be prominently located.
- 92. The Nitenet radio link shall be operated between 7pm and 7am daily. The radio shall be kept in good working order, operated by a responsible member of staff and used to report incidents of crime and disorder to the CCTV control room and other radio users.

Annex 3 – Conditions attached after a hearing by the licensing authority

Not applicable.

Annex 4 – Plans

See attached

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By virtue of paragraph(s) 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

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Britannia Hotels

Halecrof	t, 253 Hale Road, Hale,	Cheshire, WA15 8RE.	Tel: 0161	904 8686
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Town Hall Extension				
Mount Street				2 6 FEB 2021
Manchester				
M2 5DB				PREMISES TEAM
23 February 2021			les.	

Dear Sirs,

We write further to an application of Greater Manchester Police to formally review our Premises Licence at The Britannia Hotel, Manchester. The Review has been sought by the police on the basis of an alleged increase in police attendances at the hotel during the COVID-19 pandemic.

As you know we have provided temporary refuge to the most vulnerable members of society on behalf of the Council, particularly during the current pandemic. Unfortunately, it has become apparent that there has been a clear correlation between the rise in police attendances at our hotel and the accommodation of these individuals at the Council's request.

Since the review of our Premises Licence may well have a seriously detrimental impact on the hotel business and our employees at the hotel it is with considerable regret that we will no longer be able to accommodate these vulnerable individuals in the future given the pressures and actions of Greater Manchester Police.

We trust you will share this announcement across your departments.

Kind regards

Paul Balderson Group Risk and Compliance Solicitor

BRITANNIA HOTEL Aberdeen - 0871 222 0073 COYLUMBRIDGE HOTEL Aviemore - 0871 222 1095 BASINGSTOKE COLUNTRY HOTEL Basingstoke - 0871 221 0255 BRITANNIA HOTEL Birmingham - 0871 222 0093 GRAND HOTEL Blackpool - 0871 222 0032 NORBRECK CASTLE HOTEL Blackpool - 0871 222 0034 BACHDOI - 0871 222 0034 BRITANNIA HOTEL Bolton - 0871 222 0024 BRITANNIA HOTEL Bournemouth - 0871 222 0036 CARRINGTON HOUSE HOTEL Bournemouth - 0871 / 221 0245 HEATHLANDS HOTEL Bournemouth - 0871 / 222 0049 ROUNDHOUSE HOTEL Bournemouth - 0871 / 222 0037 ROYAL BATH HOTEL Bournemouth - 0871 / 221 0204 ROYAL ALBION HOTEL Brighton - 0871 / 221 038 BROMSGROVE HOTEL & SPA Bromsgrove - 0871 / 221 0121 PALACE HOTEL Buxton - 0871 / 221 0253 BRITANNIA HOTEL Coventry - 0871 / 222 0095 COVENTRY HILL HOTEL Coventry - 0871 / 222 0096 CAVENDISH HOTEL Eastbourne - 0871 221 0259 BRITANNIA HOTEL Edinburgh - 0871 221 0243 GRAND BURSTIN HOTEL Folkestone - 0871 222 0048 AIRPORT INN Gatwick - 0871 222 0041 RUSPA GATWICK HOTEL Gatwick - 0871 222 0043 ROYAL HOTEL HUIL Hull - 0871 222 0063 ROYAL HOTEL HUIL Hull - 0871 222 1094 BRITANNIA LEEDS HOTEL Leeds - 0871 222 1090 HOLLINS HALL HOTEL Leeds - 0871 222 1762 LEEDS BRADFORD AIRPORT RITANNIA ADELPHI HOTEL Liverpool - 0871 222 0029 GRAND HOTEL Liandudno - 0871 222 0046 BRITANNIA HAMPSTEAD London NW3 - 0871 222 0043 INTERNATIONAL HOTEL London E14 - 0871 222 0042 AIRPORT INN Manchester - 0871 222 0017 BRITANNIA AIRPORT HOTEL Manchester - 0871 222 0013 BRITANNIA HOTEL Manchester - 0871 222 0017 COUNTRY HOUSE HOTEL Manchester - 0871 222 0016 SACHAS HOTEL Manchester - 0871 222 0016 SACHAS HOTEL

BOSWORTH HALL HOTEL Market Bosworth - 0871 222 0089 BRITANNIA HOTEL Newcastle - 0871 222 0028 GRAND HOTEL GOSFORTH PARK Newcastle - 0871 222 1758 SPROWSTON MANOR HOTEL Norwich - 0871 222 0098 BRITANNIA HOTEL Nottingham - 0871 221 0241 ADANTON COUNTRY HOUSE Prestwick - 0871 221 0241 THE WATERSIDE HOTEL Prestwick - 0871 221 0251 THE CLIFTON HOTEL Scarborough - 0871 222 0047 ROYAL HOTEL Scarborough - 0871 222 0047 MEON VALLEY HOTEL Southampton - 0871 222 3528 PRINCE OF WALES HOTEL Southport - 0871 222 0039 SCARISBRICK HOTEL Southport - 0871 222 7006 BRITANNIA HOTEL Stockport - 0871 222 0014 NORTH STAFFORD HOTEL Stoke on Irent - 0871 222 0097 GRAND HOTEL Sounderland - 0871 222 1760 TRECARN HOTEL Torquay - 0871 221 0257 DARSBURY PARK HOTEL Warnington - 0871 221 0202 BRITANNIA HOTEL Woberhampton - 0871 222 0026 BRITANNIA HOTEL



Calls cost 13p per minute plus your chosen phone company access charge.

BREAN SANDS CAMBER SANDS PAKEFIELD PRESTATYN SANDS SAND BAY SOUTHPORT HOLIDAY PARK HOLIDAY PARK HOLIDAY PARK HOLIDAY PARK 2011 Somerset - 08724 350 203 East Sussex - 08724 350 204 Lowestoft - 08724 350 205 Prestatyn - 08724 350 202 Somerset - 0872 435 0206 Southport - 08724 350 201

> Page 469 www.britannfahotels.com CENTRAL RESERVATIONS: Hale. South Manchester 0871 222 0100

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